Do you need Continuing Education Credit? See Page 20
INTRODUCTION

We are celebrating the Medicare Learning Network’s® (MLN’s) 20th anniversary delivering high quality educational resources to health care professionals. Thank you for trusting us as your source for Medicare information.

The MLN Catalog contains brief descriptions and links to educational resources. We work with clinicians, billing experts, and CMS subject matter experts to prepare these free MLN resources. They cover CMS programs, policies, and initiatives in detail, giving you the information to make the best decisions for your patients and your practice.

Resources identified by a star symbol also offer Continuing Education Units (CEUs) and Continuing Medical Education (CME) credits. ★

This Catalog includes:

• MLN Matters® Articles
• Publications and Educational Tools
• MLN Connects® Newsletter
• Web-Based Training Courses
• Provider Association Partnerships
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PROVIDER TYPES AFFECTED

All health care professionals who order, refer, or provide flu vaccines and vaccine administration to Medicare beneficiaries and submit bills for these services to Medicare Administrative Contractors (MACs).

PROVIDER ACTION NEEDED

Special Edition (SE) MLN Matters article SE19022 provides information about influenza (flu) resources for health care professionals and providers relevant to the 2019-2020 flu season. Health care professionals should:

• Keep this article and refer to it throughout the 2019-2020 flu season.
• Take advantage of each office visit as an opportunity to encourage patients to protect themselves from the flu and serious complications by getting a flu shot.
• Continue to provide the flu shot if you have vaccine available, even after the new year.
• Remember to immunize yourself and your staff.

BACKGROUND

The Centers for Medicare & Medicaid Services (CMS) reminds health care professionals that Medicare Part B reimburses health care providers for flu vaccines and their administration. (Medicare provides coverage of the flu vaccine without any out-of-pocket costs to the Medicare patient. No deductible or copayment/coinsurance applies).

You can help your Medicare patients reduce their risk for contracting seasonal flu and serious complications by using every office visit as an opportunity to recommend they take advantage of Medicare’s coverage of the annual flu shot. As a reminder, please help prevent the spread of the flu by immunizing yourself and your staff! Know What to Do About the Flu!
Publications

Coding

How to Use The Medicare National Correct Coding Initiative (NCCI) Tools
Learn to navigate the CMS NCCI webpages, work with Medicare code pair edits and medically unlikely edits, and avoid coding and billing errors. 19 pages (January 2019) (ICN MLN901346)

ICD-10-CM, ICD-10-PCS, CPT, and HCPCS Code Sets
Learn the definition and details for each code set, and payment information. 5 pages (July 2019) (ICN MLN900943)

Communicating with Patients

Get Your New Medicare Card
CMS finished mailing new Medicare cards. The new cards without Social Security numbers offer better identity protection. Help protect your patient’s personal identity by getting their new Medicare Beneficiary Identifier and using it for Medicare business, including claims submission and eligibility transactions. Give the Get Your New Medicare Card flyer to patients who do not have a new card. 1 page (May 2019) (ICN MLN6650164)

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies

DMEPOS Accreditation
Learn accreditation requirements for suppliers, exempted supplies and exempted providers, and other professionals. 7 pages (June 2017) (ICN 905710)

DMEPOS Information for Pharmacies
Learn pharmacy accreditation exemption rules, requirements for new pharmacies and change of ownership. 4 pages (June 2017) (ICN 905711)

DMEPOS Quality Standards
Learn supplier business services requirements, supplier product-specific service requirements, and requirements for specific types of products and services. 1 page (January 2018) (ICN 905709)

Evaluation and Management

Evaluation and Management Services
Learn principles of documentation, common sets of codes used to bill for services, and other considerations. 90 pages (August 2017) (ICN 006764)

Fraud & Abuse

Medicare Fraud & Abuse Poster
Learn ways to avoid fraudulent activities. 1 page (September 2018) (ICN 909363)

Medicare Fraud & Abuse: Prevent, Detect, Report
Learn fraud and abuse definitions, laws, how to report suspected fraud, and physician business relationships that may raise concerns. 27 pages (February 2019) (ICN MLN4649244)

Home Health

Medicare Home Health Benefit
Learn qualification requirements, consolidated billing, therapy services, and physician billing and payment. 10 pages (February 2018) (ICN MLN908143)

February 2019

KNOWLEDGE • RESOURCES • TRAINING
**Medicare/Medicaid**

**Dual Eligible Beneficiaries Under Medicare and Medicaid**
Learn the Program rules, prohibited billing of Qualified Medicare Beneficiary individuals, and what is assignment. 10 pages (May 2018) (ICN 006977)

**Medicare and Medicaid Basics**
Learn quick facts, requirements for dual eligibles, and covered services. 10 pages (July 2018) (ICN 909330)

**Screening, Brief Intervention, and Referral to Treatment (SBIRT) Services**
Learn covered services, Medicare and Medicaid eligible providers, and how to bill for dual eligibles. 13 pages (February 2019) (ICN 904084)

**Medicare Shared Savings Program**

**Summary of the June 2015 Final Rule Provisions for Accountable Care Organizations (ACOs) Under the Medicare Shared Savings Program**
Learn eligibility requirements, tying payments to improved care, and monitoring performance and termination of agreements. 7 pages (March 2016) (ICN 907404)

