ICD-10 Implementation and Medicare Testing

February 26, 2015
This MLN Connects™ National Provider Call (MLN Connects Call) is part of the Medicare Learning Network (MLN), a registered trademark of the Centers for Medicare & Medicaid Services (CMS), and is the brand name for official information health care professionals can trust.
Disclaimer

This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.
Agenda

• ICD-10: The Road Forward, Denesecia Green

• Medicare’s Testing Plan for ICD-10 Success, Stacey Shagena
ICD-10: The Road Forward

Denesecia Green
National Standards Group
Office of Enterprise Information
Final Rule Issued

• On July 31\textsuperscript{st}, 2014, the U.S. Department of Health and Human Services (HHS) issued a rule finalizing October 1, 2015 as the new compliance date
Now is the Time to Prepare
Compliance Date – October 1, 2015

- Jul 1 – Dec 31, 2014: Build and Maintain Momentum
- Jan 1, 2014 – Sep 30, 2015: Operational Readiness
- Apr 1 – Sep 30, 2015: Acknowledgement Testing with Stakeholders
- Jul 1, 2015: End-to-End Testing
- Apr 2015: End-to-End Testing
- Jul 2015: End-to-End Testing
- ICD-10 Go Live: October 1, 2015
- Oct 1, 2015 – Feb 29, 2016: Post-Implementation Activities
CMS has a Comprehensive Approach to Assist Small Practices

- Promotes physician and provider engagement
  - Physician and provider ICD-10 collaboration portal
  - Listening sessions and focus groups

- Build on key partnerships

- Deliver free high impact training
  - Physician and coder led training

- Deploy multiple delivery modes
  - Onsite, virtual, archived
Road to 10: Program Components

• Driven by physician perspectives and insights, the Road to 10 Program is built around a robust physician portal.

• The website is complemented by virtual/in-person training and strategic partnerships that will help circulate CMS ICD-10 resources across the small physician practice community.
Physicians See Benefits to ICD-10

- Driving Value Based Quality
- Fostering Teamwork & Collaboration
- Improving the Health of Populations Served
- Empowering the Doctor-Patient Relationship

eHealth & ICD-10: Improving the Practice of Medicine
“ICD-10 offers substantial improvement in the ability to recognize significant differences in risk, severity, complexity, co-morbidities, and other key health condition parameters that make big differences in understanding variations in disease patterns and delivered services.

We want to be evidenced based in the decisions that we make, and better data allows us to take a step in that direction.”

Mark Bieniarz, M.D.
Cardiologist
“Comprehensive documentation is key to identifying and assigning the best diagnosis code.

By doing our part, and focusing on how we document our patients’ condition, we put the foundation in place to drive value based quality and improve the health of populations served.”

Maggie Gaglione, M.D.
Family Practice and Internal Medicine
CMS Partners with Industry: Stakeholder Calls

• CMS continues to partner with industry stakeholders to assess readiness and offer industry support through:
  – Weekly planning calls with providers, payers, vendors, and clearinghouses, which represent over 140 organizations; and
  – Industry listening session and focus groups with payers, providers, clearinghouses, and vendors to share best practices and answer questions
CMS Partners with Industry:
ICD-10 Success Initiative

• CMS has partnered with the Workgroup for Electronic Data Interchange (WEDI), the American Hospital Association (AHA), and several industry organizations to launch the ICD-10 Success Initiative.

• Triage questions and offer valuable information and resources to help organizations transition
CMS Partners with Industry: Training Collaborative

• CMS initiated a training collaborative with industry partners:
  – American Health Information Management Association (AHIMA)
  – American Academy of Professional Coders (AAPC)
  – Professional Association of Health Care Office Management (PAHCOM)
  – Rural Health
  – National Association of Community Health Centers (NACHC)
Road to 10: Specialty Specific Webcasts

ICD-10 Documentation & Coding Concepts: Cardiology
CMS Webcast

Denesicia Green
Lead E-Health Operations and Governance, Centers for Medicare & Medicaid Services

Mark Bieniarz, M.D.
Board Certified Cardiologist
Chief, Cardiovascular Services, Lovelace Medical Center, New Mexico Heart Institute

Mandy Willis, CCS
AHIMA Approved ICD-10 Trainer

ICD-10 Documentation & Coding Concepts: Family Practice & Internal Medicine
CMS Webcast

Paul Anderson
Lead for ICD-10, Centers for Medicare & Medicaid Services

Maggie Gagliione, M.D.
Board Certified Internal Medicine and Bariatrics
Private Practice at Tidewater Bariatrics, Virginia

Mandy Willis, CCS
AHIMA Approved ICD-10 Trainer

Mark Bieniarz, M.D.
Board Certified Cardiologist
Chief, Cardiovascular Services, Lovelace Medical Center
New Mexico Heart Institute

Maggie Gagliione, M.D., FACP
Board Certified Internal Medicine and Bariatrics
Medical Director, Tidewater Bariatrics, Chesapeake, Virginia
CMS Educational Outreach

• **ICD-10** website
  – Fact sheets, webinars, guides, and more
  – Medscape CME/CE resources
  – Direct mail
CMS has created “Road to 10” to help you jump start the transition to ICD-10.

