



User CR: FISS to Add Additional Search Features to Provider Direct Data Entry (DDE) Screen

MLN Matters Number: MM10542

Related Change Request (CR) Number: 10542

Related CR Release Date: August 10, 2018

Effective Date: January 1, 2019

Related CR Transmittal Number: R2112OTN

Implementation Date: January 7, 2019

PROVIDER TYPE AFFECTED

MLN Matters® Article 10542 is a one-time notice that highlights the improved claim search capability in Fiscal Intermediary Shared System (FISS) for providers who use DDE and submit claims to Medicare Administrative Contractors (MACs) for services provided to Medicare beneficiaries.

PROVIDER ACTION NEEDED

Change Request (CR) 10542 allows providers who use DDE to look up the claims associated with an Accounts Receivable (AR) by using the invoice number on the AR to find the Document Control Number (DCN), and then using the DCN to look up the claims. This update will improve provider customer service, allowing providers to find the claim associated with the AR and reconcile it back to their patient accounts. Please make certain your billing staff is aware of this enhancement. Detailed instructions on how to use the new feature will be provided closer to implementation.

BACKGROUND

CR 10542 gives providers the ability to find the claims associated with a receivable through DDE screens. Providers will use a new look up feature in DDE to use the invoice number on the receivable to find the DCN. Then, they can use the DCN to find the associated claims.

ADDITIONAL INFORMATION

The official instruction, CR10542, issued to your MAC regarding this change is available at <https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/2018Downloads/R2112OTN.pdf>.

If you have questions, your MACs may have more information. Find their website at <http://go.cms.gov/MAC-website-list>.

DOCUMENT HISTORY

Date of Change	Description
August 14, 2018	Initial article released.

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