

CENTERS FOR MEDICARE & MEDICAID SERVICES CONTINUING EDUCATION (CMSCE)

09-29-2015 Basics of Medicare: Part Three (2:00PM-3:00PM EDT)

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Continuing Education Credit Information

Continuing Education Credit

Accreditation Council for Continuing Medical Education (ACCME)

The Centers for Medicare & Medicaid Services (CMS) designates this **live activity** for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should only claim credit commensurate with the extent of their participation in the activity. Credit for this course expires at midnight on October 19, 2015.

International Association for Continuing Education and Training (IACET)

The Centers for Medicare & Medicaid Services (CMS) is authorized by IACET to offer .1 Continuing Education Unit (CEU) for this activity. CEU will be awarded to participants who meet all criteria for successful completion of this educational activity. CEU credit for this course expires at midnight on October 19, 2015.

Accreditation Statements

[Please click here for accreditation statements.](#)

Instructions for Continuing Education Credit

The Medicare Learning Network® (MLN) recently upgraded its Learning Management and Product Ordering System (LM/POS).

If you were already registered in the former MLN Learning Management System (LMS), you do not need to create a new login or password for the LM/POS. However, the appearance of the system and instructions for registering, logging-in, accessing courses, and obtaining certificate information have all changed.

For more information on the new LM/POS, please visit <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMS-Upgrade.pdf>.

Learning Management and Product Ordering System (LM/POS) Instructions

In order to receive continuing education credits (CEU) for this live activity, you must pass the session post-assessment and complete the evaluation. The continuing education post-assessments and evaluations are being administered through the Medicare Learning Network®.

Registering To Take a Post-Assessment

If you have previously taken Medicare Learning Network® (MLN) web-based training courses, you may use the login ID and password you created for those courses. If you are a new user, you will need to register.

To register (if you do NOT have an account):

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Click on “Create Account;” and
3. Enter information for all the required fields (with the red asterisks) and click “Create.”

***NOTE:** When you get to the ‘Organization’ field, click on Select. From the ‘Select Organizations’ screen, leave the ‘Find Organization’ field blank and click Search. Select ‘CMS-MLN Learners Domain - Organization’ and click Save.

Please add MLN@cms.hhs.gov to your address book to prevent MLN communication from going into your spam folder.

To login (if you already have an account):

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>; and
2. Enter your login ID and password and click on Log In.

Finding the Post-Assessment:

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Enter your login ID and password and click on “Log In;”
3. Click on “Training Catalog” in the menu beneath the MLN logo;
4. Enter “**General Medicare Program Information**” in the “search for” box and click “search;”
5. Click on “**09-29-2015 Basics of Medicare: Part Three;**”
6. Click “Enroll;”
7. Click “Access Item;”
8. Scroll down on the page and click on the link titled “Post-Assessment;”
9. Click “Open Item;”
10. A new window will open. Click “Post-Assessment” in this new window for it to display;
11. Complete the assessment and click “close;”
12. Click the grey and white “x” in the upper right-hand corner to close the window;
13. Click “OK” when prompted about closing the window; and

Viewing Your Transcript and Certificates:

1. Go to the LM/POS Homepage <https://learner.mlnlms.com>;
2. Enter your login ID and password and click on “Log In;”
3. Click on “Transcript;”
4. Search for “**General Medicare Program Information;**”
5. If you do not see a “View Certificate” button, then you need to complete the evaluation. Click on “**09-29-2015 Basics of Medicare: Part Three;**”
6. On the left-hand side, you will see “Form CMSCE-7” listed under “Surveys.” Click on “Form CMSCE-7;”
7. Complete the evaluation and click “Submit;”
8. You will now see a “View Certificate” button. Click on this to view your certificate;
9. If you haven’t already selected your credit type (or if you selected the wrong type before), click on “Select Credit Type” next to the credit type you want;
10. Click “View Certificate;”

11. When you get a message asking if you want to open the certificate at the bottom of your screen, click “Open;” and
12. Your certificate will open in a new window. Select “File” and then either “Save As” or “Print” to save or print your certificate.

Hardware/Software Requirements

[Please click here for hardware and software requirements.](#)

CMS Privacy Policy

[Please click here for CMS’ Privacy Policy.](#)

Help

For assistance with questions regarding the post-assessment, your certificate, the Medicare Learning Network® (MLN) Learning Management and Product Ordering System (LM/POS), or continuing education in general, please contact CMSCE at CMSCE@cms.hhs.gov via e-mail.



