

PRINT-FRIENDLY VERSION



# mln

## CATALOG

September 2019

Do you need Continuing  
Education Credit?  
See Page 17





## INTRODUCTION

We are pleased to share the latest Medicare Learning Network® (MLN) Catalog with you. MLN is part of an ongoing effort by the Centers for Medicare & Medicaid Services (CMS) to be responsive to the educational needs of the health care professional community.

The Catalog contains brief descriptions and links to trusted MLN educational resources for health care providers and professionals. We prepare these free MLN resources with assistance from clinicians, billing experts, and CMS subject matter experts. They cover CMS programs, policies, and initiatives in detail, giving you the tools and information you need to make the best decisions for your patients and your practice. Many offer Continuing Education Units (CEUs) and Continuing Medical Education (CME); as identified by the star symbol ★.

In this Catalog, you will obtain information on offerings such as:

- MLN Matters® Articles
- Publications and Educational Tools
- MLN Connects® Newsletter
- Web-Based Training Courses
- Provider Association Partnerships

We hope the MLN will be a source of information and education that you use frequently and share often with your colleagues.



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# PUBLICATIONS & MULTIMEDIA

## Articles

### MLN Matters® Articles

These articles explain national Medicare policy in an easy-to-understand format. They focus on coverage, billing, and payment rules for specific provider types. Bookmark <http://go.cms.gov/MLNMattersArticles>.

#### Sample MLN Matters Article



**Chimeric Antigen Receptor (CAR) T-Cell Therapy Revenue Code and HCPCS Setup Revisions**

MLN Matters Number: SE19009	Related Change Request (CR) Number: N/A
Article Release Date: May 28, 2019	Effective Date: N/A
Related CR Transmittal Number: N/A	Implementation Date: N/A

**PROVIDER TYPE AFFECTED**

This MLN Matters Article is for providers billing Medicare Administrative Contractors (MACs) for Chimeric Antigen Receptor (CAR) T-Cell Therapy services provided to Medicare patients.

**PROVIDER ACTION NEEDED**

On March 15, 2019, the Centers for Medicare & Medicaid Services (CMS) issued the "April 2019 Update of the Hospital Outpatient Prospective Payment System" (Transmittal 4255, CR11216), which provided reporting instructions for CAR T-Cell Therapy. This MLN Matters Special Edition (SE) article SE19009 replaces those CAR-T instructions. Please make sure your billing staffs are aware of these updated instructions.



**BACKGROUND**

CAR T-cell therapy is a cell-based gene therapy in which T-cells are collected and genetically engineered to express a chimeric antigen receptor that binds to a certain protein on a patient's cancerous cells. The CAR T-cells are then administered to the beneficiary to attack certain cancerous cells and the individual is observed for potential serious side effects that require medical intervention if present.

As stated in the Calendar Year (CY) 2019 Hospital Outpatient Prospective Payment System (OPPS)/Ambulatory Surgical Center (ASC) final rule, CMS continues OPPS pass-through payment status for CAR T-cell therapy HCPCS codes Q2041 (Yescarta®) and Q2042 (Kymriah®). The OPPS pass-through payment rate is determined by following the standard Average Sales Price (ASP) methodology, updated on a quarterly basis if applicable information indicates that adjustments to the payment rates are necessary.

Effective January 1, 2019, HOPDs may report CPT codes 0537T, 0538T, and 0539T to allow

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## Publications

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### Coding

#### [How to Use The Medicare National Correct Coding Initiative \(NCCI\) Tools](#)

Learn to navigate the CMS NCCI webpages, work with Medicare code pair edits and medically unlikely edits, and avoid coding and billing errors. 19 pages (January 2019) (ICN MLN901346)

#### [ICD-10-CM, ICD-10-PCS, CPT, and HCPCS Code Sets](#)

Learn code set definitions and payment information. 6 pages (May 2018) (ICN 900943)

### Communicating with Patients

#### [Get Your New Medicare Card](#)

CMS finished mailing new Medicare cards. The new cards without Social Security numbers offer better identity protection. Help protect your patient's personal identity by getting their new Medicare Beneficiary Identifier and using it for Medicare business, including claims submission and eligibility transactions. Give the Get Your New Medicare Card flyer to patients who do not have a new card. 1 page (May 2019) (ICN MLN6650164)

### Durable Medical Equipment, Prosthetics, Orthotics, and Supplies

#### [DMEPOS Accreditation](#)

Learn accreditation requirements for suppliers, exempted supplies and exempted providers, and other professionals. 7 pages (June 2017) (ICN 905710)

#### [The DMEPOS Competitive Bidding Program – A Better Way for Medicare to Pay for Medical Equipment](#)

Learn how the Program works, product categories, and how the Program benefits beneficiaries. 7 pages (April 2016) (ICN 903624)

#### [The DMEPOS Competitive Bidding Program Billing Procedures for Upgrades](#)

Learn rules that apply when a beneficiary wants to obtain an upgrade, which suppliers can provide an item, how payment works, beneficiary liability for upgraded items, and Advance Beneficiary Notice (ABN) requirements. 3 pages (April 2016) (ICN 900983)

#### [The DMEPOS Competitive Bidding Program Enteral Nutrition](#)

Learn the payment rules and requirements for providing therapy. 3 pages (April 2016) (ICN 901005)

#### [DMEPOS Competitive Bidding Program Fact Sheets](#)

Learn where to find competitive bidding information. 5 pages (November 2017) (ICN 909314)

#### [The DMEPOS Competitive Bidding Program Grandfathering Requirements for Non-Contract Suppliers](#)

Learn what are grandfathered requirements, beneficiary notification requirements for a supplier, and how to transition a beneficiary from a non-contract supplier to a contract supplier. 7 pages (November 2017) (ICN 900923)

#### [The DMEPOS Competitive Bidding Program Hospitals That Are Not Contract Suppliers](#)

Learn requirements and payment rules for walkers, folding manual wheelchairs, and external infusion pumps. 3 pages (April 2016) (ICN 905463)

#### [The DMEPOS Competitive Bidding Program Mail Order Diabetes Supplies](#)

Learn what mail order means, beneficiary options, and the anti-switching rule. 4 pages (April 2016) (ICN 900924)

#### [The DMEPOS Competitive Bidding Program Non-Contract Supplier](#)

Learn what non-contract suppliers that furnish rented DME or oxygen and oxygen equipment need to do, SNF requirements, and Program exceptions. 5 pages (April 2016) (ICN 900925)

