



MLN Connects™

National Provider Call

Clinical Laboratory Improvement Amendment **CLIA** Individualized Quality Control Plan (IQCP) Information & Questions

Staff of
Division of Laboratory Services
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Medicare Learning Network®

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Agenda

IQCP Discussion Topics

- What is IQCP?
- What is the rationale for IQCP?
- Why should I use IQCP?
- When do I implement IQCP?
- What happens during the Education & Transition period? After?
- What other important information must I consider?
- What resources are available?
- Q & As

CLIA IQCP Information & Questions

What is IQCP?

- A voluntary, flexible alternative QC protocol with added value that, if followed, grants compliance with CLIA QC regulations & provides equivalent quality.

CLIA IQCP Information & Questions

What is IQCP?

- IQCP has three parts:
 - Risk Assessment (RA)-identify sources of potential failures/errors
 - Specimen
 - Environment
 - Reagent
 - Test system
 - Testing personnel
 - Quality Control Plan (QCP)—practices & procedures to control test quality
 - Quality Assessment (QA)—ongoing monitoring of effectiveness of IQCP

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What is IQCP?

- IQCP includes the entire testing process
 - Pre-analytical—sample collection through storage
 - Analytical—testing process & system
 - Post Analytical—result reporting

CLIA IQCP Information & Questions

What is the rationale for moving to IQCP?

- Changes in healthcare environment & delivery of services
- Advances in technology
- Regulatory 'one-size-fits –all' no longer suitable
- Equivalent Quality Control (EQC) as an alternative was a 1st step; proved too limited & rigid
- Need a flexible program & plan for the future that evaluates the entire testing process

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Why should I use IQCP?

- Provides a customizable framework for a unique QC plan for each test
 - Includes specimen, environment, test system, personnel, etc.
 - Uses data & information already available
 - Is broad in scope: considers all phases of test process & specialty requirements
 - RA review & documentation lead to a comprehensive QCP w/ appropriate controls & quality activities
 - Can be used for compliance w/ future technology

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When do I implement IQCP?

- The Education & Transition period for IQCP—
 - Started: January 1, 2014
 - Ends: December 31, 2015
- IQCP is Voluntary
- Available for all non-waived tests, except Pathology
- IQCP is not EP-23
- Accredited laboratories—talk to your AO

CLIA IQCP Information & Questions

What happens during the Education & Transition period? After?

During:

- Educational CMS surveys--no citations
- Continue existing quality practices and--
- Begin to plan transition for non-waived tests
- Continue development of educational materials

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What happens during the Education & Transition period? After?

After:

- Must be in compliance with either—
 - CLIA QC regulations or
 - IQCP

Or:

Deficiencies will be cited

CLIA IQCP Information & Questions

What other important information must I consider?

- Test method verification data
- PT performance
- Personnel training & competency
- QC corrective actions
- Instrument maintenance records
- Always follow manufacturer's instructions!

CLIA IQCP Information & Questions

What Resources Are Available?

✓ Send questions to IQCP Mail Box:

IQCP@cms.hhs.gov

✓ CLIA & IQCP Interpretive Guidelines, Letters
& Brochures on CMS CLIA web site:

www.cms.hhs.gov/clia/

Question and Answer Session

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