



## Continuing Education Authors and Disclosures<sup>1</sup>

**Activity Title:** Safeguarding Your Medical Identity Medicare Learning Network® (MLN) Web-Based Training (WBT) Course

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No one in a position to control the content of this activity has anything to disclose. All planners and developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support.

### Author(s)/Developer(s)

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#### **Presenter-Shantanu Agrawal, M.D.**

Shantanu Agrawal is a Board-certified Emergency Medicine physician and Fellow of the American Academy of Emergency Medicine. He is currently the Medical Director of the Center for Program Integrity (CPI) at the Centers for Medicare and Medicaid Services (CMS). CPI's mission is to reduce and eliminate waste, abuse, and fraud in Medicare and Medicaid. Prior to joining CMS, Dr. Agrawal worked for McKinsey and Company, where he served primarily provider and payer clients in the public and private sectors. His work focused on improving hospital quality, clinical resource utilization, physician alignment, and performance management. Dr. Agrawal completed his clinical training and education at the Hospital of the University of Pennsylvania and Cornell University Medical College. He also has a Master's degree from Cambridge University, where his published dissertation focused on U.S. welfare reform during the Clinton administration. Dr. Agrawal continues to work clinically in Washington, DC.

As CPI Medical Director Dr. Agrawal has worked extensively with physicians who have had medical identities stolen and assisted in the design of new processes to assist victims of identity theft. Dr. Agrawal has published on this topic in a recent JAMA article [JAMA, 307(5): 459-460].

Disclosure: Shantanu Agrawal, M.D. has disclosed no relevant financial relationships.

#### **Developer-Paula Bruland**

Ms. Bruland has been employed by Strategic Health Solutions, LLC (Strategic), a CMS contractor that provides education for health care professionals, beneficiaries, managed care entities, and other stakeholders from January 2011. She has been a Program Manager for the Education Medicaid Integrity Contracts, Task Order 1 and Task Order 2, since May 2014. Previous to her employment with Strategic, she was employed by Mosaic (an international company serving the developmentally disabled), Telecare (a national company serving the severely and persistently mentally ill), and Blue Cross Blue Shield



Nebraska ([BCBSNE] a State insurance program) as the Program Manager of the Medicaid Managed Care Program.

Ms. Bruland earned her Bachelor of Science and Master of Science degrees and is a licensed independent mental health practitioner and a licensed clinical social worker. She has been a licensed provider for 20 years, has worked with Medicaid for 30 years, and has developed Medicaid provider, beneficiary, managed care, and other stakeholder materials throughout her career including outreach, training, marketing, and technical offerings. In the past 4 years, Ms. Bruland successfully developed numerous educational materials as a Medicaid Subject Matter Expert on various topics and in various formats.

Ms. Bruland is a licensed provider. She graduated with honors and has served in multiple high level positions throughout her career. She has developed national and local training materials on broad and specific topics offered in various formats such as printed materials, Web-based Training (WBT) courses, slide presentations, and has presented training to both large and small audiences and groups. She stays abreast of advances in her field, and related areas, by participating in continuing education conferences and educational opportunities, and review of publications, journals, books, and other health related and governmental publications.

#### **Developer- Mark David Pilley, MD**

Dr. Mark Pilley, MD, AAFP, AADEP, ABQAURP, currently serving as Medical Director for Strategic Health Solutions, LLC (SHS). He has more than 16 years of experience in Medicare, including development of Local Coverage Determinations (LCDs) under Medicare in applying Medicare benefit coverage guidelines and medical policies in performance of Medicare claim determinations and audits. As the Medical Director for SHS, his responsibilities include providing support and subject matter expertise in performing medical review audits and reports, monitoring the consistency and accuracy of medical review determinations. He assists in providing oversight of quality assurance activities and providing medical expertise with regard to benefit integrity matters. He also provides subject matter expertise in support of Medicaid Provider Outreach and Education. He is also participating as a Co-Lead on the CMS esMD and Author of Record (AoR) Workgroups for implementation of electronic requests and receipt of medical documentation related to Medicare beneficiary services.

#### **Developer- Rachel Rayfield**

Ms. Rayfield has been employed by Strategic Health Solutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from February 2013 to present as the Provider Education Manager. From June 2011-January 2013, she was employed with the organization as a Medicare Subject Matter Expert. Ms. Rayfield earned a Master's in Public Administration and has developed training and education for Medicare providers and beneficiaries on Medicare Parts A, B, C and D in various formats such as printed materials, web-based training courses, and slide presentations. Ms. Rayfield has created and delivered continuing education to clinicians and provided education and outreach to beneficiaries.

#### **Developer- Shannon Vaughn**

**CMSCE Authors and Disclosures** <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNEdWebGuide/Downloads/Safeguard-Med-ID-Activity-Developers.pdf>



Ms. Vaughn has been employed by Strategic Health Solutions, LLC, a CMS contractor that provides education for Medicare Fee-For-Service Providers, from February 2013 to the present as Content Review Manager. Previously, she was employed by a non-profit health care coalition. Ms. Vaughn earned a Juris Doctorate, with distinction, and has developed education for Medicare providers on Medicare Parts A, B, C, and D in various formats such as printed materials, Web-Based Training (WBT) courses, and slide presentations.

#### **Activity Planner - Erik Akelaitis**

Mr. Akelaitis has been employed by the Centers for Medicare & Medicaid Services (CMS) since 1999. He is currently working as a Health Insurance Specialist in the Center for Medicare/Provider Communications Group/Division of Provider Information Planning and Development. Mr. Akelaitis earned a Bachelor of Arts degree with a major in journalism. While working at CMS, Mr. Akelaitis has worked on provider outreach, which includes marketing our materials, and is the technical lead of the Medicare Learning Network Learning® (MLN) Management System.

Mr. Akelaitis has nothing to disclose.