### [The DMEPOS Competitive Bidding Program Physicians and Other Treating Practitioners Who Are Enrolled Medicare DMEPOS Suppliers](#)

Learn who can be considered under this exception, requirements to qualify for the exception, and payment rules. 3 pages (April 2016) (ICN 900926)

### [The DMEPOS Competitive Bidding Program Referral Agents](#)

Learn who are referral agents, where to find new contract suppliers for Round 2 and the national mail order recompetes. 9 pages (April 2016) (ICN 900927)

### [The DMEPOS Competitive Bidding Program Repairs and Replacements](#)

Learn rules for repairs of beneficiary-owned equipment and rules for replacement of parts. 3 pages (January 2018) (ICN 905283)

### [The DMEPOS Competitive Bidding Program Traveling Beneficiary](#)

Learn rules for beneficiaries who reside in or travel to a Competitive Bid Area (CBA), travel to an area that is not a CBA, and permanently reside outside of a CBA. 5 pages (November 2017) (ICN 904484)

### [DMEPOS Information for Pharmacies](#)

Learn pharmacy accreditation exemption rules, requirements for new pharmacies and change of ownership. 4 pages (June 2017) (ICN 905711)

### [DMEPOS Quality Standards](#)

Learn supplier business services requirements, supplier product-specific service requirements, and requirements for specific types of products and services. 1 page (January 2018) (ICN 905709)

## Evaluation and Management

### [Evaluation and Management Services](#)

Learn principles of documentation, common sets of codes used to bill for services, and other considerations. 90 pages (August 2017) (ICN 006764)

## Fraud & Abuse

### [Medicare Fraud & Abuse Poster](#)

Learn ways to avoid fraudulent activities. 1 page (September 2018) (ICN 909363)

### [Medicare Fraud & Abuse: Prevent, Detect, Report](#)

Learn fraud and abuse definitions, laws, how to report suspected fraud, and physician business relationships that may raise concerns. 27 pages (February 2019) (ICN MLN4649244)

## Home Health

### [Medicare Home Health Benefit](#)

Learn qualification requirements, consolidated billing, therapy service, and physician billing and payment. 10 pages (February 2018) (ICN 908143)

## Medicare/Medicaid

### [Dual Eligible Beneficiaries Under Medicare and Medicaid](#)

Learn the Program rules, prohibited billing of Qualified Medicare Beneficiary individuals, and what is assignment. 10 pages (May 2018) (ICN 006977)

### [Medicare and Medicaid Basics](#)

Learn quick facts, requirements for dual eligibles, and covered services. 10 pages (July 2018) (ICN 909330)

### [Screening, Brief Intervention, and Referral to Treatment \(SBIRT\) Services](#)

Learn covered services, Medicare and Medicaid eligible providers, and how to bill for dual eligibles. 13 pages (February 2019) (ICN 904084)

### **DID YOU KNOW?**

CMS offers many ways to earn [continuing education credit](#).





## Medicare Shared Savings Program

### [Summary of the June 2015 Final Rule Provisions for Accountable Care Organizations \(ACOs\) Under the Medicare Shared Savings Program](#)

Learn eligibility requirements, tying payments to improved care, and monitoring performance and termination of agreements. 7 pages (March 2016) (ICN 907404)

## Office Management

### [Advance Beneficiary Notice of Noncoverage Interactive Tutorial](#)

Learn how to make an informed decision whether to get an item or service that may not be covered and accept financial responsibility. 1 page (October 2018) (ICN MLN909183)

### [Behavioral Health Integration Services](#)

Learn service components, eligible conditions, and relationships and roles of care team members. 8 pages (January 2018) (ICN 909432)

### [Beneficiaries in Custody Under a Penal Authority](#)

Learn Medicare claims processing information, exceptions, appeals, Social Security Administration (SSA) policy on beneficiaries in custody, and how Medicare receives data for incarcerated beneficiaries. 7 pages (March 2018) (ICN 908084)

### [Chronic Care Management Services](#)

Learn rules for separately payable services for non-face-to-face coordinated care for Medicare beneficiaries with multiple chronic conditions, payable CCM service codes, eligible practitioners and patients, and billing requirements. 8 pages (December 2016) (ICN 909188)

### [Chronic Care Management Services Changes for 2017](#)

Learn what services are included in CCM, key improvements, and summary changes. 4 pages (December 2016) (ICN 909433)

## [CMS Web Wheel](#)

Learn where to find educational resources for Medicare Fee-For-Service providers, CMS initiatives, and MAC resources. 1 page (April 2018) (ICN MLN006212)

## [How to Use the Medicare Coverage Database](#)

Learn how to navigate the database, search indexes, and download reports. 25 pages (January 2019) (ICN MLN901347)

## [Items and Services Not Covered Under Medicare](#)

Learn categories and items of services not covered as well as exceptions. 18 pages (August 2018) (ICN MLN906765)

## [Medicare Advance Written Notices of Noncoverage](#)

Learn the different types of advance written notices, how to issue and complete the forms, and collect payment. 12 pages (October 2018) (ICN MLN006266)

## [Medicare Basics: Commonly Used Acronyms](#)

Learn frequently used acronyms and how to create a personalized list of acronyms. 1 page (June 2018) (ICN MLN908999)

## [Medicare Billing: Form CMS-1450 and the 837 Institutional](#)

Learn when Medicare will accept a hard copy claim form, filing requirements, and how to submit and code claims. 11 pages (June 2018) (ICN MLN006926)

## [Medicare Billing: Form CMS-1500 and the 837 Professional](#)

Learn when Medicare will accept a hard copy claim form, filing requirements, and how to submit and code claims. 13 pages (June 2018) (ICN MLN006976)

## [The Medicare Learning Network® \(MLN\) Learning Management System \(LMS\) FAQs](#)

Learn how to access the LMS, find products, and take a web-based training. 48 pages (May 2018) (ICN 909182)

## [Medicare Overpayments](#)

Learn the definition of an overpayment, payment options, as well as collection tools and processes. 6 pages (February 2019) (ICN MLN006379)

## [Medicare Parts A & B Appeals Process](#)

Learn the five levels of appeals, appointing a representative, and tips for filing. 19 pages (October 2018) (ICN MLN006562)

## [NPI: What You Need to Know](#)

Learn what is an NPI, who may and may not obtain one, and how to apply. 10 pages (December 2016) (ICN MLN909434)