**Office Management**

**Advance Beneficiary Notice of Noncoverage Interactive Tutorial**
Learn how to make an informed decision whether to get an item or service that may not be covered and accept financial responsibility. 1 page (October 2018) (ICN MLN909183)

**Behavioral Health Integration Services**
Learn service components, eligible conditions, and relationships and roles of care team members. 10 pages (May 2019) (ICN MLN909432)

**Beneficiaries in Custody Under a Penal Authority**
Learn Medicare claims processing information, exceptions, appeals, Social Security Administration (SSA) policy on beneficiaries in custody, and how Medicare receives data for incarcerated beneficiaries. 7 pages (March 2018) (ICN 908084)

**Chronic Care Management Services**
Learn separately payable services for beneficiaries with multiple chronic conditions, Physician Fee Schedule billing requirements, practitioner and patient eligibility, and service elements. 14 pages (July 2019) (ICN MLN909188)

**CMS Web Wheel**
Learn where to find educational resources for Medicare Fee-For-Service providers, CMS initiatives, and MAC resources. 1 page (April 2018) (ICN MLN006212)

**How to Use the Medicare Coverage Database**
Learn how to navigate the database, search indexes, and download reports. 24 pages (August 2019) (ICN MLN901347)
Items and Services Not Covered Under Medicare
Learn categories and items of services not covered as well as exceptions. 18 pages
(August 2018) (ICN MLN906765)

Medicare Advance Written Notices of Noncoverage
Learn the different types of advance written notices, how to issue and complete the forms, and collect payment. 12 pages
(October 2018) (ICN MLN006266)

Medicare Basics: Commonly Used Acronyms
Learn frequently used acronyms and how to create a personalized list of acronyms. 1 page
(June 2018) (ICN MLN908999)

Medicare Billing: Form CMS-1450 and the 837 Institutional
Learn when Medicare will accept a hard copy claim form, filing requirements, and how to submit and code claims. 11 pages
(June 2018) (ICN MLN006926)

Medicare Billing: Form CMS-1500 and the 837 Professional
Learn when Medicare will accept a hard copy claim form, filing requirements, and how to submit and code claims. 12 pages (July 2019) (ICN MLN006976)

Medicare Learning Network® (MLN) Learning Management System (LMS) FAQs
Learn how to access the LMS, find products, and take a web-based training. 54 pages
(August 2019) (ICN MLN909182)

Medicare Overpayments
Learn the definition of an overpayment, payment options, as well as collection tools and processes. 6 pages (February 2019) (ICN MLN006379)

Medicare Part A Cost Report Electronic Filing
Learn who can submit reports, steps, and benefits. 15 pages (August 2019) (ICN MLN5504296)

Medicare Parts A & B Appeals Process
Learn the five levels of appeals, appointing a representative, and tips for filing. 19 pages
(October 2018) (ICN MLN006562)

NPI: What You Need to Know
Learn what is an NPI, who may and may not obtain one, and how to apply. 10 pages
(December 2016) (ICN MLN90434)

Transition to New Medicare Numbers and Cards
Learn why CMS is issuing new cards and numbers, what providers need to do, and where to get more information. 8 pages
(December 2018) (ICN MLN909365)

Transitional Care Management Services
Learn which health care professionals may furnish these services, service settings, and billing services. 8 pages (January 2019) (ICN 908628)

Understanding The Medicare Beneficiary Identifier
Learn why the letter “O” is never used in the MBI. 1 page (March 2019) (ICN MLN3657604)
Payment Policy

Acute Care Hospital Inpatient Prospective Payment System
Learn payment rates, how payments are set, and payment updates. 18 pages (February 2019) (ICN 006815)

Ambulatory Surgical Center Payment System
Learn payment rates, where to submit bills, and payment methods. 8 pages (January 2019) (ICN 006819)

Appropriate Use Criteria for Advanced Diagnostic Imaging
Learn reporting requirements, exceptions and payment for Appropriate Use Criteria (AUC) consultation. 8 pages (December 2018) (ICN MLN909377)

Clinical Laboratory Fee Schedule
Learn coverage requirements, how payments are set, and updates. 6 pages (December 2018) (ICN MLN006818)

Health Professional Shortage Area Physician Bonus Program
Learn bonus payment information, critical access hospital billing, and assistance in determining whether an area is eligible. 4 pages (December 2017) (ICN 903196)

Home Health Prospective Payment System
Learn consolidated billing requirements, criteria for home health and therapy services, and the market basket percentage increase for CY 2018. 15 pages (March 2018) (ICN MLN006816)

Hospice Payment System
Learn coverage and certification requirements, election periods and statements, and caps on payments. 13 pages (January 2019) (ICN 006817)

Hospital-Acquired Conditions and Present on Admission Indicator Reporting Provision
Learn requirements of the Hospital-Acquired Conditions and Present on Admission Indicator Reporting provision, including exempt hospitals. 6 pages (October 2017) (ICN MLN901046)

Hospital Outpatient Prospective Payment System
Learn ambulatory payments classifications, how payment rates are set, and the Hospital Outpatient Quality Reporting Program. 8 pages (February 2019) (ICN 006820)

Hospital Value-Based Purchasing Program
Learn how the Program works, measuring and scoring performance, and how the program is funded. 14 pages (September 2017) (ICN MLN907664)

How to Use the Searchable Medicare Physician Fee Schedule (MPFS)
Learn to navigate and search for pricing information, payment policy indicators, and the relative value units and geographic practice cost index. 32 pages (September 2017) (ICN MLN901344)

