

# CENTERS FOR MEDICARE & MEDICAID SERVICES CONTINUING EDUCATION (CMSCE)

**10-14-2015 Care Coordinator Roundtable - Session 2  
(Hospital Affiliation)  
Centers for Medicare & Medicaid Innovation (CMMI)  
Learning System Accountable Care Organizations (LSACO)**

## ***CE Activity Information & Instructions***

(Live Activity #: WE-L10142015)

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# Continuing Education Credit Information

## Continuing Education Credit

### Accreditation Council for Continuing Medical Education (ACCME)

The Centers for Medicare & Medicaid Services (CMS) designates this **live activity** for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should only claim credit commensurate with the extent of their participation in the activity. Credit for this course expires at midnight on November 2, 2015.

### International Association for Continuing Education and Training (IACET)

The Centers for Medicare & Medicaid Services (CMS) is authorized by IACET to offer .1 Continuing Education Unit (CEU) for this activity. CEU will be awarded to participants who meet all criteria for successful completion of this educational activity. CEU credit for this course expires at midnight on November 2, 2015.

## Accreditation Statements

[Please click here for accreditation statements.](#)

# Instructions for Continuing Education Credit

**The Medicare Learning Network® (MLN) recently upgraded its Learning Management and Product Ordering System (LM/POS).**

**If you were already registered in the former MLN Learning Management System (LMS), you do not need to create a new login or password for the LM/POS. However, the appearance of the system and instructions for registering, logging-in, accessing courses, and obtaining certificate information have all changed.**

**For more information on the new LM/POS, please visit <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMS-Upgrade.pdf>.**

## Learning Management and Product Ordering System (LM/POS) Instructions

In order to receive continuing education credits (CEU) for this live activity, you must pass the session post-assessment and complete the evaluation. The continuing education post-assessments and evaluations are being administered through the Medicare Learning Network®.

### Registering To Take a Post-Assessment

If you have previously taken Medicare Learning Network® (MLN) web-based training courses, you may use the login ID and password you created for those courses. If you are a new user, you will need to register.

**To register (if you do NOT have an account):**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Click on “Create Account;” and
3. Enter information for all the required fields (with the red asterisks) and click “Create.”

**\*NOTE:** When you get to the ‘Organization’ field, click on Select. From the ‘Select Organizations’ screen, leave the ‘Find Organization’ field blank and click Search. Select ‘CMS-MLN Learners Domain - Organization’ and click Save.

Please add [MLN@cms.hhs.gov](mailto:MLN@cms.hhs.gov) to your address book to prevent MLN communication from going into your spam folder.

**To login (if you already have an account):**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>; and
2. Enter your login ID and password and click on Log In.

**Finding the Post-Assessment:**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Enter your login ID and password and click on “Log In;”
3. Click on “Training Catalog” in the menu beneath the MLN logo;
4. Enter “**CMMI LSACO**” in the “search for” box and click “search;”
5. Click on “**10-14-2015 Care Coordinator Roundtable - Session 2 (Hospital Affiliation)**,”
6. Click “Enroll;”
7. Click “Access Item;”
8. Scroll down on the page and click on the link titled “Post-Assessment;”
9. Click “Open Item;”
10. A new window will open. Click “Post-Assessment” in this new window for it to display;
11. Complete the assessment and click “close;”
12. Click the grey and white “x” in the upper right-hand corner to close the window; and
13. Click “OK” when prompted about closing the window.

**Viewing Your Transcript and Certificates:**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Enter your login ID and password and click on “Log In;”
3. Click on “Transcript;”
4. Search for “**CMMI LSACO**;”
5. If you do not see a “View Certificate” button, then you need to complete the evaluation. Click on “**10-14-2015 Care Coordinator Roundtable - Session 2 (Hospital Affiliation)**,”
6. On the left-hand side, you will see “Form CMSCE-7” listed under “Surveys.” Click on “Form CMSCE-7;”
7. Complete the evaluation and click “Submit;”
8. You will now see a “View Certificate” button. Click on this to view your certificate;
9. If you haven’t already selected your credit type (or if you selected the wrong type before), click on “Select Credit Type” next to the credit type you want;
10. Click “View Certificate;”
11. When you get a message asking if you want to open the certificate at the bottom of your screen, click “Open;” and

12. Your certificate will open in a new window. Select “File” and then either “Save As” or “Print” to save or print your certificate.

