



MLN Matters®



Information for Medicare Fee-For-Service Health Care Professionals

MLN Matters Number: MM3970

Related Change Request (CR) #: 3970

Related CR Release Date: August 19, 2005

Effective Date: January 1, 2006

Related CR Transmittal #: 174

Implementation Date: January 3, 2006

MMA – Appeals of Claims Decisions: Modification to Medicare’s Fiscal Intermediary Shared System (FISS)

Note: This article was updated on February 14, 2013, to reflect current Web addresses. All other information remains unchanged.

Provider Types Affected

Providers who submit appeals of claims decisions of Medicare fiscal intermediaries (FIs)

Provider Action Needed



STOP – Impact to You

To enable providers and suppliers to verify that their redetermination request has been received, the FI will create an Automated Correspondence System (ACS) master record to input the beneficiary HIC number, Document Control Number (DCN), date(s) of service, type of bill, and the Correspondence Control Number (CCN) within FISS when they receive a redetermination request.

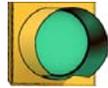


CAUTION – What You Need to Know

The FI is not required to send the appellant a letter acknowledging the receipt of a redetermination request. The entries into the ACS master record will remain for 90 days before they are automatically removed by the FISS system.

Disclaimer

This article was prepared as a service to the public and is not intended to grant rights or impose obligations. This article may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations and other interpretive materials for a full and accurate statement of their contents.



GO – What You Need to Do

Providers and suppliers will be able to view these CCNs within the Direct Data Entry (DDE) system and verify that their appeal requests were received. This will allow providers to view which appeals were received by the FI and which appeals need to be resubmitted.

Background

At the redetermination level of appeal, the FI is not required to send the appellant a letter acknowledging the receipt of a redetermination request.

The purpose of Change Request (CR) 3970 is to add a master record for appeals that incorporates the following within FISS:

- Beneficiary HIC number
- Document Control Number (DCN)
- Date(s) of service
- Type of bill
- Correspondence Control Number (CCN).

Providers can thus view reports within the Direct Data Entry (DDE) system to verify that their redetermination request(s) were received. The FI will accomplish this by creating an Automated Correspondence System (ACS) master record to input these numbers into the system when they receive a redetermination request.

FISS will be able to run a report on the master record and provide that report to providers through the DDE. The entries into the ACS master record will remain for 90 days before they are automatically removed by the FISS system.

Additional Information

The official instruction issued to your FI regarding this change may be found by going to <http://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/downloads/R1740TN.pdf> on the CMS website.

Please refer to your local FI for more information about this issue. To find the toll free phone number, go to <http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/provider-compliance-interactive-map/index.html> on the CMS website.

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