Inpatient Psychiatric Facility Prospective Payment System
Learn the process for predetermined payment rates, fiscal year updates, and the quality reporting program. 15 pages (March 2019) (ICN MLN006839)
Inpatient Rehabilitation Facility Prospective Payment System
Learn the process for predetermined payment rates, fiscal year updates, and the quality reporting program. 11 pages (February 2019) (ICN MLN006847)

Long-Term Care Hospital Prospective Payment System
Learn certification elements, patient classification, and policy payment adjustments. 16 pages (December 2018) (ICN MLN006956)

Medicare Physician Fee Schedule
Learn what physician services include, payment rates, and the Quality Payment Program. 4 pages (February 2017) (ICN 006814)

Medicare-Required SNF PPS Assessments
Learn factors affecting the assessment schedule, assessment results report, and the Minimum Data Set 3.0. 1 page (October 2017) (ICN 909067)

Medicare Secondary Payer
Learn when Medicare pays first, exceptions, how to gather accurate data from the beneficiary, and what happens if you fail to file correct and accurate claims. 17 pages (January 2019) (ICN MLN006903)

Skilled Nursing Facility 3-Day Rule Billing
Learn communication of coverage, claims processing edits, and financial responsibility. 8 pages (July 2019) (ICN MLN9730256)

Skilled Nursing Facility Prospective Payment System
Learn payment rates, the Quality Reporting Program, and the Value-Based Purchasing Program. 12 pages (December 2018) (ICN MLN006821)

SNF Billing Reference
Learn coverage rules, payment information, and billing requirements. 20 pages (December 2018) (ICN MLN006846)

Preventive Services

Advance Care Planning
Learn provider and patient eligibility information, and how to code and bill services. 6 pages (August 2019) (ICN MLN909289)

Annual Wellness Visit
Learn the health risk assessment, initial and subsequent components, and advance care planning as an optional element. 16 pages (August 2018) (ICN MLN905706)

AWV, IPPE, and Routine Physical - Know the Differences
Learn the differences between these services and what is covered. 1 page (August 2018) (ICN MLN29753326)

Diabetes Self-Management Training Accrediting Organizations
Learn programs to prevent and manage diabetes, and how to become an accredited provider. 8 pages (August 2018) (ICN MLN909381)

Initial Preventive Physical Examination
Learn components, coding, diagnosis, and billing. 10 pages (August 2018) (ICN MLN006904)

DID YOU KNOW?
We are interested in what you have to say! Your feedback is important in developing and improving MLN products and services. Send your comments to MLN@cms.hhs.gov.
Medicare Diabetes Prevention Program
Expanded Model
Learn how to become a Medicare-enrolled MDPP supplier, how to help beneficiaries with prediabetes decrease diabetes risk, and how to look for an MDPP supplier. 11 pages
(October 2018) (ICN MLN34893002)

Medicare Part B Immunization Billing: Seasonal Influenza Virus, Pneumococcal, and Hepatitis B
Learn billing information, frequently asked questions, codes, and descriptors. 14 pages
(October 2019) (ICN 006799)

Medicare Part D Vaccines
Learn administration coverage, reimbursement in a prescriber’s office, and patient access. 7 pages
(June 2019) (ICN MLN908764)

Medicare Preventive Services
Learn codes and coverage information. 1 page
(October 2019) (ICN MLN006559)

Medicare Preventive Services National Educational Products
Learn where to find coverage, coding, and billing information. 3 pages
(November 2018) (ICN MLN909305)

Medicare Preventive Services Poster
Learn coding, coverage requirements, and patient cost-sharing for each service. 1 page
(March 2019) (ICN MLN909452)

MLN Matters Articles® on Medicare-covered Preventive Services
Learn additional information on Medicare-covered Preventive Services. 13 pages
(October 2019) (ICN MLN5509834)

Roster Billing for Mass Immunizers
Learn coverage requirements, roster billing elements, and centralized billing information 13 pages
(September 2019) (ICN MLN907275)

Screening Pap Tests and Pelvic Examination
Learn coverage, documentation and coding, and payment and billing. 13 pages
(June 2019) (ICN MLN909032)

Provider Compliance

Caring for Medicare Patients is a Partnership
Learn coverage criteria and necessity of documentation. 4 pages
(June 2016) (ICN MLN909340)

Complying with Documentation Requirements for Laboratory Services
Learn the documentation and signature requirements, and ordering and referring services. 5 pages (August 2018) (ICN 909221)

Complying with Medical Record Documentation Requirements
Learn proper medical record documentation requirements; how to provide accurate and supportive medical record documentation. 7 pages
(April 2017) (ICN MLN909160)

Complying with Medicare Signature Requirements
Learn common Comprehensive Error Rate Testing Program errors and documentation needed to support a claim. 5 pages (May 2018) (ICN 905364)
**HIPAA Basics for Providers: Privacy, Security, and Breach Notification Rules**
Learn HIPAA rules, who must comply with the rules, and how the rules are enforced. 8 pages (September 2018) (ICN MLN909001)

**Major Joint Replacement (Hip or Knee)**
Learn documentation and coverage requirements for medical necessity, billing codes and aids to correct billing. 12 pages (May 2017) (ICN 909065)

