



Continuing Education Authors and Disclosures

Activity Title: Your Office in the World of Medicare Web-Based Training Course

Disclosure/Commercial Support

No one in a position to control the content of this activity has anything to disclose. All planners and developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support.

Activity Planners/Developers/Instructors

Activity Planner/Developer

Ms. Pardue has a master's degree in the production of educational media; this background, along with 12 years' experience in the production of educational training activities supports her work in the planning, development and production of training materials and resources for the Medicare Learning Network® (MLN). Ms. Pardue has 3 years of experience developing continuing education activities and facilitating continuing education accreditation requirements for the Centers for Medicare & Medicaid Services (CMS). A graduate degree in the Production of Educational Media has helped her to understand the process of product and content development from inception and development to final deliverable and dissemination.

Ms. Gillooly Robbins has been employed by Medicare contractors since 2004. She worked in compliance and training positions for a Program Safeguard Contractor (PSC) before becoming a contract provider education writer/editor for 3 years. In 2012, she assumed her current role as manager of PESS. Prior to her Medicare experience, Ms. Gillooly Robbins worked in higher education in administrative and faculty capacities. Ms. Gillooly Robbins has extensive professional experience in both Medicare and instructional design/delivery. She has been designing Medicare training programs since 2004 and prior to that time was heavily involved in course design at the collegiate level.

Mrs. Pressley is a contracted employee by Palmetto GBA, a Medicare Administrative Contractor (MAC), from September 2007 to present as a content specialist. She was employed by Palmetto GBA when it was a Fiscal Intermediary (FI) as a provider ombudsman from June 1998 to April 2003, manager of the Medicare customer service center from April 2003 to June 2004, and then manager of national training and education from June 2004 to June 2007. Mrs. Pressley has developed education for Medicare providers on Medicare Part A and B in various formats including printed materials, Web-Based Training (WBT) courses, webinars, and presentations. Mrs. Pressley has conducted seminars, teleconferences, and one-on-one training for Medicare Part A providers on Medicare billing, coverage, and regulations.

Ms. Danias has been employed by Palmetto GBA, a Medicare Contractor, for 8 years developing content for national Medicare educational materials and providing educational outreach to Medicare providers of various specialties. As a Palmetto GBA employee, Ms. Danias has developed online and print Medicare educational materials to include training on both basic and specialized areas of Medicare Parts A and B.