## [Transition to New Medicare Numbers and Cards](#)

Learn why CMS is issuing new cards and numbers, what providers need to do, and where to get more information. 8 pages (December 2018) (ICN MLN909365)

## [Transitional Care Management Services](#)

Learn which health care professionals may furnish these services, service settings, and billing services. 8 pages (January 2019) (ICN 908628)

## [Understanding The Medicare Beneficiary Identifier](#)

Learn why the letter “O” is never used in the MBI. 1 page (March 2019) (ICN MLN3657604)

## **Payment Policy**

### [Acute Care Hospital Inpatient Prospective Payment System](#)

Learn payment rates, how payments are set, and payment updates. 18 pages (February 2019) (ICN 006815)

### [Ambulance Fee Schedule](#)

Learn how payment rates are set, the Medicare Part B transport benefit, and payment updates. 6 pages (December 2017) (ICN 006835)

## [Ambulatory Surgical Center Payment System](#)

Learn payment rates, where to submit bills, and payment methods. 8 pages (January 2019) (ICN 006819)

## [Appropriate Use Criteria for Advanced Diagnostic Imaging](#)

Learn reporting requirements, exceptions and payment for Appropriate Use Criteria (AUC) consultation. 8 pages (December 2018) (ICN MLN909377)

## [Clinical Laboratory Fee Schedule](#)

Learn coverage requirements, how payment rates are set, and updates. 6 pages (December 2018) (ICN MLN006818)

## [Health Professional Shortage Area Physician Bonus Program](#)

Learn bonus payment information, critical access hospital billing, and assistance in determining whether an area is eligible. 4 pages (December 2017) (ICN 903196)

## [Home Health Prospective Payment System](#)

Learn consolidated billing requirements, criteria for home health, therapy services, and Home Health Quality Reporting Program. 15 pages (March 2018) (ICN 006816)

## [Hospice Payment System](#)

Learn coverage and certification requirements, election periods and statements, and caps on payments. 13 pages (January 2019) (ICN 006817)

### **DID YOU KNOW?**

You can subscribe to the [MLN Matters Electronic Mailing List](#).

In the right hand column click on “Subscribe or Unsubscribe.”

You will get email updates when we release new and revised articles.





### [Hospital-Acquired Conditions and Present on Admission Indicator Reporting Provision](#)

Learn reporting requirements, coding and billing, and exempt hospitals. 6 pages (October 2017) (ICN 901046)

### [Hospital Outpatient Prospective Payment System](#)

Learn ambulatory payments classifications, how payment rates are set, and the Hospital Outpatient Quality Reporting Program. 8 pages (February 2019) (ICN 006820)

### [Hospital Value-Based Purchasing Program](#)

Learn how the program works, measuring and scoring performance, and program funding. 14 pages (September 2017) (ICN MLN907664)

### [How to Use the Searchable Medicare Physician Fee Schedule \(MPFS\)](#)

Learn to navigate and search for pricing information, payment policy indicators, and the relative value unit and geographic practice cost index. 32 pages (September 2017) (ICN 901344)

### [Inpatient Psychiatric Facility Prospective Payment System](#)

Learn the process for predetermined payment rates, fiscal year updates, and the quality reporting program. 15 pages (March 2019) (ICN MLN006839)

### [Inpatient Rehabilitation Facility Prospective Payment System](#)

Learn the process for predetermined payment rates, fiscal year updates, and the quality reporting program. 11 pages (February 2019) (ICN MLN006847)

### [Long-Term Care Hospital Prospective Payment System](#)

Learn certification elements, patient classification, and policy payment adjustments. 16 pages (December 2018) (ICN MLN006956)

### [Medicare Physician Fee Schedule](#)

Learn what physician services include, payment rates, and the Quality Payment Program. 4 pages (February 2017) (ICN 006814)

### [Medicare-Required SNF PPS Assessments](#)

Learn factors affecting the assessment schedule, assessment results report, and the Minimum Data Set 3.0. 1 page (October 2017) (ICN 909067)

### [Medicare Secondary Payer](#)

Learn when Medicare pays first, exceptions, how to gather accurate data from the beneficiary, and what happens if you fail to file correct and accurate claims. 17 pages (January 2019) (ICN MLN006903)

### [Skilled Nursing Facility 3-Day Rule Billing](#)

Learn communication of coverage, claims processing edits, and financial responsibility. 8 pages (July 2019) (ICN MLN9730256)

### [Skilled Nursing Facility Prospective Payment System](#)

Learn payment rates, the Quality Reporting Program, and the Value-Based Purchasing Program. 12 pages (December 2018) (ICN MLN006821)

### [SNF Billing Reference](#)

Learn coverage rules, payment information, and billing requirements. 20 pages (December 2018) (ICN MLN006846)

## **Preventive Services**

### [Advance Care Planning](#)

Learn provider and patient eligibility information, and how to code and bill services. 6 pages (June 2018) (ICN MLN909289)

### [Annual Wellness Visit](#)

Learn the health risk assessment, initial and subsequent components, and advance care planning as an optional element. 16 pages (August 2018) (ICN MLN905706)

### [AWV, IPPE, and Routine Physical - Know the Differences](#)

Learn the differences between these services and what is covered. 1 page (August 2018) (ICN MLN29753326)

### [Diabetes Self-Management Training Accrediting Organizations](#)

Learn programs to prevent and manage diabetes, and how to become an accredited provider. 8 pages (August 2018) (ICN MLN909381)

### [Initial Preventive Physical Examinations](#)

Learn components, coding, diagnosis, and billing. 10 pages (August 2018) (ICN MLN006904)

### [Mass Immunizers and Roster Billing for Influenza Virus and Pneumococcal Vaccinations](#)

Learn coverage requirements, roster billing elements, and centralized billing information. 12 pages (July 2018) (ICN 907275)

### [Medicare Diabetes Prevention Program Expanded Model](#)

Learn how to become a Medicare-enrolled MDPP supplier, how to help beneficiaries with prediabetes decrease diabetes risk, and how to look for an MDPP supplier. 11 pages (October 2018) (ICN MLN34893002)

### [Medicare Part B Immunization Billing: Seasonal Influenza Virus, Pneumococcal, and Hepatitis B](#)

Learn billing information, frequently asked questions, codes, and descriptors. 14 pages (August 2018) (ICN 006799)

### [Medicare Part D Vaccines](#)

Learn administration coverage, reimbursement in a prescriber's office, and patient access. 7 pages (June 2019) (ICN MLN908764)