**Medical Privacy of Protected Health Information**
Learn requirements of the HIPAA privacy rule, how the rule applies to customary health care practices, and tips for securing health information when using a mobile device. 6 pages (November 2019) (ICN 006942)

**Medicare Billing for Cardiac Device Credits**
Learn coding and billing requirements and how to reduce overpayments. 6 pages (March 2018) (ICN 909368)

**Medicare DMEPOS Improper Inpatient Payments**
Learn Federal regulations and guidance and deliveries before discharge. 3 pages (June 2019) (ICN MLN1541573)

**Medicare Documentation Job Aid for Doctors of Chiropractic**
Learn how to respond to medical records requests, documentation to support medical necessity and medical records which support “corrective treatment.” 4 pages (April 2019) (ICN MLN1232664)

**Medicare Learning Network® (MLN) Provider Compliance Products**
Learn how to avoid common billing errors and how to prevent claim denials. 11 pages (March 2018) (ICN MLN909307)

**Medicare Quarterly Compliance Newsletter Archive**
Learn how to avoid common billing errors and how to address and avoid the common issues identified for a specific quarter. 5 pages (ICN MLN8893947)

**Ordering External Breast Prostheses and Supplies**
Learn medical documentation required for external breast prosthesis and documentation justifying continued medical need. 4 pages (November 2018) (ICN MLN3754874)

**Outpatient Rehabilitation Therapy Services: Complying with Documentation Requirements**
Learn the Comprehensive Error Rate Testing (CERT) Program, billing correctly for Medicare Part B outpatient PT, OT, and SLP services, reducing common errors and overpayments. 10 pages (April 2019) (ICN MLN905365)

**Power Mobility Devices**
Learn coverage criteria, programs that may affect reimbursement, and provider and supplier requirements. 13 pages (October 2017) (ICN 905063)

**Provider Compliance Tips for Ambulance Services**
Learn signature requirements, reasons for ambulance service claim denials, and how to prevent claim denials. 4 pages (February 2018) (ICN 909409)
Provider Compliance Tips for Bariatric Surgery
Learn coverage requirements and how to prevent claim denials. 3 pages  
(February 2018) (ICN 909485)

Provider Compliance Tips for Canes and Crutches
Learn reasonable and necessary requirements, documentation requirements and how to prevent claim denials. 3 pages  
(January 2019) (ICN MLN7226536)

Provider Compliance Tips for (Clinic) Comprehensive Outpatient Rehabilitation Facilities (CORF)
Learn required documentation, plan of treatment requirements and how to prevent claim denials. 3 pages  
(January 2019) (ICN MLN4927307)

Provider Compliance Tips for Clinic End-Stage Renal Disease (ESRD) Services (Part A Non-DRG)
Learn coverage requirements and how to prevent claim denials. 2 pages  
(February 2018) (ICN 909408)

Provider Compliance Tips for Commodes, Bed Pans, and Urinals
Learn conditions of coverage, reasons for claim denials and requirements for payment. 3 pages  
(January 2019) (ICN MLN7615743)

Provider Compliance Tips for Computed Tomography (CT) Scans
Learn documentation requirements and how to prevent claim denials. 3 pages  
(February 2018) (ICN 907793)

Provider Compliance Tips for Diabetic Shoes
Learn the reasons for denials, how to prevent claim denials, and the type of order needed to submit a claim. 4 pages  
(January 2019) (ICN MLN909471)

Provider Compliance Tips for Enteral Nutrition
Learn reasons for claim denials and how to prevent them. 3 pages  
(June 2019) (ICN MLN909472)

Provider Compliance Tips for Enteral Nutrition Pumps
Learn reasons for claim denials and how to prevent them. 3 pages  
(June 2019) (ICN MLN909186)

Provider Compliance Tips for Glucose Monitors and Diabetic Accessories/Supplies
Learn reasons for claim denial and how to prevent them. 5 pages  
(July 2019) (ICN MLN909465)

Provider Compliance Tips for Home Health Services (Part A Non-DRG)
Learn documentation requirements, how to prevent claim denials, and required elements for the plan of care. 5 pages  
(February 2018) (ICN 909413)

Provider Compliance Tips for Hospital Based Hospice
Learn certification requirements for billing, face to face encounters, and how to avoid claim denials. 4 pages  
(January 2019) (ICN MLN6330601)

Provider Compliance Tips for Hospital Beds and Accessories
Learn documentation requirements and how to prevent claim denials. 3 pages  
(February 2018) (ICN 909476)

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Visit the MLN homepage: http://go.cms.gov/mln
Provider Compliance Tips for Immunosuppressive Drugs
Learn coverage requirements and how to prevent claim denials. 4 pages
(February 2018) (ICN 909466)

Provider Compliance Tips for Lab Tests - Urinalysis
Learn documentation requirements, how an order may be placed, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN1492897)

Provider Compliance Tips for Laboratory Tests – Bacterial Cultures
Learn acceptable methods to communicate orders and how to prevent claim denials. 3 pages (February 2018) (ICN 909482)

Provider Compliance Tips for Laboratory Tests – Blood Counts
Learn the type of order needed to submit a claim and how to prevent claim denials. 3 pages (February 2018) (ICN 909481)

Provider Compliance Tips for Laboratory Tests – Other (Non-Medicare Fee Schedule)
Learn the acceptable forms for submitting orders and how to prevent claim denials. 3 pages (February 2018) (ICN 909407)

