

MEDICARE LEARNING NETWORK® (MLN) MEDICARE PARTS C AND D COMPLIANCE AND FRAUD, WASTE, AND ABUSE (FWA) TRAININGS

HOW TO PROVIDE/COMPLETE TRAINING (FREE)

1. Use the Medicare Learning Network® (MLN) web-based training (WBT) online at Learner.mlnlms.com
2. Use the PDFs (links below) to create or enhance your own learning management system (LMS) training
3. Use the PDFs to create your own printed training materials

Available Trainings

Training Title	Summary and Downloads
Medicare Parts C and D General Compliance Training	Learn how a compliance program operates and how to report compliance program violations. CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MedCandDGenCompdownload.pdf
Combating Medicare Parts C and D Fraud, Waste, and Abuse	Learn about Fraud, Waste, and Abuse (FWA) in Medicare, including laws and regulations; consequences and penalties; and preventing, reporting, and correcting FWA. CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/CombMedCandDFWAdownload.pdf

Resources and Course Access

Resource	URL or Email
Compliance Program Policy and Guidance	CMS.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/ComplianceProgramPolicyandGuidance.html
Additional Guidance—Compliance Training Requirements and Audit Process Update Memorandum	CMS.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/Downloads/2016_Compliance_and_-FWA_Training_Requirement_Update.pdf
Compliance Program Policy and Guidance Questions	Parts_C_and_D_CP_Guidelines@cms.hhs.gov
FWA Training and Guidance Questions	FWATraining@cms.hhs.gov
MLN LMS Frequently Asked Questions (FAQs)	CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMPOS-FAQs-Booklet-ICN909182.pdf
MLN LMS Training Login Page	Learner.mlnlms.com

Compliance Program Policy Mailbox FAQs

FAQ	Guidance
What is a plan sponsor?	A plan sponsor is a health insurance company contracting with CMS to provide benefits through a Part C Medicare Advantage Organization (MAO) or a Part D Prescription Drug Plan (PDP).
What are First-Tier, Downstream, and Related entities (FDRs)?	First-Tier entities contract directly with MAOs or PDPs to provide services. Downstream and Related entities contract with First Tier entities to provide additional services.
Who must take the Medicare C & D fraud and compliance trainings?	MAOs and PDPs decide which FDRs and employees must take these trainings. FDRs should check with the MAO's or PDP's compliance officer or website for specific expectations and guidance.
What if I only work with Medicare A & B?	You do not need to take the Medicare C & D trainings.
What if I also work with Medicare A & B or an accredited DMEPOS supplier?	FWA training under A & B counts for the C & D requirement. However, you still must take the C & D General Compliance Training.
Is there a PowerPoint, SCORM, or other format to upload into our LMS?	The only downloadable files are the PDF versions. You may customize these documents to fit your organization's training capacity, but you may not omit any content.
How often must I complete the training?	New employees must complete the training within 90 days of hire. All employees must complete it annually thereafter.
May I omit material not relevant to my organization?	You may not modify training content. You may adjust style for appearance. You may also remove information about the MLN, but you may not remove embedded hyperlinks or other URLs.
How do I verify employees have completed training?	The MLN offers a certificate for successfully completing the WBT. Check with your or your plan sponsor's compliance office for required completion documentation.
Is a third-party version of the training acceptable?	If the third party attests their trainings are full versions of the MLN trainings and you pass, you have satisfied the requirement.
Are the trainings available in other languages?	No. Check with the plan sponsor to see if they have other language versions available. Otherwise, you must create them yourself.

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