

DEPARTMENT OF HEALTH AND HUMAN SERVICES
Centers for Medicare & Medicaid Services



The results of the sixth annual Medicare Contractor Provider Satisfaction Survey (MCPSS) conducted by the Centers for Medicare & Medicaid Services (CMS) are now available. This survey offers Medicare Fee-For-Service (FFS) providers an opportunity to give CMS feedback on their satisfaction, attitudes, perceptions, and opinions about the services provided by their respective contractor. Specifically, respondents rated Medicare FFS contractors on seven key business functions of the provider-contractor relationship: Provider Inquiries, Provider Outreach and Education, Claims Processing, Appeals, Provider Enrollment, Medical Review, and Provider Audit and Reimbursement. The MCPSS was distributed to a random sample of 30,000 Medicare FFS providers and suppliers that serve Medicare beneficiaries across the country. To learn more about the results, visit <http://www.cms.hhs.gov/MCPSS> on the CMS website.

MLN Matters® Number: MM7533

Related Change Request (CR) #: 7533

Related CR Release Date: January 30, 2012

Effective Date: January 1, 2012

Related CR Transmittal #: R2406CP

Implementation Date: January 3, 2012

Announcement of Medicare Rural Health Clinic (RHC) and Federally Qualified Health Centers (FQHC) Payment Rate Increases

Note: This article was revised on June 6, 2014, to add a link to MLN Matters® article MM8743 (<http://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnmattersarticles/downloads/MM8743.pdf>), which implements the Federally Qualified Health Centers (FQHC) Prospective Payment System (PPS), effective for cost reporting periods beginning October 1, 2014. All other information is unchanged.

Provider Types Affected

This article is for physicians, providers, and suppliers submitting claims to Medicare contractors (Fiscal Intermediaries (FIs), and/or A/B Medicare Administrative Contractors (A/B MACs)) for RHC and FQHC services provided to Medicare beneficiaries.

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What You Need to Know

This article is based on Change Request (CR) 7533 which provides instructions for the calendar year (CY) 2012 Payment Rate Increases for Rural Health Clinic (RHC) and Federally Qualified Health Center (FQHC) services.

Background

In accordance with the Social Security Act (Section 1833(f) at http://www.ssa.gov/OP_Home/ssact/title18/1833.htm on the Internet), the Centers for Medicare & Medicaid Services (CMS) is increasing the CY payment rates for RHCs and FQHCs effective for services on or after January 3, 2012, through December 31, 2012 (i.e., CY 2012) as follows:

- The RHC upper payment limit per visit is increased from \$78.07 to \$78.54 effective January 1, 2012, through December 31, 2012 (i.e., CY 2012). The 2012 rate reflects a 0.6 percent increase over the 2011 payment limit in accordance with the rate of increase in the Medicare Economic Index (MEI).
- The FQHC upper payment limit per visit for urban FQHCs is increased from \$126.22 to \$126.98 effective January 1, 2012, through December 31, 2012 (i.e., CY 2012), and the maximum Medicare payment limit per visit for rural FQHCs is increased from \$109.24 to \$109.90 effective January 1, 2012, through December 31, 2012 (i.e. CY 2012). The 2012 FQHC rates reflect a 0.6 percent increase over the 2011 rates in accordance with the rate of increase in the MEI.

Medicare contractors will not retroactively adjust individual RHC/FQHC bills paid at previous upper payment limits. However, they have the discretion to make adjustments to the interim payment rate or a lump sum adjustment to total payments already made to take into account any excess or deficiency in payments to date.

Additional Information

The official instruction, CR 7533 issued to your A/B MAC, and FI regarding this change may be viewed at <http://www.cms.gov/Transmittals/downloads/R2406CP.pdf> on the CMS website.

If you have any questions, please contact your A/B MAC, or FI at their toll-free number, which may be found at <http://www.cms.gov/MLNProducts/downloads/CallCenterTollNumDirectory.zip> on the CMS website.

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