Provider Compliance Tips for Laboratory Test – Routine Venipuncture (Non-Medicare Fee Schedule)
Learn the different ways to place an order, requirements, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN2739380)

Provider Compliance Tips for Lenses
Learn coverage guidelines, reasons for denials, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN6223417)

Provider Compliance Tips for Manual Wheelchairs
Learn how to prevent denials, coverage requirements, and reasons for claim denials. 3 pages (February 2018) (ICN 909473)

Provider Compliance Tips for Nebulizers and Related Drugs
Learn coverage requirements, how to prevent claim denials, and documentation needed to submit a claim. 3 pages (April 2019) (ICN MLN909469)

Provider Compliance Tips for Negative Pressure Wound Therapy
Learn documentation requirements and how to prevent claim denials. 3 pages (February 2018) (ICN 909484)

Provider Compliance Tips for Oral Anti-Cancer Drugs and Antiemetic Drugs Used In Conjunction
Learn documentation requirements, specific coverage criteria, and how to prevent claim denials. 3 pages (February 2018) (ICN 909479)

Provider Compliance Tips for Ordering Hospital Outpatient Services
Learn documentation requirements and how to prevent claim denials. 2 pages (February 2018) (ICN 909405)
Provider Compliance Tips for Ordering Lower Limb Orthoses
Learn differentiating factors for proper coding, reasons for claim denials, and how to prevent future denials. 3 pages (April 2019) (ICN MLN909467)

Provider Compliance Tips for Ordering Lower Limb Prosthesis
Learn medical necessity determinations, and reasons for claim denials and how to prevent them. 3 pages (April 2019) (ICN MLN909468)

Provider Compliance Tips for Ostomy Supplies
Learn coverage requirements, reasons for denials, and how to prevent claim denials. 3 pages (April 2019) (ICN MLN909480)

Provider Compliance Tips for Parenteral Nutrition
Learn reasonable and necessary requirements, qualifying conditions, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN4435439)

Provider Compliance Tips for Patient Lifts
Learn supplier requirements, coverage criteria, common reasons for claim denials and how to prevent denials. 3 pages (January 2019) (ICN MLN2854773)

Provider Compliance Tips for Polysomnography (Sleep Studies)
Learn common reasons for claim denials, coverage criteria and how to prevent denials. 3 pages (January 2019) (ICN MLN4013531)

Provider Compliance Tips for Positive Airway Pressure (PAP) Devices and Accessories Including Continuous Positive Airway Pressure (CPAP)
Learn coverage guidance, reasons for denials, and how to prevent future claim denials. 3 pages (April 2019) (ICN MLN909376)

Provider Compliance Tips for Pressure Reducing Support Surfaces
Learn the three groups/classifications of pressure reducing support surfaces, coverage criteria, common reasons for claim denials and how to prevent denials. 5 pages (January 2019) (ICN MLN9129167)

Provider Compliance Tips for Respiratory Assistive Devices
Learn reasons for claim denials and how to prevent them. 3 pages (July 2019) (ICN MLN909478)

Provider Compliance Tips for Skilled Nursing Facility Services
Learn documentation requirements and how to prevent denials. 3 pages (February 2018) (ICN 909414)

Provider Compliance Tips for Spinal Orthoses
Learn improper payment rates for Spinal Orthoses, how to prevent claim denials, and documentation needed to submit a claim. 5 pages (June 2016) (ICN MLN909187)

Provider Compliance Tips for Surgical Dressings
Learn documentation and code specific requirements and how to prevent claim denials for surgical dressings. 4 pages (February 2018) (ICN 909475)

Provider Compliance Tips for Tracheostomy Supplies
Learn coverage criteria, how to prevent denials, and refill requirements. 3 pages (January 2019) (ICN MLN4835541)
Provider Compliance Tips for Transcutaneous Electrical Nerve Stimulators (TENS)
Learn coverage criteria, required documentation and common reasons for claim denial. 3 pages (January 2019) (ICN MLN7788269)

Provider Compliance Tips for Urological Supplies
Learn the reasons for denials, how to prevent claim denials, documentation requirements, and specific criteria that must be met to qualify for payment. 4 pages (May 2019) (ICN MLN909474)

Provider Compliance Tips for Ventilators
Learn coverage criteria, required documentation, common reasons for claim denials and how to prevent denials. 3 pages (January 2019) (ICN MLN9725344)

Provider Compliance Tips for Walkers
Learn clinical criteria for mobile assistive equipment coverage and how to prevent claim denials. 3 pages (February 2018) (ICN 909483)

Provider Compliance Tips for Wheelchairs Options/Accessories
Learn how to prevent denials and reasons for claim denials. 5 pages (February 2018) (ICN 909477)

Global Surgery
Learn the components of a global surgery package, billing and payment rules for surgeries, and guidelines for global surgical packages split between two or more physicians. 19 pages (September 2018) (ICN 907166)

Guidelines for Teaching Physicians, Interns, and Residents
Learn payment requirements for physician services in teaching settings, general documentation guidelines, Evaluation and Management (E/M) documentation guidelines, and exceptions for E/M services furnished in certain primary care centers. 12 pages (March 2018) (ICN MLN006347)

Home Oxygen Therapy
Learn coverage requirements for items and equipment for home use. Learn billing and coding guidelines. 38 pages (October 2017) (ICN 908804)

