

**CENTERS FOR MEDICARE & MEDICAID SERVICES  
CONTINUING EDUCATION (CMSCE)**

**B.4 Sharing Call - Telemedicine -  
"Transformation of the Delivery of Healthcare"  
(October 15, 2015 3:00PM-4:00PM EDT)**

***CE Activity Information & Instructions***

(Live Activity #: WE-L10152015QINQIO)

<b><i>Continuing Education Credit Information</i></b>	<b>2</b>
<i>Continuing Education Credit</i>	2
<i>Accreditation Statements</i>	2
<b><i>Instructions for Continuing Education Credit</i></b>	<b>2</b>
<i>Learning Management and Product Ordering System (LM/POS) Instructions</i>	2
<i>Registering To Take a Post-Assessment</i>	2
<i>To register (if you do NOT have an account):</i>	3
<i>To login (if you already have an account):</i>	3
<i>Finding the Post-Assessment:</i>	3
<i>Viewing Your Transcript and Certificates:</i>	3
<i>Hardware/Software Requirements</i>	4
<i>CMS Privacy Policy</i>	4
<i>Help</i>	4
<b><i>Activity Information</i></b>	<b>4</b>
<i>Activity Description</i>	4
<i>Target Audience</i>	4
<i>Learning Objective</i>	4
<i>Participation</i>	4
<i>Speaker Bios &amp; Disclosures (alphabetical by last name)</i>	4



## Continuing Education Credit Information

### Continuing Education Credit

#### Accreditation Council for Continuing Medical Education (ACCME)

The Centers for Medicare & Medicaid Services (CMS) designates this **live activity** for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should only claim credit commensurate with the extent of their participation in the activity. Credit for this course expires at midnight on November 2, 2015.

#### International Association for Continuing Education and Training (IACET)

The Centers for Medicare & Medicaid Services (CMS) is authorized by IACET to offer .1 Continuing Education Unit (CEU) for this activity. CEU will be awarded to participants who meet all criteria for successful completion of this educational activity. CEU credit for this course expires at midnight on November 2, 2015.

### Accreditation Statements

[Please click here for accreditation statements.](#)

## Instructions for Continuing Education Credit

**The Medicare Learning Network® (MLN) recently upgraded its Learning Management and Product Ordering System (LM/POS).**

**If you were already registered in the former MLN Learning Management System (LMS), you do not need to create a new login or password for the LM/POS. However, the appearance of the system and instructions for registering, logging-in, accessing courses, and obtaining certificate information have all changed.**

**For more information on the new LM/POS, please visit <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMS-Upgrade.pdf>.**

### Learning Management and Product Ordering System (LM/POS) Instructions

In order to receive continuing education credits (CEU) for this live activity, you must pass the session post-assessment and complete the evaluation. The continuing education post-assessments and evaluations are being administered through the Medicare Learning Network®.

#### Registering To Take a Post-Assessment

If you have previously taken Medicare Learning Network® (MLN) web-based training courses, you may use the login ID and password you created for those courses. If you are a new user, you will need to register.

**To register (if you do NOT have an account):**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Click on "Create Account;" and
3. Enter information for all the required fields (with the red asterisks) and click "Create."

**\*NOTE:** When you get to the 'Organization' field, click on Select. From the 'Select Organizations' screen, leave the 'Find Organization' field blank and click Search. Select 'CMS-MLN Learners Domain - Organization' and click Save.

Please add [MLN@cms.hhs.gov](mailto:MLN@cms.hhs.gov) to your address book to prevent MLN communication from going into your spam folder.

**To login (if you already have an account):**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>; and
2. Enter your login ID and password and click on Log In.

**Finding the Post-Assessment:**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Enter your login ID and password and click on "Log In;"
3. Click on "Training Catalog" in the menu beneath the MLN logo;
4. Enter "**Telemedicine**" in the "search for" box and click "search;"
5. Click on "**10-15-2015 B.4 Sharing Call - Telemedicine - Transformation of the Delivery of Healthcare**;"
6. Click "Enroll;"
7. Click "Access Item;"
8. Scroll down on the page and click on the link titled "Post-Assessment;"
9. Click "Open Item;"
10. A new window will open. Click "Post-Assessment" in this new window for it to display;
11. Complete the assessment and click "close;"
12. Click the grey and white "x" in the upper right-hand corner to close the window;
13. Click "OK" when prompted about closing the window; and
14. Do not click on "View Certificate" button that appears. This will not provide the correct certificate. Please see directions below on "Viewing Your Transcript and Certificate."