### [Medicare Preventive Services](#)

Learn codes and coverage information. 1 page (June 2019) (ICN MLN006559)

### [Medicare Preventive Services National Educational Products](#)

Learn where to find coverage, coding, and billing information. 3 pages (November 2018) (ICN MLN909305)

### [Medicare Preventive Services Poster](#)

Learn coding, coverage requirements, and patient cost-sharing for each service. 1 page (March 2019) (ICN MLN909452)

### [MLN Matters Articles® on Medicare-covered Preventive Services](#)

Learn additional information on Medicare-covered Preventive Services. 13 pages (July 2019) (ICN MLN5509834)

### [Screening Pap Tests and Pelvic Examination](#)

Learn coverage information, reasons for claim denials, and coding and diagnosis information. 13 pages (January 2018) (ICN 909032)

## **Provider Compliance**

### [Caring for Medicare Patients is a Partnership](#)

Learn coverage criteria and necessity of documentation. 4 pages (June 2016) (ICN MLN909340)

### [Complying with Documentation Requirements for Laboratory Services](#)

Learn the documentation and signature requirements, and ordering and referring services. 5 pages (August 2018) (ICN 909221)

### [Complying with Medical Record Documentation Requirements](#)

Learn the requirements to provide accurate and supportive medical record documentation. 7 pages (April 2017) (ICN MLN909160)

### [Complying with Medicare Signature Requirements](#)

Learn common Comprehensive Error Rate Testing Program errors and documentation needed to support a claim. 5 pages (May 2018) (ICN 905364)

## **DID YOU KNOW?**

We are interested in what you have to say! Your feedback is important in developing and improving MLN products and services. Send your comments to [MLN@cms.hhs.gov](mailto:MLN@cms.hhs.gov).



### [HIPAA Basics for Providers: Privacy, Security, and Breach Notification Rules](#)

Learn HIPAA rules, who must comply with the rules, and how the rules are enforced. 8 pages (September 2018) (ICN MLN909001)

### [Major Joint Replacement \(Hip or Knee\)](#)

Learn documentation and coverage requirements for medical necessity, billing codes and aids to correct billing. 12 pages (May 2017) (ICN 909065)

### [Medical Privacy of Protected Health Information](#)

Learn requirements of the HIPAA privacy rule, how the rule applies to customary health care practices, and tips for securing health information when using a mobile device. 6 pages (June 2018) (ICN 006942)

### [Medicare Billing for Cardiac Device Credits](#)

Learn coding and billing requirements and how to reduce overpayments. 6 pages (March 2018) (ICN 909368)

### [Medicare DMEPOS Improper Inpatient Payments](#)

Learn Federal regulations and guidance and deliveries before discharge. 3 pages (June 2019) (ICN MLN1541573)

### [Medicare Documentation Job Aid for Doctors of Chiropractic](#)

Learn how to respond to medical records requests, documentation to support medical necessity and medical records which support "corrective treatment." 4 pages (April 2019) (ICN MLN1232664)

### [Medicare Learning Network® \(MLN\) Provider Compliance Products](#)

Learn how to avoid common billing errors and how to prevent claim denials. 11 pages (March 2018) (ICN MLN909307)

### [Medicare Quarterly Compliance Newsletter Archive](#)

Learn how to avoid common billing errors and how to address and avoid the common issues identified for a specific quarter. 5 pages (ICN MLN8893947)

### [Ordering External Breast Prostheses and Supplies](#)

Learn medical documentation required for external breast prosthesis and documentation justifying continued medical need. 4 pages (November 2018) (ICN MLN3754874)

### [Outpatient Rehabilitation Therapy Services: Complying with Documentation Requirements](#)

Learn the Comprehensive Error Rate Testing (CERT) Program, billing correctly for Medicare Part B outpatient PT, OT, and SLP services, reducing common errors and overpayments. 10 pages (April 2019) (ICN MLN905365)

### [Power Mobility Devices](#)

Learn coverage criteria, programs that may affect reimbursement, and provider and supplier requirements. 13 pages (October 2017) (ICN 905063)

### [Provider Compliance Tips for Ambulance Services](#)

Learn signature requirements, reasons for ambulance service claim denials, and how to prevent claim denials. 4 pages (February 2018) (ICN 909409)

### [Provider Compliance Tips for Bariatric Surgery](#)

Learn coverage requirements and how to prevent claim denials. 3 pages (February 2018) (ICN 909485)

### [Provider Compliance Tips for Canes and Crutches](#)

Learn reasonable and necessary requirements, documentation requirements and how to prevent claim denials. 3 pages (January 2019) (ICN MLN7226536)

### [Provider Compliance Tips for \(Clinic\) Comprehensive Outpatient Rehabilitation Facilities \(CORF\)](#)

Learn required documentation, plan of treatment requirements and how to prevent claim denials. 3 pages (January 2019) (ICN MLN4927307)

[Provider Compliance Tips for Clinic End-Stage Renal Disease \(ESRD\) Services \(Part A Non-DRG\)](#)

Learn coverage requirements and how to prevent claim denials. 2 pages  
(February 2018) (ICN 909408)

[Provider Compliance Tips for Commodes, Bed Pans, and Urinals](#)

Learn conditions of coverage, reasons for claim denials and requirements for payment. 3 pages (January 2019) (ICN MLN7615743)

[Provider Compliance Tips for Computed Tomography \(CT\) Scans](#)

Learn documentation requirements and how to prevent claim denials. 3 pages  
(February 2018) (ICN 907793)

[Provider Compliance Tips for Diabetic Shoes](#)

Learn the reasons for denials, how to prevent claim denials, and the type of order needed to submit a claim. 4 pages (January 2019) (ICN MLN909471)

[Provider Compliance Tips for Enteral Nutrition](#)

Learn reasons for claim denials and how to prevent them. 3 pages (June 2019) (ICN MLN909472)

[Provider Compliance Tips for Enteral Nutrition Pumps](#)

Learn reasons for claim denials and how to prevent them. 3 pages (June 2019) (ICN MLN909186)

[Provider Compliance Tips for Glucose Monitors and Diabetic Accessories/Supplies](#)

Learn reasons for claim denial and how to prevent them. 1 page (July 2019) (ICN MLN909465)

[Provider Compliance Tips for Home Health Services \(Part A Non-DRG\)](#)

Learn documentation requirements, how to prevent claim denials, and required elements for the plan of care. 5 pages (February 2018) (ICN 909413)

