

**CENTERS FOR MEDICARE & MEDICAID SERVICES
CONTINUING EDUCATION (CMSCE)**

**Overview of the 2013
Quality and Resource Use Reports (QRUR)
MLN Connects™ National Provider Call, 23OCT2014**

CE Activity Information & Instructions

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Activity Information

Activity Description

This MLN Connects™ National Provider Call provides an overview of the 2013 Quality and Resource Use Reports (QRUR), including how to access the 2013 QRUR and how to use the reports.

This presentation will also review the methodologies and data contained in the reports, and the presenters will answer questions about the 2013 QRUR.

Target Audience

This activity is designed for physicians, physician group practices, practice managers, medical and specialty societies, payers and insurers.

Learning Objective

By the end of the teleconference, the participant should be able to:

- Recognize the interaction between Quality and Resource Use Reports (QRURs) and the Value Modifier (VM);
- Identify how to access the 2013 QRUR;
- Recognize the methodologies and data in the 2013 QRUR; and
- Select ways to use the data in the 2013 QRUR.

Participation

1. Register for the teleconference;
2. Participate in the teleconference; and
3. After the teleconference is over, access and complete the assessment and evaluation, per the [Instructions for Continuing Education Credit](#), at the end of this document.

Speaker Bios & Disclosures

No one in a position to control the content of this activity has anything to disclose. The planners/developers of this activity have signed a disclosure statement indicating that he/she has no relevant financial interests. This activity was developed without commercial support.

Sabrina Ahmed, MHS, presenter, developer, is a Health Insurance Specialist at the Centers for Medicare & Medicaid Services (CMS). She presently works in the Division of Value Based Payment on the Physician Feedback and Value-based Payment Modifier Programs. She has worked on various Medicare initiatives for Medicare Fee-For-Service and Medicare Advantage beneficiaries since July 2002. Prior to her work at CMS, she earned a Master of Health Science (MHS) degree at the Johns Hopkins School of Public Health.

Ms. Ahmed has developed educational material such as Web-Based Training (WBT) courses, and slide presentations and participated in teleconferences educating providers on the Physician Feedback/Value-based Payment Modifier Program.

Ms. Ahmed has nothing to disclose.

Maria Alexander, presenter, has been at the Centers for Medicare & Medicaid Services (CMS) since 2011. She is currently in the Performance-Based Payment Policy Group in the Division of Value-Based Payment, where she works on the Value-based Payment Modifier and Hospital Value-Based Purchasing programs. She was previously with the Center for Medicare & Medicaid Innovation, where she helped develop the Pioneer ACO Model, the Advance Payment ACO Model, and the Comprehensive End Stage Renal Disease (ESRD) Care initiative.

Ms. Alexander helped develop the policies described in this session. She has developed and presented written materials and slide presentations and responded to inquiries from various providers and healthcare organization representatives on Medicare policies during the past three and one half years at CMS.

Ms. Alexander earned a Bachelor of Arts degree in American Studies from Tufts University.

Ms. Alexander has nothing to disclose

Kimberly Spalding Bush, OT, presenter, serves as the Acting Division Director for in the Division of Value Based Payment. She oversees teams that implement value-based purchasing for physicians and hospitals so that Medicare rewards value rather than volume. As part of these responsibilities, she also directs the program that provides feedback reports to physicians about the quality of care furnished compared to cost for Medicare beneficiaries. She has been employed by CMS since 2005, with previous experience in medical review and education and Medicare appeals.

Ms. Spalding Bush is a licensed Occupational Therapist who earned a Bachelor of Science degree in Occupational Therapy, with honors at Towson University and has worked in the clinical setting as well as in health policy at the Centers for Medicare & Medicaid Services (CMS). She has educated CMS contractors and providers at national conferences as well as on national provider calls and currently serves as the Acting Director of the Division of Value-Based Payment at CMS.

Ms. Spalding Bush has nothing to disclose.