### ***Hardware/Software Requirements***

[Please click here for hardware and software requirements.](#)

### ***CMS Privacy Policy***

[Please click here for CMS’ Privacy Policy.](#)

### ***Help***

For assistance with questions regarding the post-assessment, your certificate, the Medicare Learning Network® (MLN) Learning Management and Product Ordering System (LM/POS), or continuing education in general, please contact CMSCE at [CMSCE@cms.hhs.gov](mailto:CMSCE@cms.hhs.gov) via e-mail.

## Activity Information

### Activity Description

During this second session in a two-part series, a panel of Accountable Care Organizations (ACOs) will participate in a round table discussion focusing on topics such as care coordination models, strategies for identifying care gaps, addressing beneficiaries' social and behavioral health needs, and lessons learned. This session will feature ACOs that include hospital participants.

### Target Audience

This activity is designed for physicians, non-physician practitioners, and health care administrators involved with Shared Savings Program Accountable Care Organizations (SSPACOs).

### Learning Objective

By the end of this webinar, learners should be able to:

- Identify several ways that target population may be identified for Care Coordination;
- Identify several ways that data analytics may be used for Care Coordination;
- Identify Care Coordination staffing and resources; and
- Identify several ways in which patients may be identified for intensive care coordination.

### Participation

[Please click here for participation and credit requirements.](#)

### Speaker Bios & Disclosures (alphabetical by last name)

No one in a position to control the content of this activity has anything to disclose. The planners/ developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support.

**Heather Kirby, developer**, is the Assistant Vice President of Integrated Care Delivery at the Frederick Regional Health System, in Frederick, Maryland. In that role, she is responsible for oversight of all activities and programs related to care coordination across the continuum including; care management, discharge planning, social work, and utilization management.

Most recently, Ms. Kirby led the continuum team in the important work of developing and implementing successful and innovative Ambulatory Care Management Programs, including Care Transitions and Accountable Care Organization (ACO) care management, focused on supporting patients as they transition back into the community setting. Ms. Kirby spends a great deal of her time identifying and establishing collaborative partnerships with key community stakeholders. She has over 16 years of acute hospital experience. In addition to her case management responsibilities, Ms. Kirby has served as the Director of Home Care and Home Medical Equipment Services. She plays a key role in various other outcomes initiatives within the health care system, including: Compliance, Revenue Cycle, Service Excellence, as well as Growth and Operational Councils. Ms. Kirby frequently speaks on a local and national level sharing the success of the Health System.

**Thomas Pianta, MSPT, developer**, is the former Director of AAMC Collaborative Care Network, a Medicare Shared Savings Program Accountable Care Organization (SSPACO). Mr. Pianta led two projects in Baltimore and the District of Columbia (DC) for the Delmarva Foundation, a Medicare

Quality Improvement Organization, involving improving outcomes for more than 2,000 Medicare beneficiaries with diabetes, and reducing admissions in DC and the State of Maryland.

Mr. Pianta is a Physical Therapist with more than 25 years of experience in clinical healthcare, healthcare administration, quality improvement, clinical trial management, and business development. He has extensive experience working with physicians, scientists, and administrators.

Mr. Pianta earned a Master's Degree in Physical Therapy at Emory University School of Medicine and a Bachelor of Science degree in Psychology at the University of Connecticut.

**Ronda Rogers, RN, developer,** is the Director of Care Coordination for Centura and Colorado Health Neighborhoods. Ms. Rogers has more than 25 years of experience as a registered nurse, and more than seven years of experience in population health management. She has built two significant care coordination programs, one for oncology patients, and one for management of attributed lives for accountable care organizations for Centura Health. Ms. Rogers currently manages more than 175,000 lives within nine ACOs and has shown significant outcomes with decreasing total cost of care, while maintaining excellent quality and improving the patient experience.

