

DEPARTMENT OF HEALTH AND HUMAN SERVICES
Centers for Medicare & Medicaid Services



News Flash – The Office of Management and Budget recently approved changes to the Medicare Provider-Supplier Enrollment Applications (CMS-855) in order to update them from the 2008 versions, as well as the new CMS-855O application form used for the sole purpose of enrolling to order and refer items and/or services to Medicare beneficiaries. The revised and new forms are now available at <http://www.CMS.gov/CMSForms/CMSForms/list.asp?filtertype=dual&filtertype=keyword&keyword=855> on the Centers for Medicare & Medicaid Services (CMS) website. Providers and suppliers enrolling for the sole purpose to order and refer are required to begin using the new CMS-855O form immediately. Providers and suppliers using the other CMS-855 forms to enroll in Medicare are encouraged to begin using the revised forms, though the old forms may be used through October 2011.

MLN Matters® Number: MM7410 **Revised**

Related Change Request (CR) #: 7410

Related CR Release Date: September 30, 2011

Effective Date: October 31, 2011

Related CR Transmittal #: R389PI

Implementation Date: October 31, 2011

Proof of Delivery and Delivery Methods

Note: This article was revised on November 8, 2011, to add a reference to MM7452 (<http://www.cms.gov/MLNMattersArticles/downloads/MM7452.pdf>) that provides information regarding the prospective billing requirement for refills provided on a recurring basis. It was previously revised on November 1, 2011, to clarify the language in the “What You Need to Know” section. All other information is the same.

Provider Types Affected

Suppliers of durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) submitting claims to Durable Medical Equipment Medicare Administrative Contractors (DME MACs) for items or services provided to Medicare beneficiaries are affected by this article.

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What You Need to Know

CR 7410 modifies the number of days for a supplier to contact the beneficiary prior to dispensing a refill as well as the number of days to deliver a DMEPOS product prior to the end of usage for the current product. For DMEPOS products that are supplied as refills to the original order, suppliers must contact the beneficiary prior to dispensing the refill. This must be done to ensure that the refilled item is necessary and to confirm any changes or modifications to the order. **CR7410 mandates that contact with the beneficiary or designee regarding refills shall take place no sooner than 14 calendar days prior to the delivery/shipping date. For subsequent deliveries of refills, the supplier shall deliver the DMEPOS product no sooner than 10 calendar days prior to the end of usage for the current product.**

Additional Information

The official instruction, CR 7410 issued to your DME MAC regarding this change may be viewed at <http://www.cms.gov/Transmittals/downloads/R389PI.pdf> on the CMS website.

If you have any questions, please contact your DME MAC at their toll-free number, which may be found at <http://www.cms.gov/MLNProducts/downloads/CallCenterTollNumDirectory.zip> on the CMS website.

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