[Provider Compliance Tips for Hospital Based Hospice](#)

Learn certification requirements for billing, face to face encounters, and how to avoid claim denials. 4 pages (January 2019) (ICN MLN6330601)

[Provider Compliance Tips for Hospital Beds and Accessories](#)

Learn documentation requirements and how to prevent claim denials. 3 pages  
(February 2018) (ICN 909476)

[Provider Compliance Tips for Immunosuppressive Drugs](#)

Learn coverage requirements and how to prevent claim denials. 4 pages  
(February 2018) (ICN 909466)

[Provider Compliance Tips for Lab Tests - Urinalysis](#)

Learn documentation requirements, how an order may be placed, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN1492897)

[Provider Compliance Tips for Laboratory Tests – Bacterial Cultures](#)

Learn acceptable methods to communicate orders and how to prevent claim denials. 3 pages  
(February 2018) (ICN 909482)

**DID YOU KNOW?**

Some of our MLN videos focus on properly submitting claims. This can help you get the correct payment the first time you submit a claim.

View the complete list at <https://www.youtube.com/playlist?list=PLaV7m2-zFKpigb1UvmCh1Q2cBKi1SGk-V>.





### [Provider Compliance Tips for Laboratory Tests – Blood Counts](#)

Learn the type of order needed to submit a claim and how to prevent claim denials. 3 pages (February 2018) (ICN 909481)

### [Provider Compliance Tips for Laboratory Tests – Other \(Non-Medicare Fee Schedule\)](#)

Learn the acceptable forms for submitting orders and how to prevent claim denials. 3 pages (February 2018) (ICN 909407)

### [Provider Compliance Tips for Laboratory Test – Routine Venipuncture \(Non-Medicare Fee Schedule\)](#)

Learn the different ways to place an order, requirements, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN2739380)

### [Provider Compliance Tips for Lenses](#)

Learn coverage guidelines, reasons for denials, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN6223417)

### [Provider Compliance Tips for Manual Wheelchairs](#)

Learn how to prevent denials, coverage requirements, and reasons for claim denials. 3 pages (February 2018) (ICN 909473)

### [Provider Compliance Tips for Nebulizers and Related Drugs](#)

Learn coverage requirements, how to prevent claim denials, and documentation needed to submit a claim. 3 pages (April 2019) (ICN MLN909469)

### [Provider Compliance Tips for Negative Pressure Wound Therapy](#)

Learn documentation requirements and how to prevent claim denials. 3 pages (February 2018) (ICN 909484)

### [Provider Compliance Tips for Oral Anti-Cancer Drugs and Antiemetic Drugs Used In Conjunction](#)

Learn documentation requirements, specific coverage criteria, and how to prevent claim denials. 3 pages (February 2018) (ICN 909479)

### [Provider Compliance Tips for Ordering Hospital Outpatient Services](#)

Learn documentation requirements and how to prevent claim denials. 2 pages (February 2018) (ICN 909405)

### [Provider Compliance Tips for Ordering Lower Limb Orthoses](#)

Learn differentiating factors for proper coding, reasons for claim denials, and how to prevent future denials. 3 pages (April 2019) (ICN MLN909467)

### [Provider Compliance Tips for Ordering Lower Limb Prosthesis](#)

Learn medical necessity determinations, and reasons for claim denials and how to prevent them. 3 pages (April 2019) (ICN MLN909468)

### [Provider Compliance Tips for Ostomy Supplies](#)

Learn coverage requirements, reasons for denials, and how to prevent claim denials. 3 pages (April 2019) (ICN MLN909480)

### [Provider Compliance Tips for Parenteral Nutrition](#)

Learn reasonable and necessary requirements, qualifying conditions, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN4435439)

### [Provider Compliance Tips for Patient Lifts](#)

Learn supplier requirements, coverage criteria, common reasons for claim denials and how to prevent denials. 3 pages (January 2019) (ICN MLN2854773)

### [Provider Compliance Tips for Polysomnography \(Sleep Studies\)](#)

Learn common reasons for claim denials, coverage criteria and how to prevent denials. 3 pages (January 2019) (ICN MLN4013531)

### [Provider Compliance Tips for Positive Airway Pressure \(PAP\) Devices and Accessories Including Continuous Positive Airway Pressure \(CPAP\)](#)

Learn coverage guidance, reasons for denials, and how to prevent future claim denials. 3 pages (April 2019) (ICN MLN909376)

### [Provider Compliance Tips for Pressure Reducing Support Surfaces](#)

Learn the three groups/classifications of pressure reducing support surfaces, coverage criteria, common reasons for claim denials and how to prevent denials. 5 pages  
(January 2019) (ICN MLN9129167)

### [Provider Compliance Tips for Respiratory Assistive Devices](#)

Learn reasons for claim denials and how to prevent them. 3 pages (June 2019) (ICN MLN909478)

### [Provider Compliance Tips for Skilled Nursing Facility Services](#)

Learn documentation requirements and how to prevent denials. 3 pages (February 2018) (ICN 909414)

### [Provider Compliance Tips for Spinal Orthoses](#)

Learn improper payment rates for Spinal Orthoses, how to prevent claim denials, and documentation needed to submit a claim. 5 pages  
(June 2016) (ICN MLN909187)

### [Provider Compliance Tips for Surgical Dressings](#)

Learn documentation and code specific requirements and how to prevent claim denials for surgical dressings. 4 pages  
(February 2018) (ICN 909475)

### [Provider Compliance Tips for Tracheostomy Supplies](#)

Learn coverage criteria, how to prevent denials, and refill requirements. 3 pages  
(January 2019) (ICN MLN4835541)

### [Provider Compliance Tips for Transcutaneous Electrical Nerve Stimulators \(TENS\)](#)

Learn coverage criteria, required documentation and common reasons for claim denial. 3 pages  
(January 2019) (ICN MLN7788269)

### [Provider Compliance Tips for Urological Supplies](#)

Learn the reasons for denials, how to prevent claim denials, documentation requirements, and specific criteria that must be met to qualify for payment. 4 pages (May 2019) (ICN MLN909474)

### [Provider Compliance Tips for Ventilators](#)

Learn coverage criteria, required documentation, common reasons for claim denials and how to prevent denials. 3 pages  
(January 2019) (ICN MLN9725344)

### [Provider Compliance Tips for Walkers](#)

Learn clinical criteria for mobile assistive equipment coverage and how to prevent claim denials. 3 pages (February 2018) (ICN 909483)