**Viewing Your Transcript and Certificates:**

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Enter your login ID and password and click on "Log In;"
3. Click on "Transcript;"
4. Search for "**Telemedicine**;"
5. If you do not see a "View Certificate" button, then you need to complete the evaluation. Click on "**10-15-2015 B.4 Sharing Call - Telemedicine - Transformation of the Delivery of Healthcare**;"
6. On the left-hand side, you will see "Form CMSCE-7" listed under "Surveys." Click on "Form CMSCE-7;"
7. Complete the evaluation and click "Submit;"
8. You will now see a "View Certificate" button. Click on this to view your certificate;
9. If you haven't already selected your credit type (or if you selected the wrong type before), click on "Select Credit Type" next to the credit type you want;

10. Click “View Certificate;”
11. When you get a message asking if you want to open the certificate at the bottom of your screen, click “Open;” and
12. Your certificate will open in a new window. Select “File” and then either “Save As” or “Print” to save or print your certificate.

### ***Hardware/Software Requirements***

[Please click here for hardware and software requirements.](#)

### ***CMS Privacy Policy***

[Please click here for CMS’ Privacy Policy.](#)

### ***Help***

For assistance with questions regarding the post-assessment, your certificate, the Medicare Learning Network® (MLN) Learning Management and Product Ordering System (LM/POS), or continuing education in general, please contact CMSCE at [CMSCE@cms.hhs.gov](mailto:CMSCE@cms.hhs.gov) via e-mail.

## ***Activity Information***

### ***Activity Description***

This webinar is designed to help practitioners to understand the benefits of utilizing Telehealth/Virtual to both their practice and patients. Utilization of telehealth can assist practitioners with overcoming gaps in care due to insufficient capacity and meet the needs of “on-demand” care. Transforming Primary Care encounters to meet patient needs through technology has the ability to integrate services, improve health outcomes and patient satisfaction. After the webinar, physicians should be able to describe future priorities for uses of Telehealth/Virtual care. Physicians will also learn about the various applications available for Telehealth/Virtual care use and what to consider with implementation.

### ***Target Audience***

This activity is designed for all healthcare providers and staff interested in incorporating Telehealth/Virtual care into their practice.

### ***Learning Objective***

By the end of this webinar, learners should be able to:

- Define Telehealth/Virtual care;
- Identify ways to encourage use of Telehealth/Virtual care by patients; and
- Identify future priorities for use of Telehealth/Virtual care.

### ***Participation***

[Please click here for participation and credit requirements.](#)

### ***Speaker Bios & Disclosures (alphabetical by last name)***

No one in a position to control the content of this activity has anything to disclose. The planners/ developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support.

**Cailin Calonge, developer**, has conducted seminars, teleconference, and one-on-one trainings, as well as provided ongoing Technical Assistance to QIN-QIOs for several years. She is well-versed and considered a Task Expert.

Ms. Calonge earned her BA in English and Biology and has utilized her education/experience and skills in the 10thSOW as well as now the 11thSOW. Ms. Calonge has been employed by Telligen, a population health management organization, specializing in health care IT solutions, from 2012 to 2015 as a Program Manager/Task lead for B.1, B.4, D.1, and F.1 Task-Sharing Calls.

**Ted E. Palen, PhD, MD, MSPH, developer**, is a practicing primary care internist with the Colorado Permanente Medical Group and a Physician Investigator in the Institute for Health Research (IHR) of Kaiser Permanente Colorado (KPCO). He also serves as the Physician Manager for Clinical Reporting and a utilization management physician reviewer for the KPCO Resource Stewardship department.

Dr. Palen received his PhD in chemistry at the University of Colorado, Boulder under the direction of Nobel Laureate Dr. Thomas R. Cech. He completed medical school and a combined internal/preventive medicine residency program at the University of Colorado at Denver Medical School. He has been with the Colorado Permanente Medical Group since 1997. He currently chairs the Integrating New Technology with Benefits and Operations committee and is a member of the Emerging Technology Advisory Group. As a member of the Resources Stewardship department he participates in utilization reviews and serves as the Physician Manager for Clinical Reporting, using data analytics for evaluating the care delivery processes. His research is focused on the use of clinical informatics for analyzing care delivery models and the use of virtual care and remote care to improving care delivery.