LeTonya Smith, MSN, CRNP, presenter/developer, is a Health Insurance Specialist with the Centers for Medicare & Medicaid Services (CMS). She presently works in the Division of Value Based Payment on the Physician Feedback/Value-based Payment Modifier Program, a confidential feedback program providing performance data on quality and costs of care to physicians that will evolve into a value-based payment modifier for the Physician Fee Schedule. She is a licensed Family Nurse Practitioner and presently holds a position in an internal medicine practice.

Prior to her employment with CMS in January 2011, Ms. Smith practiced in various clinical settings including Internal Medicine, Pain Management, Diabetes Management and Endocrinology.

Ms. Smith has developed educational material such as Web-Based Training (WBT) courses, and slide presentations and participated in teleconferences educating providers on the Physician Feedback/Value-based Payment Modifier Program.

Ms. Smith earned a Master of Science degree in Nursing and Family Nurse Practitioner at the University of Maryland at Baltimore.

Ms. Smith has nothing to disclose.

Continuing Education Credit Available

The Centers for Medicare & Medicaid Services is evaluating this activity for continuing education (CE) credit. The number of credits awarded will be calculated following the activity based on the actual learning time and will be reflected on the post activity continuing education announcement. Final CE information on the amount of credit and post activity assessment and evaluation instructions will be forwarded to participants after the activity is finished.

Accreditation Statements

[Please click here for accreditation statements.](#)

Instructions for Continuing Education Credit

Learning Management System (LMS) Instructions

In order to receive continuing education credits for this teleconference, you must pass the session post-assessment and complete the evaluation. The continuing education post-assessment and evaluation are being administered through the Medicare Learning Network®.

Registering To Take a Post-Assessment

If you have previously taken Medicare Learning Network® (MLN) web-based training courses, you may use the login ID and password you created for those courses. If you are a new user, you will need to register.

To register:

1. Go to <http://go.cms.gov/MLNProducts> on the CMS website.
2. Under “Related Links” click on “Web-Based Training (WBT) Courses”.
3. Click on a course title (not the icon next to the title) to open a Course Description Window.
4. At the top of the Course Description Window, click “Register”.
5. You will be redirected to a page that instructs you to enter an e-mail address and click “Submit.”
6. The screen returned will read: No account was found matching your search criteria. Please click the word “Here” to continue with registration. After completing this registration, you will be re-directed to your home page.

To login if you already have an account:

1. Go to <http://go.cms.gov/MLNProducts> on the CMS website.
2. Under “Related Links” click on “Web-Based Training (WBT) Courses.”

3. Click on a course title (not the icon next to the title) to open a Course Description Window.
4. At the top of the Course Description Window, click "Login."
5. Enter your login ID and password. You will be re-directed to your home page.

Finding the Post-Assessment

Once you are logged into the LMS:

1. Click on the Web-Based Training Courses link.
2. At the top of the page on the right-hand side, you will see "Topic." Scroll through the topics and select "**MLN Connects™ Call**" and click "Search."
3. Select "**23OCT2014 Overview of the 2013 QRUR**" in the left column.
4. Scroll to the bottom of the page. Use the radio buttons to select Certification of Completion or Certificate of Continuing Education.
4. Click the "Take Course" button. The course will appear in a new pop-up window.

Viewing Your Transcript and Certificates

1. Go to <http://go.cms.gov/MLNProducts> on the CMS website.
2. Click on Web-Based Training Modules link at the bottom of the page.
3. Click on the title of a course and click on Login.
4. Log in using your CMS LMS credentials.
5. To access your certificate, click on "My Homepage" in the left hand menu.
6. Click on "Transcript/Certificate."
7. Click on the Certificate link next to the course title. The course evaluation will display. Once you complete the course evaluation, your certificate will display.

Hardware/Software Requirements

[Please click here for hardware and software requirements.](#)

CMS Privacy Policy

[Please click here for CMS' Privacy Policy.](#)

Help

- For help with registration or technical teleconference assistance e-mail us at cms-mlnconnectsnpc@blhtech.com or view the HELP page frequently asked questions at <http://www.eventsvc.com/blhtechnologies/apage/faq.html>.
- For assistance with the Medicare Learning Network® (MLN) Learning Management System, your assessment or certificate, contact CMSCE@cms.hhs.gov via e-mail.