

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Centers for Medicare & Medicaid Services



**News Flash – CMS Distributes Free Hand in Hand Toolkit to Every Nursing Home in the Nation -** Nursing Homes, CMS Regional Offices, and State Survey Agencies will receive a *free* toolkit from CMS by January 31, 2013. Hand in Hand is a high quality training series for nursing homes that emphasizes person-centered care for persons with dementia, as well as the prevention of abuse. These toolkits are being mailed *free* to every nursing home in the country by IPC Systems, a CMS contractor. While annual training for nurse aides on dementia care and abuse prevention is required in current nursing home regulations, CMS does not require nursing homes to use the Hand in Hand training specifically. Other tools and resources are also available. More information is available on the [Hand in Hand](#) website. If you have questions or comments regarding these materials, please contact [cms\\_training\\_support@icpsystems.com](mailto:cms_training_support@icpsystems.com) via email.

MLN Matters® Number: MM8149

Related Change Request (CR) #: CR 8149

Related CR Release Date: January 18, 2013

Effective Date: July 1, 2013

Related CR Transmittal #: R11630TN

Implementation Date: July 1, 2013

## Medicare Remit Easy Print (MREP) Enhancement

### Provider Types Affected

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This MLN Matters® Article is intended for providers and suppliers who use Medicare Remit Easy Print (MREP) software.

### What You Need To Know

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Change Request (CR) 8149, from which this article is taken, instructs the relevant Medicare contractor, Viable Information Processing Systems (ViPS), to add an enhancement to Medicare Remit Easy Print (MREP) software so that it is compatible with additional personal computer operating systems.

#### Disclaimer

This article was prepared as a service to the public and is not intended to grant rights or impose obligations. This article may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations and other interpretive materials for a full and accurate statement of their contents. CPT only copyright 2011 American Medical Association.

## Background

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The Centers for Medicare & Medicaid Services (CMS) offers free software (Medicare Remit Easy Print (MREP)) to view and print HIPAA compliant Electronic Remittance Advice (Transaction 835 - Health Care Claim Payment/Advice). CMS believes that making the software compatible with multiple operating systems would make it more acceptable to users and providers/suppliers and help the transition from paper to Electronic Remittance Advice (ERA).

Therefore, as part of the regular software enhancement process (designed to meet the changing needs of providers/suppliers to help you transition to ERA), CR7218 (published on November 12, 2010) instructed ViPS to make the MREP compatible with Microsoft Windows 7 (32 or 64 bit), Vista (32 or 64 bit), and XP (32 or 64 bit) operating systems. (You can find the related MLN Matters® article, MM7218 (Medicare Remit Easy Print (MREP) Enhancement), at <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/MM7218.pdf> on the CMS website.)

In response to reports of user issues with MREP, CR8149, from which this article is taken, instructs ViPS to analyze and resolve (effective July 1, 2013) the finding that a ".NET Framework is required by MREP but is incompatible with Windows 7."

Your carrier, B MAC, or DME MAC will notify you (effective July 1, 2013) of the enhancement in MREP software once the resolutions are implemented.

## Additional Information

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The official instruction, CR8149, issued to your carrier, B MAC, or DME MAC regarding this change may be viewed at <http://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/Downloads/R1163OTN.pdf> on the CMS website

If you have any questions, please contact your carrier, B MAC, or DME MAC at their toll-free number, which may be found at <http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/provider-compliance-interactive-map/index.html> on the CMS website.

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