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Upgraded Learning Management and Product Ordering System (LM/POS): Now Live!

The Medicare Learning Network® (MLN) is pleased to announce that we have upgraded our LM/POS!

What is the LM/POS?

The LM/POS is the system we use to host and track our educational activities, post-assessments and certificates. This system also provides access to products in downloadable format and allows you to order products we offer in hardcopy.

Where Can I Access the Upgraded LM/POS?

You can access the new LM/POS at <https://learner.mlnlms.com/>. If you have an existing LM/POS account and have logged in since 01/01/12, we have migrated your data over. If you do not have an account, or if you have not logged into your account since before 01/01/12, you can create a new account for free.

Please note: You must login to the system before you can view products and enroll in web-based training courses (WBTs).

To login if you already have an account:

1. Go to the LM/POS Homepage at <https://learner.mlnlms.com/>.
2. Enter your Login ID and password and click on Log In.

To create a new account:

1. Go to the LM/POS Homepage <https://learner.mlnlms.com/>.
2. Click on "Create Account".
3. Enter information for all the required fields (with the red asterisks) and click "Create".

NOTE: When you get to the 'Organization' field, click on Select. From the 'Select Organizations' screen, leave the 'Find Organization' field blank and click Search. Select 'CMS-MLN Learners Domain - Organization'. Skip the 'Manager' field and proceed to the bottom of the page to finish creating your account.

What are the types of items you have available in the LM/POS?

The LM/POS hosts bundles, products, and online items.

- Bundle – a downloadable item (usually a PDF or other electronic format) that you can view online, print or download to your computer.
- Product – a hardcopy item or publication that you can order and have it shipped to you free of charge.
- Online item is a web-based training (WBT) course—meaning interactive training you can take at your own pace.

Why did you upgrade the LM/POS?

We have heard your feedback and this upgrade will allow us to address some of your preferences, while making the system easier for you to use.

The LM/POS will continue to offer, free of charge, the same great activities, products and services you've come to expect. We have made several improvements, including:

- A more robust, user friendly learner interface;
- Faster access still free of charge; and
- Increased system security.