Independent Diagnostic Testing Facility (IDTF)
Learn how to enroll in the Program, proficiency testing, and coverage. 8 pages (August 2016) (ICN MLN909060)

Provider-Specific

Advanced Practice Registered Nurses, Anesthesiologist Assistants, and Physician Assistants
Learn required qualifications and Medicare billing and payment guidelines for different types of health care professionals. 18 pages (October 2016) (ICN 901623)

CLIA Program and Medicare Laboratory Services
Learn how to enroll in the Program, the types of laboratory certificates, and test method categorization. 8 pages (October 2018) (ICN MLN006270)
Medicare Vision Services
Learn billing requirements for cataract removal of intraocular lenses, glaucoma screenings, and other eye-related services. 7 pages (April 2018) (ICN 907165)

Opioid Treatment Programs (OTPs) Medicare Enrollment
Learn how to submit your application and what to expect after you submit your application. 22 pages (October 2019) (ICN MLN6325432)

Quick Reference Chart: Descriptors of G-codes and Modifiers for Therapy Functional Reporting
Learn functional reporting and the severity/complexity modifiers. 7 pages (March 2019) (ICN MLN908924)

Provider-Supplier Enrollment

Medicare Enrollment for Institutional Providers
Learn who institutional providers are, how to obtain an NPI, and how to respond to MAC requests. 14 pages (January 2019) (ICN MLN903783)

Medicare Enrollment for Physicians, NPPs, and Other Part B Suppliers
Learn who are Part B suppliers and what it means to be a participating provider. 14 pages (February 2019) (ICN MLN903768)

Medicare Enrollment for Providers Who Solely Order or Certify
Learn who is an eligible or certifying provider, and how to enroll. 14 pages (February 2019) (ICN MLN906223)

Medicare Enrollment Resources
Learn how to enroll, what to do if you encounter enrollment problems, and where to find enrollment forms. 1 page (February 2019) (ICN MLN909341)

Medicare Provider-Supplier Enrollment National Educational Products
Learn where to find enrollment information, FAQs, and resources. 3 pages (August 2019) (ICN MLN909304)

PECOS FAQs
Learn how to get started, enrollment application information, application fee information, and supporting documentation. 16 pages (January 2019) (ICN MLN909015)

PECOS for DMEPOS Suppliers
Learn supplier standards, accreditation, surety bond information, and how to enroll in Medicare. 14 pages (February 2019) (ICN MLN904283)

PECOS for Physicians and NPPs
Learn how to register in the system, obtain a National Provider Identifier, enter enrollment information, and respond to Medicare Administrative Contractor requests. 11 pages (February 2019) (ICN MLN903764)

PECOS for Provider and Supplier Organizations
Learn how to authenticate credentials, register a surrogate, and respond to Medicare Administrative Contractor requests. 12 pages (February 2019) (ICN MLN903767)

PECOS Technical Assistance Contact Information
Learn whom to contact about common problems. 4 pages (January 2019) (ICN MLN903766)
Safeguard Your Identity and Privacy Using PECOS
Learn how to use PECOS, privacy tips, and how to keep, review, and protect enrollment information. 14 pages (January 2019) (ICN MLN909017)

Remittance Advice

Remittance Advice Information: An Overview
Learn which types of Remittance Advice (RA) are available, what information is included in an RA, and how to view an RA. 12 pages (October 2018) (ICN MLN908325)

Remittance Advice Resources and FAQs
Learn data elements in the Remittance Advice (RA) and how to read an institutional and professional RA. 53 pages (December 2017) (ICN 905367)

Rural Health

Critical Access Hospital
Learn requirements, payments, and grants to States under the Medicare Rural Hospital Flexibility Program. 13 pages (July 2019) (ICN MLN006400)

Federally Qualified Health Center
Learn requirements, certification, services, payments, and cost reports. 11 pages (September 2019) (ICN MLN006397)

Medicare Disproportionate Share Hospital
Learn how to qualify, how to count number of beds and patient days, and payment adjustment formulas. 7 pages (September 2017) (ICN 006741)

Rural Health Clinic
Learn requirements, services, Medicare certification, visits, payments, cost reports, and annual reconciliation. 8 pages (May 2019) (ICN MLN006398)

Rural Providers and Suppliers Billing
Learn Medicare billing information and resources for rural Critical Access Hospitals, Federally Qualified Health Centers, Home Health Agencies, Rural Health Clinics, Skilled Nursing Facilities, and Swing Beds. 50 pages (June 2019) (ICN MLN006762)

Swing Bed Services
Learn requirements, payment information, and rules that apply to hospitals and Critical Access Hospitals. 6 pages (June 2019) (ICN MLN006951)

Telehealth Services
Learn requirements, distant site practitioners, and billing and payment for the originating site facility. 12 pages (January 2019) (ICN 901705)

Multimedia

Podcasts

Caring for Medicare Patients is a Partnership
Learn coverage criteria, documentation guidelines supporting medical necessity, and helpful resources to keep you current. 7 minutes (January 2017) (ICN MLN909340P)

Complying with Documentation Requirements for Laboratory Services
Learn documentation requirements for laboratory services, tips to remember for signature requirements, and ordering/referring services to help avoid errors in claim submission. 7 minutes (January 2017) (ICN 909221P)
**Videos**

**CMS Provider Minute**
This video series helps providers learn and comply with various Medicare policies.

**Infection Control: Hand Hygiene**
Learn when to wash your hands in a health care setting and the techniques to wash visibly dirty and non-visibly dirty hands. (June 2017) Run Time: 1 minute 58 seconds