### [Provider Compliance Tips for Wheelchairs Options/Accessories](#)

Learn how to prevent denials and reasons for claim denials. 5 pages (February 2018) (ICN 909477)

## **Provider-Specific**

### [Advanced Practice Registered Nurses, Anesthesiologist Assistants, and Physician Assistants](#)

Learn required qualifications and Medicare billing and payment guidelines for different types of health care professionals. 18 pages  
(October 2016) (ICN 901623)

### [CLIA Program and Medicare Laboratory Services](#)

Learn how to enroll in the Program, the types of laboratory certificates, and test method categorization. 8 pages  
(October 2018) (ICN MLN006270)

### [Global Surgery](#)

Learn the components of a global surgery package, billing and payment rules for surgeries, and guidelines for global surgical packages split between two or more physicians. 19 pages  
(September 2018) (ICN 907166)

### [Guidelines for Teaching Physicians, Interns, and Residents](#)

Learn payment requirements for physician services in teaching settings, general documentation guidelines, Evaluation and Management (E/M) documentation guidelines, and exceptions for E/M services furnished in certain primary care centers. 12 pages (March 2018) (ICN MLN006347)





## [Home Oxygen Therapy](#)

Learn coverage requirements for items and equipment for home use. Learn billing and coding guidelines. 38 pages (October 2017) (ICN 908804)

## [Independent Diagnostic Testing Facility \(IDTF\)](#)

Learn how to enroll in the Program, proficiency testing, and coverage. 8 pages (August 2016) (ICN MLN909060)

## [Medicare Ambulance Transports](#)

Learn performance standards, billing issues, and place of service issues. 27 pages (December 2017) (ICN 903194)

## [Medicare Podiatry Services](#)

Learn covered foot care service requirements, exclusions from coverage, and foot care for patients with chronic disease. 7 pages (September 2018) (ICN MLN006948)

## [Medicare Vision Services](#)

Learn billing requirements for cataract removal of intraocular lenses, glaucoma screenings, and other eye-related services. 7 pages (April 2018) (ICN 907165)

## [Quick Reference Chart: Descriptors of G-codes and Modifiers for Therapy Functional Reporting](#)

Learn functional reporting and the severity/complexity modifiers. 7 pages (March 2019) (ICN MLN908924)

## **Provider-Supplier Enrollment**

### [Medicare Enrollment for Institutional Providers](#)

Learn who institutional providers are, how to obtain an NPI, and how to respond to MAC requests. 14 pages (January 2019) (ICN MLN903783)

### [Medicare Enrollment for Physicians, NPPs, and Other Part B Suppliers](#)

Learn who are Part B suppliers and what it means to be a participating provider. 14 pages (February 2019) (ICN MLN903768)

## [Medicare Enrollment for Providers Who Solely Order or Certify](#)

Learn who is an eligible or certifying provider, and how to enroll. 14 pages (February 2019) (ICN MLN906223)

## [Medicare Enrollment Resources](#)

Learn how to enroll, what to do if you encounter enrollment problems, and where to find enrollment forms. 1 page (February 2019) (ICN MLN909341)

## [Medicare Provider-Supplier Enrollment National Educational Products](#)

Learn where to find enrollment information, FAQs, and resources. 3 pages (February 2019) (ICN MLN909304)

## [PECOS FAQs](#)

Learn how to get started, enrollment application information, application fee information, and supporting documentation. 16 pages (January 2019) (ICN MLN909015)

## [PECOS for DMEPOS Suppliers](#)

Learn supplier standards, accreditation, surety bond information, and how to enroll in Medicare. 14 pages (February 2019) (ICN MLN904283)

## [PECOS for Physicians and NPPs](#)

Learn how to register in the system, obtain a National Provider Identifier, enter enrollment information, and respond to Medicare Administrative Contractor requests. 11 pages (February 2019) (ICN MLN903764)

## [PECOS for Provider and Supplier Organizations](#)

Learn how to authenticate credentials, register a surrogate, and respond to Medicare Administrative Contractor requests. 12 pages (February 2019) (ICN MLN903767)

## [PECOS Technical Assistance Contact Information](#)

Learn whom to contact common problems. 4 pages (January 2019) (ICN MLN903766)

## [Safeguard Your Identity and Privacy Using PECOS](#)

Learn how to use PECOS, privacy tips, and how to keep, review, and protect enrollment information. 14 pages (January 2019) (ICN MLN909017)

## Remittance Advice

### [Remittance Advice Information: An Overview](#)

Learn which types of Remittance Advice (RA) are available, what information is included in an RA, and how to view an RA. 12 pages (October 2018) (ICN MLN908325)

### [Remittance Advice Resources and FAQs](#)

Learn data elements in the Remittance Advice (RA) and how to read an institutional and professional RA. 53 pages (December 2017) (ICN 905367)

## Rural Health

### [Billing Information for Rural Providers and Suppliers](#)

Learn Medicare billing information and resources for Rural Critical Access Hospitals, Federally Qualified Health Centers, Home Health Agencies, Rural Health Clinics, Skilled Nursing Facilities, and Swing Beds. 45 pages (January 2018) (ICN 006762)

### [Critical Access Hospital](#)

Learn requirements, payments, and grants to States under the Medicare Rural Hospital Flexibility Program. 14 pages (August 2017) (ICN 006400)

### [Federally Qualified Health Center](#)

Learn requirements, certification, services, payments, and cost reports. 10 pages (January 2018) (ICN 006397)

### [Medicare Disproportionate Share Hospital](#)

Learn how to qualify, how to count number of beds and patient days, and payment adjustment formulas. 7 pages (September 2017) (ICN 006741)

## [Rural Health Clinic](#)

Learn requirements, services, Medicare certification, visits, payments, cost reports, and annual reconciliation. 8 pages (January 2018) (ICN 006398)

## [Swing Bed Services](#)

Learn requirements, payment information, and rules that apply to hospitals and Critical Access Hospitals. 6 pages (November 2017) (ICN 006951)

## [Telehealth Services](#)

Learn requirements, distant site practitioners, and billing and payment for the originating site facility. 12 pages (January 2019) (ICN 901705)

## Multimedia

### Podcasts

#### [Caring for Medicare Patients is a Partnership](#)

Learn coverage criteria, documentation guidelines supporting medical necessity, and helpful resources to keep you current. 7 minutes (January 2017) (ICN MLN909340P)

#### [Complying with Documentation Requirements for Laboratory Services](#)

Learn documentation requirements for laboratory services, tips to remember for signature requirements, and ordering/referring services to help avoid errors in claim submission. 7 minutes (January 2017) (ICN 909221P)

### Videos

#### [CMS Provider Minute](#)

This video series helps providers learn and comply with various Medicare policies.

