

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Centers for Medicare & Medicaid Services



REVISED products from the Medicare Learning Network® (MLN)

- [“Durable Medical Equipment, Prosthetics, Orthotics, and Supplies \(DMEPOS\) Information for Pharmacies,”](#) Fact Sheet, ICN 905711, Downloadable only

MLN Matters® Number: MM8391 **Revised**

Related Change Request (CR) #: CR 8391

Related CR Release Date: August 16, 2013

Effective Date: October 1, 2013

Related CR Transmittal #: R12850TN

Implementation Date: October 7, 2013, except January 6, 2014 for DME MACs

### Further Instruction to Use Non-Alert Remittance Advice Remark Codes (RARCs)

Note: This article was revised on August 22, 2013, to revise the title. All other information is the same.

### Provider Types Affected

This MLN Matters® Article is intended for physicians, other providers, and suppliers submitting claims to Medicare contractors (Fiscal Intermediaries (FIs), carriers, Regional Home Health Intermediaries (RHHIs), Durable Medical Equipment Medicare Administrative Contractors (DME/MACs) and A/B Medicare Administrative Contractors (A/B MACs)) for services to Medicare beneficiaries.

### What You Need to Know

Change Request (CR) 7910 was implemented by Medicare in April, 2013. CR7910 included a Business Requirement (BR 7910.2) instructing the Medicare Shared Systems (SSs) and contractors to stop sending Non-Alert Remittance Advice Remark Codes (RARCs) without associated Group Codes and/or Claim Adjustment Reason Codes (CARCs). It has been reported that this resulted in provider concern and increased provider inquiries. The Centers for Medicare & Medicaid Services

#### Disclaimer

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(CMS) is working on developing a long term resolution but has decided to continue to send Non-Alert RARCs without any Group Code and/or CARC for now.

## Additional Information

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The official instruction, CR8391 issued to your Medicare contractor regarding this change may be viewed at <http://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/Downloads/R1285OTN.pdf> on the CMS website.

If you have any questions, please contact your Medicare contractor at their toll-free number, which may be found at <http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/provider-compliance-interactive-map/index.html> on the CMS website.

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