



## **Centers for Medicare & Medicaid Services Continuing Education (CMSCE) Authors and Disclosures**

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**Activity Title:** Certificate of Medical Necessity (CMN) Web-Based Training Course

### **Disclosure/Commercial Support**

No one in a position to control the content of this activity has anything to disclose. All planners and developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support; for additional information contact [cmsce@cms.hhs.gov](mailto:cmsce@cms.hhs.gov) via email.

### **Activity Planners/Developers/Instructors**

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Ms. Gillooly Robbins has been employed by Medicare contractors since 2004. She worked in compliance and training positions for a Program Safeguard Contractor (PSC) before becoming a contract provider education writer/editor for three years. In 2012, she assumed her current role as manager of Train the Trainer, which later became PESS. Prior to her Medicare experience, Ms. Gillooly Robbins worked in higher education in administrative and faculty capacities. Ms. Gillooly Robbins has extensive professional experience in both Medicare and instructional design/delivery. She has been designing Medicare training programs since 2004 and prior to that time was heavily involved in course design at the collegiate level.

#### **Nancy Davis, BA-developer**

Ms. Davis has been employed by Palmetto GBA for its Medicare Provider Education Support Services (PESS) contract since September 2012. Previously, she worked under the S.C. Medicaid contract for BlueCross BlueShield of South Carolina. Ms. Davis has produced Medicare and Medicaid training under CMS and South Carolina Department of Health and Human Services contracts for the past four years.

#### **Karen Pardue, MA -developer**

Ms. Pardue has been employed by the Centers for Medicare & Medicaid Services (CMS) from 2003 to present. In this capacity she has developed and implemented Medicare Learning Network® outreach and training materials for health care providers, participated in agency wide workgroups to provide expertise on provider education and continuing education (CE) and assisted components with the development of CE approved training activities.

#### **Wanda Holloway, BS-developer**

Ms. Holloway has been employed by Palmetto GBA, a Medicare Contractor, since 1994. She holds more than 15 years of experience in provider education and outreach, including 14 years of experience managing provider education activities. In 2012, she assumed her current role as director of PESS.

#### **Elaine Jeter-Physician Reviewer**

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