**Medicare Basics: Parts A and B Appeals Overview**
Learn the five levels of claim appeals, new level three on-the-record reviews, and helpful tips for filing an appeal. (August 2017) Run Time: 6 minutes

**Medicare Basics: Parts A and B Claims Overview**
Learn what you need to know before filing claims and how to submit a claim. (November 2016) (ICN 909224) Run Time: 3 Minutes 45 Seconds

**Medicare Telehealth Services**
Learn who can furnish services, qualifications for an originating site, covered services, and billing and payment. (October 2019) (ICN 9884066) Run Time: 8 minutes 35 seconds

**DID YOU KNOW?**
Some of our MLN videos focus on properly submitting claims. This can help you get the correct payment the first time you submit a claim.
View the complete list.

**EVENTS & TRAINING**

**Calls & Webcasts**
CMS experts discuss Medicare Program changes and answer provider questions. Events are free and registration is required. Search for upcoming events.

**Web-Based Training**
Access Web-Based Training courses through the MLN Web-Based Training page.

★ Continuing Education Credits are available for these courses.

**2019 Medicare Part C and Part D Reporting Requirements and Data Validation**
Learn to plan, perform, and complete data validation activities. 90 minutes (March 2019) (ICN MLN3500266)

**Acute Care and the IPPS ★**
Learn requirements for coverage and payment, inpatient hospital coverage, billing, and payment for beneficiaries enrolled in Original Medicare. 70 minutes (February 2017) (ICN MLN3130430)

**Certificate of Medical Necessity (CMN) ★**
Learn submission, documentation, and verification requirements. 50 minutes (November 2018) (ICN MLN5482014)

**Combating Medicare Parts C and D Fraud, Waste, and Abuse**
Learn major laws and regulations related to fraud, waste, and abuse, potential consequences and penalties associated with violations. Review how to recognize and prevent fraud, waste, and abuse. 30 minutes (January 2019) (ICN MLN3995723)
Diagnosis Coding: Using the ICD-10-CM
Learn how to recognize features, find correct codes, and identify structure and format. 64 minutes (January 2018) (ICN MLN6447308)

Evaluation and Management Services ★
Learn Medical record documentation requirements, and billing and coding considerations. 45 minutes (April 2017) (ICN MLN7915933)

Improving Health Care Quality for LGBTQ People ★
Learn to identify sexual orientation and gender identity (SOGI) terminology to build trust with LGBTQ patients and recognize health disparities that impact many older LGBTQ adults. Recognize evidence-based questions to more accurately obtain SOGI data and processes for maintaining data in an Electronic Health Record (EHR). 60 minutes (February 2017) (ICN MLN3390633)

Infection Control: Environmental Safety ★
Learn proper cleaning practices in health care facilities, categories of environmental surfaces, and turnover cleaning versus terminal cleaning techniques. 60 minutes (July 2015) (ICN MLN9969869)

Infection Control: Hand Hygiene ★
Learn appropriate hand hygiene techniques and routines in patient care zones and nearby administrative areas. 60 minutes (January 2016) (ICN MLN1988847)

Infection Control: Injection Safety ★
Learn appropriate injection practices in health care facilities, safe injection practices, and single-dose/single-use versus multi-dose medication techniques. 60 minutes (March 2016) (ICN MLN9885080)

Inpatient Rehabilitation Facilities (IRFs): Improving Documentation Positively Impacts CERT
Learn IRF services, documentation requirements and Comprehensive Error Rate Testing (CERT) program.(August 2019) (ICN MLN7302927)

Medicare Billing: Form CMS-1450 and 837 Institutional ★
Learn billing requirements, claim completion information, and how to identify aspects of paper and electronic claims submission. 81 minutes (November 2018) (ICN MLN7388180)

Medicare Billing: Form CMS-1500 and the 837 Professional ★
Learn claims requirements, claims completion information, and how to identify aspects of paper and electronic claims. 50 minutes (April 2019) (ICN MLN4462429)

Medicare Fraud & Abuse: Prevent, Detect, and Report ★
Learn laws used to fight fraud and abuse, government partnerships engaged in fighting fraud and abuse, and where to report suspected fraud and abuse. 88 minutes (August 2019) (ICN MLN8117275)
Medicare Home Health Benefit ★
Learn consolidated billing, therapy services, and physician and billing payment information. 30 minutes (February 2018) (ICN MLN2294952)

Medicare Parts C and D General Compliance Training
Learn how Compliance Programs operate and how to report violations. 20 minutes (January 2019) (ICN MLN5064790)

Medicare Secondary Payer Provisions ★
Learn when Medicare may pay first or second or make conditional payments. Review the Ongoing Responsibility for Medicals (ORMs) provision and the role of the Benefits Coordination & Recovery Center. 82 minutes (January 2019) (ICN MLN6427474)

Part C Organization Determinations, Appeals and Grievances ★
Learn requirements for Medicare Part C Appeals, definitions of terms for Part C organization determinations, appeals, and grievances. Review common problems. 60 minutes (January 2018) (ICN MLN1676875)

Part D Coverage Determination, Appeals and Grievances ★
Learn requirements for Medicare Part D Appeals and definitions of terms for Part D coverage determinations, appeals, and grievances. 60 minutes (January 2018) (ICN MLN8935215)