Activity Information

Activity Description

This webinar is designed for healthcare professionals who are thinking of becoming a Medicare provider or supplier or who are new to the Medicare program. This webinar will include information about Medicare Claim Review Programs and protecting the Medicare Trust Fund, including laws related to Medicare fraud and abuse and what providers can do to protect themselves and their identities.

Providers will also learn about educational tools available through the Centers for Medicare and Medicaid Services (CMS) Medicare Learning Network® as well as where to find education tools from your Medicare Administrative Contractors (MAC).

Target Audience

This activity is designed for New Medicare providers and healthcare providers interested in becoming Medicare providers.

Learning Objective

By the end of this webinar learners should be able to :

- Identify the Different Medicare Claim Review Programs;
- Recognize provider responsibilities in responding to Review Contractors;
- Identify examples of Medicare fraud and abuse;
- Identify the associated laws pertaining to fraud and abuse;
- Identify where to locate the resources within the Medicare Learning Network® (MLN); and
- Recognize what Medicare Administrative Contractors (MACs) Provider Outreach and Education (POE) programs offer to providers and suppliers.

Participation

[Please click here for participation and credit requirements.](#)

Speaker Bios & Disclosures (alphabetical by last name)

No one in a position to control the content of this activity has anything to disclose. The planners/ developers of this activity have signed a disclosure statement indicating that they have no relevant financial interests. This activity was developed without commercial support.

Tara Clarke, developer, has nearly 25 years of experience working with Medicare policies and regulations, including two decades with Congress, and the last three years developing educational materials for Medicare Part A providers. Her experience also includes editing and developing print materials, web-based training (WBT) courses, and slide presentations for Medicare Part A and Part B audiences.

Ms. Clarke has been employed by Palmetto GBA, a Medicare Administrative Contractor (MAC), since 2012. From January 2012 through August 2013, Ms. Clarke worked as a Senior Provider Relations Representative. Since August of 2013, Ms. Clarke has been working as a Coverage Policy Specialist for Provider Education Support Services (PESS). Prior to her Medicare experience, Ms. Clarke worked for the United States (U.S.) Congress in an administrative capacity.

Ms. Clarke earned a Bachelor of Arts degree in Political Science at the University of Redlands.

Wanda Holloway, developer, has been employed by Palmetto GBA, a Medicare Administrative Contractor (MAC), since 1994. She holds more than 15 years of experience in provider education and outreach, including 14 years of experience managing provider education activities. In 2012, she assumed her current role as Director of Provider Education Support Services (PESS).

Ms. Holloway has managed the development of numerous Medicare provider education and outreach activities, including national conferences, webinars, teleconferences, and web-based training, since 1999.

Ms. Holloway earned a Bachelor of Science degree in Biology at the University of South Carolina.

Karen Pardue, MA, developer, has been employed by the Centers for Medicare & Medicaid Services (CMS) since 2003. She has developed and implemented Medicare Learning Network® (MLN) outreach and training materials for health care providers, participated in agency wide workgroups to provide expertise on provider education and continuing education (CE), and assisted other Federal components with the development of continuing education (CE) approved training activities. Her experience includes analysis, development, and review of various Medicare related content in multiple media formats.

Ms. Pardue earned a Master of Arts degree in Production of Educational Media from Appalachian State University and a Bachelor of Arts degree in Political Science from George Washington University.

Deborah Ricketts, developer, is employed by Palmetto GBA as a Policy Communication Specialist. Ms. Ricketts has over 30 years of Medicare Part B experience and has developed training materials for Medicare provider customer service representatives. She has developed Centers for Medicare & Medicaid Services (CMS) Continuing Education Program provider education for Medicare Parts A and B in various formats, such as printed materials, web-based training (WBT) courses, and slide presentations.

Lauren Gillooly Robbins, developer/presenter, is employed by Palmetto GBA as the Manager for Provider Education Support Services (PESS). Ms. Gillooly Robbins has extensive professional experience in both Medicare and instructional design/delivery. She has been designing Medicare training programs since 2004 and prior to that time was heavily involved in course design at the collegiate level.

Ms. Gillooly Robbins studied in the Master of Mass Communications program at the University of South Carolina and earned a Bachelor of Arts degree in English Communications at Columbia College.