#### [Infection Control: Hand Hygiene](#)

Learn when to wash your hands in a health care setting and the techniques to wash visibly dirty and non-visibly dirty hands. (June 2017) Run Time: 1 minute 58 seconds



## [Medicare Basics: Parts A and B Appeals Overview](#)

Learn the five levels of claim appeals, new level three on-the-record reviews, and helpful tips for filing an appeal. (August 2017) Run Time: 6 minutes

## [Medicare Basics: Parts A and B Claims Overview](#)

Learn what you need to know before filing claims and how to submit a claim. (November 2016) (ICN 909224) Run Time: 3 Minutes 45 Seconds

# EVENTS & TRAINING

## Calls & Webcasts

CMS experts discuss Medicare Program changes and answer provider questions. Events are free and registration is required. [Search for upcoming events.](#)

## Web-Based Training

Access Web-Based Training courses through the MLN [Web-Based Training](#) page.

★ Continuing Education Credits are available for these courses.

### Acute Care and the IPPS ★

Learn requirements for coverage and payment, inpatient hospital coverage, billing, and payment for beneficiaries enrolled in Original Medicare. 70 minutes (February 2017) (ICN MLN3130430)

### Catching Everyone in America's Safety Net: Collecting Data on Sexual Orientation (SO) and Gender Identity (GI) in Health Care Settings ★

Learn the basic terminology for lesbian, gay, bisexual, and transgender people. Understand why it is important to ask people their sexual orientation and gender identity in clinical settings. Review LGBT health needs, disparities, and recommendations for implementing sexual orientation and gender identity questions into work flows. 60 minutes (February 2017) (ICN MLN3390633)

### Certificate of Medical Necessity (CMN) ★

Learn submission, documentation, and verification requirements. 50 minutes (November 2018) (ICN MLN5482014)

### Combating Medicare Parts C and D Fraud, Waste, and Abuse

Learn major laws and regulations related to fraud, waste, and abuse, potential consequences and penalties associated with violations. Review how to recognize and prevent fraud, waste, and abuse. 30 minutes (January 2019) (ICN MLN3995723)

### Diagnosis Coding: Using the ICD-10-CM

Learn how to recognize features, find correct codes, and identify structure and format. 64 minutes (January 2018) (ICN MLN6447308)

### Evaluation and Management Services ★

Learn Medical record documentation requirements, and billing and coding considerations. 45 minutes (April 2017) (ICN MLN7915933)

### Infection Control: Environmental Safety

Learn proper cleaning practices in health care facilities, categories of environmental surfaces, and turnover cleaning versus terminal cleaning techniques. 60 minutes (July 2015) (ICN MLN9969869)

### Infection Control: Hand Hygiene

Learn appropriate hand hygiene techniques and routines in patient care zones and nearby administrative areas. 60 minutes (January 2016) (ICN MLN1988847)

### Infection Control: Injection Safety

Learn appropriate injection practices in health care facilities, safe injection practices, and single-dose/single-use versus multi-dose medication techniques. 60 minutes (March 2016) (ICN MLN9885080)

### Medicare Billing: Form CMS-1450 and 837 Institutional ★

Learn billing requirements, claim completion information, and how to identify aspects of paper and electronic claims submission. 81 minutes (November 2018) (ICN MLN7388180)

## Medicare Billing: Form CMS-1500 and the 837 Professional ★

Learn claims requirements, claims completion information, and how to identify aspects of paper and electronic claims. 50 minutes  
(April 2019) (ICN MLN4462429)

## Medicare Fraud & Abuse: Prevention, Detection, and Reporting ★

Learn laws used to fight fraud and abuse, government partnerships engaged in fighting fraud and abuse, and where to report suspected fraud and abuse. 80 minutes (March 2017) (ICN MLN6177438)

## Medicare Home Health Benefit ★

Learn consolidated billing, therapy services, and physician and billing payment information. 30 minutes (February 2018) (ICN MLN2294952)

## Medicare Part C and Part D Data Validation

Learn to plan, perform, and complete data validation activities. 90 minutes  
(April 2019) (ICN MLN3500266)

## Medicare Parts C and D General Compliance Training

Learn how Compliance Programs operate and how to report violations. 20 minutes  
(January 2019) (ICN MLN5064790)

## Medicare Secondary Payer Provisions ★

Learn when Medicare may pay first or second or make conditional payments. Review the Ongoing Responsibility for Medicals (ORMs) provision and the role of the Benefits Coordination & Recovery Center. 82 minutes (January 2019) (ICN MLN6427474)

## Part C Organization Determinations, Appeals and Grievances ★

Learn requirements for Medicare Part C Appeals, definitions of terms for Part C organization determinations, appeals, and grievances. Review common problems. 60 minutes (January 2018) (ICN MLN1676875)

## Part D Coverage Determination, Appeals and Grievances ★

Learn requirements for Medicare Part D Appeals and definitions of terms for Part D coverage determinations, appeals, and grievances. 60 minutes (January 2018) (ICN MLN8935215)

## Procedure Coding: Using the ICD-10-CM

Learn how to recognize guidelines, find correct codes, and identify structure and format. 63 minutes (January 2018) (ICN MLN4151758)

## Quality Payment Program 2019 Overview

Learn elements of the Quality Payment Program, including its origin and objectives for 2019, the four performance categories within the Merit-based Incentive Payment System (MIPS), criteria for an Advanced Alternative Payment Model (APM), and resources available. 39 minutes  
(March 2019) (ICN MLN5412990)

## Quality Payment Program in 2018: Advanced APMs ★

Learn how to identify an Advanced APM, a CMS Advanced APM, and how to participate in an Advanced APM. 28 minutes  
(October 2018) (ICN MLN5902524)

## Quality Payment Program in 2018 Merit-based Incentive Payment System (MIPS): Improvement Activities Performance Category

Learn Improvement Activities performance category requirements and how the category fits in the Program, and steps to report data. 23.5 minutes  
(September 2018) (ICN MLN3543371)