Procedure Coding: Using the ICD-10-PCS
Learn how to recognize guidelines, find correct codes, and identify structure and format. 63 minutes (January 2018) (ICN MLN4151758)

Quality Payment Program 2019 Overview
Learn elements of the Quality Payment Program, including its origin and objectives for 2019, the four performance categories within the Merit-based Incentive Payment System (MIPS), criteria for an Advanced Alternative Payment Model (APM), and resources available. 39 minutes (March 2019) (ICN MLN5412990)

Quality Payment Program: All-Payer Combination Option in 2019
Learn how to identify the All-Payer Combination Option under the Quality Payment Program, recognize differences in criteria for Other Payer Advanced APMS compared with Advanced APMs under Medicare, and identify Medicaid Medical Home Model standards. 28 minutes (April 2019) (ICN MLN144543)

Quality Payment Program for Advanced APMs in 2019 ★
Learn to identify an Advanced APM in the Quality Payment Program and CMS Advanced APMS for the 2019 performance year, as well as how to participate in QPP via an Advanced APM. 28 minutes (July 2019) (ICN MLN5902524)

Quality Payment Program for Merit-based Incentive Payment System (MIPS) APMS in 2019
Learn the Quality Payment Program for MIPS APMs in 2019, including what a MIPS APM is, how to recognize if you are a part of a MIPS APM, the benefits of the special APM scoring standard for MIPS APM participants, and criteria for reporting on performance. (30 minutes) (July 2019) (ICN MLN1801192)
Quality Payment Program Merit-based Incentive Payment System (MIPS): Cost Performance Category in 2019
Learn Quality Payment Program MIPS Cost Performance Category in 2019, including additional Cost performance measures for 2019, data sources CMS uses to calculate scores, CMS’ Cost score calculation methods, and beneficiary attribution. 30.7 minutes (May 2019) (ICN MLN7272386)

Quality Payment Program Merit-based Incentive Payment System (MIPS): Improvement Activities in 2019
Learn the Quality Payment Program MIPS Improvement Activities in 2019, including performance category requirements and how the category fits in the larger Quality Payment Program, steps to report data to CMS, and the basics of scoring. 23.5 minutes (April 2019) (ICN MLN3543371)

Quality Payment Program Merit-based Incentive Payment System (MIPS): Participation in 2019
Learn how to participate in the Quality Payment Program Merit-based Incentive Payment System (MIPS) in 2019, including who is eligible; the difference between individual, group, and virtual group reporting, along with the new opt-in policy; data submission mechanisms; and resources available. 55 minutes (March 2019) (ICN MLN6012256)

Quality Payment Program Merit-based Incentive Payment System (MIPS): Promoting Interoperability Performance Category in 2019
Learn the 2019 reporting requirements for the MIPS Promoting Interoperability performance category under the Quality Payment Program. Identify the category measure set available in 2019 and the Promoting Interoperability scoring and weighting methodology, as well as available resources. 49 minutes (May 2019) (ICN MLN2370713)

Quality Payment Program: Merit-based Incentive Payment System (MIPS) Quality Performance Category in 2019 ★
Learn how to recognize the reporting requirements for the Quality performance category of MIPS in 2019, including identifying data submission and collection types, scoring and benchmark methodology, and helpful resources. 39 minutes (February 2019) (ICN MLN3370326)

Quality Payment Program 2019 Overview ★
Learn elements of the Quality Payment Program, including its origin and objectives for 2019, the four performance categories within the Merit-based Incentive Payment System (MIPS), criteria for an Advanced Alternative Payment Model (APM), and resources available. 39 minutes (March 2019) (ICN MLN5142990)

SNF Consolidated Billing ★
Learn coverage and payment guidelines, services excluded from Part A, and services included in a noncovered stay. 60 minutes (April 2018) (ICN MLN5568033)

Transitioning to an Advanced APM: 2019 Update
Learn transitioning to an Advanced APM in the Quality Payment Program, including benefits and risks of Advanced APM participation, steps for preparing to join an Advanced APM, and CMS resources. 28 minutes (July 2019) (ICN MLN7296428)

DID YOU KNOW?
CMS offers many ways to earn continuing education credit.
World of Medicare ★
Learn the fundamentals of the Program, beneficiary health insurance options, eligibility and enrollment, and how Medigap and Medicaid work with the Program. 77 minutes (January 2018) (ICN MLN9329634)

Your Institution in the World of Medicare ★
Learn how to select applicable forms and resources to use for provider functions, identify resources to assist providers in fulfilling requirements, and how Federal law, regulations, and policies impact providers. 92 minutes (January 2018) (ICN MLN2970767)

Your Office in the World of Medicare ★
Learn the impact of regulations, policies, and Federal law on office practices. Locate forms and resources related to different provider types. 83 minutes (January 2018) (ICN MLN1092160)
Continuing Education Information

The MLN Learning Management System (LMS) gives you free 24/7 access to WBT courses.

WBT Courses

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Continuing Medical Education (CME) - Accreditation Council for Continuing Medical Education

CMS’ Accreditation Statements

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Prior to beginning any WBT, check with your association to see if they will accept the certificate.

The weekly MLN Connects newsletter gives updates on MLN WBTs and Medicare program information. Find additional CMS training with CE credit on the CMS website.
NEWS & UPDATES

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• Press releases
• Upcoming events
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