



Centers for Medicare & Medicaid Services Continuing Education (CMSCE) Authors and Disclosures

Activity Title: 837P and Form CMS-1500

Disclosure/Commercial Support

No one in a position to control the content of this activity has anything to disclose. All planners and developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support; for additional information contact cmsce@cms.hhs.gov via email.

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Ms. Carpenter has been employed by Palmetto GBA, a Medicare Administrative Contractor (MAC) since July 2017, working as a contract provider education writer. Ms. Carpenter has extensive professional experience in Marketing and Instructional Design/Delivery. She has been designing training programs for various organizations since 2002, to include course design and implementation experience at the collegiate level.

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Ms. Gillooly Robbins has been employed by Medicare contractors since 2004. She worked in compliance and training positions for a Program Safeguard Contractor (PSC) before becoming a contract provider education writer/editor for three years. In 2012, she assumed her current role as manager of Train the Trainer, which later became PESS and most recently CE/MLN. Prior to her Medicare experience, Ms. Gillooly Robbins worked in higher education in administrative and faculty capacities.

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Mr. Blank has been employed by the Centers for Medicare & Medicaid Services (CMS) since 1988. He is currently working as a Health Insurance Specialist in the Center for Medicare/Provider Communications Group/Division of Provider Information Planning and Development. Mr. Blank earned a Bachelor of Science degree with a double major in marketing and human resources. While working at CMS for 30 years, Mr. Blank has worked on both provider and beneficiary projects.