## Quality Payment Program in 2018: MIPS APMs

Learn what a MIPS APM is, how to recognize if you are a part of a MIPS APM, the benefits of the special APM scoring standard for MIPS APM participants, and criteria for reporting on performance. 30 minutes  
(September 2018) (ICN MLN1801192)





## Quality Payment Program Merit-based Incentive Payment System (MIPS): Cost Performance Category in 2019

Learn Quality Payment Program MIPS Cost Performance Category in 2019, including additional Cost performance measures for 2019, data sources CMS uses to calculate scores, CMS' Cost score calculation methods, and beneficiary attribution. 30.7 minutes (August 2018) (ICN MLN7272386)

## Quality Payment Program Merit-based Incentive Payment System (MIPS): Participation in 2019

Learn how to participate in the Quality Payment Program Merit-based Incentive Payment System (MIPS) in 2019, including who is eligible; the difference between individual, group, and virtual group reporting, along with the new opt-in policy; data submission mechanisms; and resources available. 55 minutes (March 2019) (ICN MLN3370326)

## Quality Payment Program Merit-based Incentive Payment System (MIPS): Promoting Interoperability Performance Category Year 2 (2018) ★

Learn base, performance, and bonus score reporting requirements; performance category measure sets available in Year 2; and scoring and reweighting methods for the performance category. 64 minutes (July 2018) (ICN MLN2370713)

## Quality Payment Program: Merit-based Incentive Payment System (MIPS) Quality Performance Category in 2019 ★

Learn how to recognize the reporting requirements for the Quality performance category of MIPS in 2019, including identifying data submission and collection types, scoring and benchmark methodology, and helpful resources. 39 minutes (February 2019) (ICN MLN3370326)

## Quality Payment Program Year 2 (2018) Overview ★

Learn the origin and objective of QPP, performance categories, and the criteria to be considered an Advanced Alternative Payment Model. 45 minutes (July 2018) (ICN MLN5142990)

## SNF Consolidated Billing ★

Learn coverage and payment guidelines, services excluded from Part A, and services included in a noncovered stay. 60 minutes (April 2018) (ICN MLN5568033)

## Using the Million Hearts® Model Data Registry in Practice for Control Group Participants

Learn how to practice performing a bulk upload, recognize the tools to practice navigating the Data Page, and how to practice performing a manual data entry. 60 minutes (November 2019) (ICN MLN564116)

## World of Medicare ★

Learn the fundamentals of the Program, beneficiary health insurance options, eligibility and enrollment, and how Medigap and Medicaid work with the Program. 77 minutes (January 2018) (ICN MLN9329634)

## Your Institution in the World of Medicare ★

Learn how to select applicable forms and resources to use for provider functions, identify resources to assist providers in fulfilling requirements, and how Federal law, regulations, and policies impact providers. 92 minutes (January 2018) (ICN MLN2970767)

## Your Office in the World of Medicare ★

Learn the impact of regulations, policies, and Federal law on office practices. Locate forms and resources related to different provider types. 83 minutes (January 2018) (ICN MLN1092160)

### DID YOU KNOW?

Providers must update their enrollment information to reflect changes in ownership within 30 days. Owners are individuals or corporations with a 5 percent or more ownership or controlling interest. Failure to comply could result in revocation of your Medicare billing privileges. Refer to [Timely Reporting of Provider Enrollment Information Changes](#) MLN Matters® Article for more information.

## Continuing Education Information

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The [MLN Learning Management System \(LMS\)](#) gives you free 24/7 access to WBT courses.



### CMS Continuing Education (CE)

CMS is accredited to provide the following credit:

Continuing Education Units (CEU) - [International Association for Continuing Education and Training](#)

Continuing Medical Education (CME) - [Accreditation Council for Continuing Medical Education](#)

[CMS' Accreditation Statements](#)

### WBT Courses

[Log in](#) for course descriptions

American Board of Medical Specialties (ABMS)  
MOC Part II CME

Check Web-based Training (WBT) details for approved boards

Additional activities can be accessed through the [ABMS Continuing Certification Directory](#)

### Association Credit

Prior to beginning any WBT, [check with your association](#) to see if they will accept the certificate.

The weekly [MLN Connects](#) newsletter gives updates on MLN WBTs and Medicare program information. Find [additional CMS training with CE credit](#) on the CMS website.





# NEWS & UPDATES

## MLN Connects® Newsletter

Our weekly email newsletter for health care professionals compiles news from across the Agency into your single source for:

- CMS program and policy details
- Updates and announcements
- Press releases
- Upcoming events
- Claim, pricer, and code information
- New and revised MLN publications

[Subscribe](#) or read past [editions](#).

## Electronic Mailing Lists

### [MLN Educational Products Update](#)

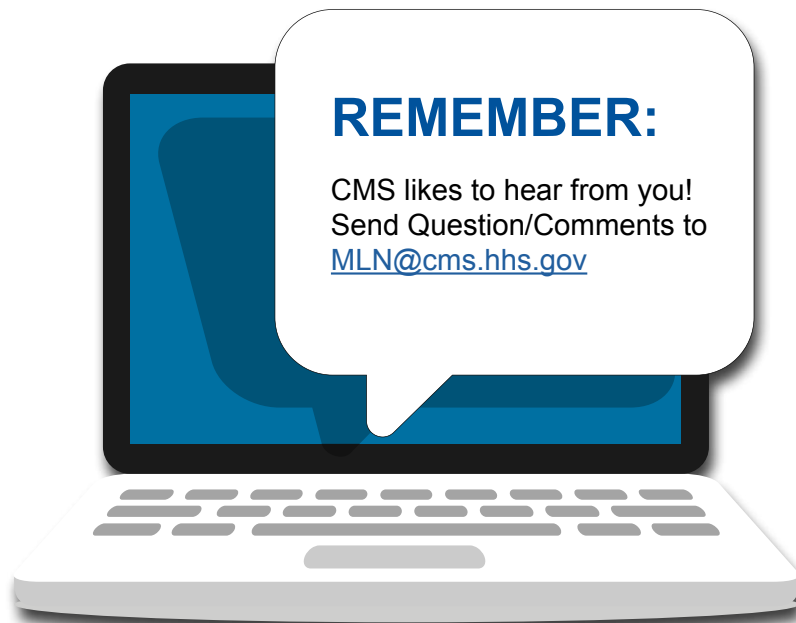
Find out when we release new and revised MLN Educational Products.

### [MLN Matters Articles Update](#)

Find out when we release new and revised MLN Matters Articles.

## Social Media

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