



Continuing Education Authors and Disclosures

Activity Title(s):

- (1) Part C Appeals: Organization Determinations, Appeals & Grievances Web-Based Training Course and
- (2) Part D Coverage Determinations, Appeals & Grievances Web-Based Training Course

Disclosure/Commercial Support

No one in a position to control the content of this activity has anything to disclose. All planners and developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support.

Activity Planners/Developers/Instructors

Physician Consultant-William Rogers MD FACEP

Dr. Rogers has been the Director of the Physicians Regulatory Issues Team at the Centers for Medicare & Medicaid Services (CMS) since 2003. He currently works at Georgetown University Hospital as a clinical assistant professor. He has worked with the US Air Force as a State Air Surgeon since 2010 and as a Battalion Surgeon 4th CEB with the USMC Reserves since 1996.

Dr. Rogers has nothing to disclose.

Developer-Caroline Baker

Ms. Baker has been employed by the Centers for Medicare & Medicaid Services since 2010 and currently works in the Division of Appeals Policy. She is the subject matter expert on Part C & D appeals and grievances policies. Prior to CMS, Ms. Baker worked for the health department in the state of Maryland as an ethics and compliance officer and HIPAA attorney.

Ms. Baker has nothing to disclose.

Developer-Elizabeth Uruga, J.D.

Ms. Uruga has been employed by StrategicHealthSolutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from December 2011 to the present. She is a Program Manager. Previously, she was employed by a Medicare Administrative Contractor in the Provider Outreach and Education department. Ms. Uruga earned a Juris Doctorate, with distinction, in health law and has developed education for Medicare providers on Medicare Parts A, B, and C in various formats such as printed materials, web-based training (WBT) courses, and slide presentations. Ms. Uruga has conducted seminars, teleconferences, and one-on-one training for Medicare Part A providers on Medicare law and regulations, including Medicare appeals.

Ms. Uruga has nothing to disclose.

Developer-Melissa J. Kelly

Ms. Kelly has been employed by StrategicHealthSolutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from January 2011 to the present. She is an Editor II. Ms. Kelly is

an experienced editor who is qualified to edit educational materials in various formats such as printed materials, web-based training (WBT) courses, and slide presentations

Ms. Kelly has nothing to disclose.

Developer-Rachel Rayfield, MPA

Ms. Rayfield has been employed by StrategicHealthSolutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from February 2013 to present as the Provider Education Manager. From June 2011-January 2013, she was employed with the organization as a Medicare Subject Matter Expert. Ms. Rayfield earned a Master's in Public Administration and has developed training and education for Medicare providers and beneficiaries on Medicare Parts A, B, C and D in various formats such as printed materials, web-based training courses, and slide presentations. Ms. Rayfield has created and delivered continuing education to clinicians and provided education and outreach to beneficiaries.

Ms. Rayfield has nothing to disclose.

Developer-Nicholas Trede

Mr. Trede has been employed by StrategicHealthSolutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from August 2011 to December 2013 as a Medicare Subject Matter Expert, at which time he was promoted to a Medicare Content Review Manager. Previously, he was employed by the Nebraska Health Insurance Information Program as a Training Specialist. Mr. Trede earned a bachelor's degree in Organizational Communication, with emphases in Training & Development and Public Relations, and has developed education for Medicare providers on Medicare Parts A, B, and C in various formats such as printed materials, web-based training (WBT) courses, and slide presentations. Mr. Trede has conducted training seminars and one-on-one counseling for Medicare beneficiaries on Medicare benefits/problem solving, Part C/D comparisons and preventive services.

Mr. Trede has nothing to disclose.

Developer-Shannon Vaughn, JD

Ms. Vaughn has been employed by StrategicHealthSolutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from February 2013 to present as a Content Review Manager. Previously she was employed by a health care non-profit coalition. Ms. Vaughn earned a Juris Doctorate, with distinction, and has developed education for Medicare providers on Medicare Parts A, B, C, and D in various formats such as printed materials, web-based training courses, and slide presentations.

Ms. Vaughn has nothing to disclose.

Developer-Pamela Widtfeldt

Ms. Widtfeldt has been employed by StrategicHealthSolutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from February 2013 to present. Previously, she was employed by another CMS contractor that provided oversight of the Prescription Drug Discount Card-Transitional Assistance Program (PDDC-TAP), the predecessor to Medicare Part D. In addition, she was employed by a Managed Care (HMO) and Medicare Advantage Plan and was responsible for the administration of prescription drug benefits. Ms. Widtfeldt provided staff training for PDDC-TAP and Medicare Part D. She also developed prescription drug benefit training materials for health plan marketing and customer service staff.

Ms. Widtfeldt has nothing to disclose.