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Official CMS news from the Medicare Learning Network

SPECIAL EDITION

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New Medicare Card Mailing Update – Wave 4 Begins, Wave 2 Ends

CMS started mailing new Medicare cards to people with Medicare who live in Wave 4 states: Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, and Vermont. We continue to mail new cards to people who live in Wave 3 states, as well as nationwide to people who are new to Medicare.

We finished mailing cards to people with Medicare who live in Wave 1 and Wave 2 states and territories (Alaska, American Samoa, California, Delaware, District of Columbia, Guam, Hawaii, Maryland, Northern Mariana Islands, Pennsylvania, Oregon, Virginia, and West Virginia). If someone with Medicare says they did not get a card, print and give them the “Still Waiting for Your New Card?” handout (in [English](#) or [Spanish](#)) or instruct them to:

- Sign into [MyMedicare.gov](#) to see if we mailed their card. If so, they can print an official card. They need to create an account if they do not already have one.
- Call 1-800-MEDICARE (1-800-633-4227). There might be something that needs to be corrected, such as updating their mailing address.

To ensure that people with Medicare continue to get care, health care providers and suppliers can use either the former Social Security number-based Health Insurance Claim Number or the new alpha-numeric Medicare Beneficiary Identifier (MBI) for all Medicare transactions through December 31, 2019.

Check the [mailing strategy](#) as the mailings progress. Continue to direct people with Medicare to [Medicare.gov/NewCard](#) for information about the mailings and to sign up to get email about the status of card mailings in their state.

We are committed to mailing new cards to all people with Medicare by April 2019.

Information on the transition to the new MBI:

- [New MBI Get It. Use It](#) MLN Matters® Article (Updated 7/11/18)
- [Transition to New Medicare Numbers and Cards](#) MLN Fact Sheet
- [New Medicare Card information](#) website

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