Built with the help of small practice physicians, “Road to 10” is a no-cost tool that will help you:

- Get an overview of ICD-10 by accessing the links on the left
- Explore Specialty References by selecting a specialty below
- Click the BUILD YOUR ACTION PLAN box to create your personal action plan

To get started and learn more about ICD-10, navigate through the links on the left side of the page. If you’re ready to start building an action plan, select the BUILD YOUR ACTION PLAN box.
Road to 10: Action Plan

**Action Plan**

Click “Explore Section” within the five sections of your Action Plan below to review the tools provided and action steps defined for you.

Click “Download Action Plan” to download a PDF copy of your personalized action plan to use in your practice.

<table>
<thead>
<tr>
<th>Plan Your Journey</th>
<th>Explore Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>Train Your Team</td>
<td>Explore Section</td>
</tr>
<tr>
<td>Update Your Processes</td>
<td>Explore Section</td>
</tr>
<tr>
<td>Engage Your Vendors and Payers</td>
<td>Explore Section</td>
</tr>
<tr>
<td>Test Your Systems and Processes</td>
<td>Explore Section</td>
</tr>
</tbody>
</table>
Road to 10: Provider Preparation

1. Plan Your Journey
   To help you get started, it is important to understand where you are today on the road to ICD-10. The action plan provides a complete road map and a catch up plan.

2. Train Your Team
   Your support staff will be a big part of your success. The action plan contains steps to get your team trained. The website also highlights tailored physician and provider training and resources.

3. Update Your Processes
   Reviewing current clinical documentation practices is an important step in your transition. The action plan walks you through the steps to update your policies, procedures, forms, and templates.

4. Engage Your Vendors & Payers
   Collaboration with technology vendors and payers is key. The action plan contains steps to help you prepare with checklists, questions to ask your vendor, and tip sheets.

5. Test Your Systems and Processes
   Testing is an important component of the ICD-10 transition. The action plan walks you through the process of preparing test cases, performing internal and external testing, practicing coding in ICD-10, and validating clinical documentation processes.
In addition to providing ICD-10 basics, the Road to 10 portal is designed to help health centers and providers 1) Plan Their Journey, 2) Train Their Team, 3) Update Their Processes, 4) Engage Their Vendors, and 5) Test Their Systems and Processes.

Key elements of the site include:

Specialty-Specific Resources
Customizable Action Plans
Timely Webcast Series
Your Stories are Important

Specialty References
Select a profile below to explore the common codes, primers for clinical documentation, clinical scenarios, and additional resources associated with each specialty. You can also get started on your own plan now by choosing BUILD YOUR ACTION PLAN below.

Share Your Story
Want to share your success story or lessons learned?
Send it to us and it may be included on this site to help guide other physicians on the Road to ICD-10.
(Read Disclaimer)

Family Practice
Pediatrics
OB/GYN
Cardiology
Orthopedics
Internal Medicine
Other Specialty

BUILD YOUR ACTION PLAN
Road to 10: The Reviews are In

“If this existed a few years ago, this blog wouldn't have been needed...This is really going to help.”
- ICD1010watch.com
Moving Forward Along the Road to 10

• Take actionable steps now to achieve readiness

• Visit the Road to 10 for tools and resources to help you prepare for the ICD-10 transition
Medicare’s Testing Plan for ICD-10 Success

Stacey Shagena
Medicare Contractor Management Group
Center for Medicare
Our Approach

• CMS is taking a comprehensive four-pronged approach to preparedness and testing to ensure that CMS, as well as the Medicare Fee-For-Service (FFS) provider community, is ready for ICD-10 implementation:
  – CMS internal testing of its claims processing system
  – Beta testing tools available from CMS
  – Acknowledgement testing
  – End-to-end testing

• MLN Matters® Special Edition Article SE1409, “Medicare FFS ICD-10 Testing Approach”
Testing is Key to Success

- CMS completed two successful acknowledgement testing weeks with submitters in March 2014 and November 2014

- CMS recently completed the first of three end-to-end testing weeks in January 2015
Acknowledgement Testing

• Allows testers to submit claims with ICD-10 codes to the Medicare FFS claims systems and receive electronic acknowledgements confirming that their claims were accepted
• This testing can be performed at anytime or during targeted testing weeks
• All electronic submitters are eligible to participate, and no registration is required
• MLN Matters® Article MM8858, “ICD-10 Testing - Acknowledgement Testing with Providers”
March 2014 Acknowledgement Testing Success

• Testers submitted more than 127,000 claims with ICD-10 codes and received electronic acknowledgements confirming that their claims were accepted
• Approximately 2,600 participating providers, suppliers, billing companies, and clearinghouses participated in the testing week, representing about five percent of all submitters
• Testing did not identify any issues with the Medicare FFS claims systems
November 2014 Acknowledgement Testing Success

• During the November testing week, testers submitted almost 13,700 claims

• More than 500 providers, suppliers, billing companies, and clearinghouses participated in the testing week

• Testing did not identify any issues with the Medicare FFS claims systems
Future Acknowledgement Testing

• Providers, suppliers, billing companies, and clearinghouses are welcome to submit acknowledgement test claims anytime up to the October 1, 2015 implementation date.

• In addition, special acknowledgement testing weeks give submitters access to real-time help desk support and allow CMS to analyze testing data. Registration is not required. Mark your calendar:
  – March 2 through 6, 2015
  – June 1 through 5, 2015
End-to-End Testing

• End-to-end testing allows providers to submit ICD-10 test claims that will be fully processed and produce a Remittance Advice (RA)

• This is the first time this type of testing has been available to providers

• Up to 850 providers will have the opportunity to participate during each testing week
End-to-End Testing

• The goals of this testing are to demonstrate that:
  – Providers and submitters are able to successfully submit claims containing ICD-10 codes to the Medicare FFS claims systems
  – CMS software changes made to support ICD-10 result in appropriately adjudicated claims
  – Accurate RAs are produced

• **MLN Matters® Article MM8867**, “ICD-10 Limited End-to-End Testing with Submitters for 2015”

• **MLN Matters® Special Edition Article SE1435**, “FAQs – ICD-10 End-to-End Testing”
End-to-End Testing

• Registration is required for end-to-end testing
• 50 volunteers will be chosen by each Medicare Administrative Contractor (MAC) to participate in each testing week
• Volunteers chosen will be allowed to submit 50 test claims during the testing week
• Volunteers will be chosen to reflect a representative sample of submitters
• Once selected, volunteers will be able to participate in subsequent testing rounds without re-registering
• The first end-to-end testing week was conducted January 26 through February 3, 2015
Future End-to-End Testing

• Week 2 of end-to-end testing will be April 27 through May 1, 2015
  – Testers for April have already been selected and are preparing to test

• Week 3 of end-to-end testing will be July 20 through 24, 2015.
  – Registration will be open on the MAC and the Common Electronic Data Interchange (CEDI) websites March 13 through April 17, 2015
Resources
CMS ICD-10 Website

• **ICD-10** website: The latest ICD-10 information and links to resources for providers to prepare for ICD-10 implementation
  – Sign up for [CMS ICD-10 Industry Email Updates](#)

• **CMS Sponsored ICD-10 Teleconferences** web page: Information on MLN Connects National Provider Calls and videos, including presentation materials, video slideshow presentations, written transcripts, and audio recordings for each call

• **Provider Resources** web page: Educational resources and information for all providers
• Medicare Fee-For-Service Provider Resources webpage: Medicare Learning Network® Educational Materials for the FFS provider community
  – ICD-10 Testing Resources and Results
  – MLN Matters® Articles
  – Medicare Learning Network Products
  – MLN Connects™ Videos
  – CMS Resources, including National Coverage Determination Conversion Information
Additional Resources

• The following organizations offer other ICD-10 resources:
  - Workgroup for Electronic Data Interchange (WEDI)
  - Health Information and Management Systems Society (HIMSS)
Question & Answer Session

ICD10-National-Calls@cms.hhs.gov
Acronyms in this Presentation

• AAPC: American Academy of Professional Coders
• AHA: American Hospital Association
• AHIMA: American Health Information Management Association
• CEDI: Common Electronic Data Interchange
• FFS: Fee-For-Service
• HIMSS: Health Information and Management Systems Society
• ICD-10: International Classification of Diseases, 10th Edition
• MAC: Medicare Administrative Contractor
• NACHC: National Association of Community Health Centers
• PAHCOM: Professional Association of Health Care Office Management
• RA: Remittance Advice
• HHS: U.S. Department of Health and Human Services
• WEDI: Workgroup for Electronic Data Interchange
Evaluate Your Experience

• Please help us continue to improve the MLN Connects National Provider Call Program by providing your feedback about today’s call.

• To complete the evaluation, visit http://npc.blhtech.com/ and select the title for today’s call.
Thank You

• For more information about the MLN Connects National Provider Call Program, please visit http://cms.gov/Outreach-and-Education/Outreach/NPC/index.html.