



MLN ConnectsTM

National Provider Call

ICD-10 Implementation and Medicare Testing

February 26, 2015



Official Information Health Care
Professionals Can Trust

The Medicare Learning Network®



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This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

Agenda

- ICD-10: The Road Forward, Denesecia Green
- Medicare's Testing Plan for ICD-10 Success, Stacey Shagena

ICD-10: The Road Forward

Denesecia Green

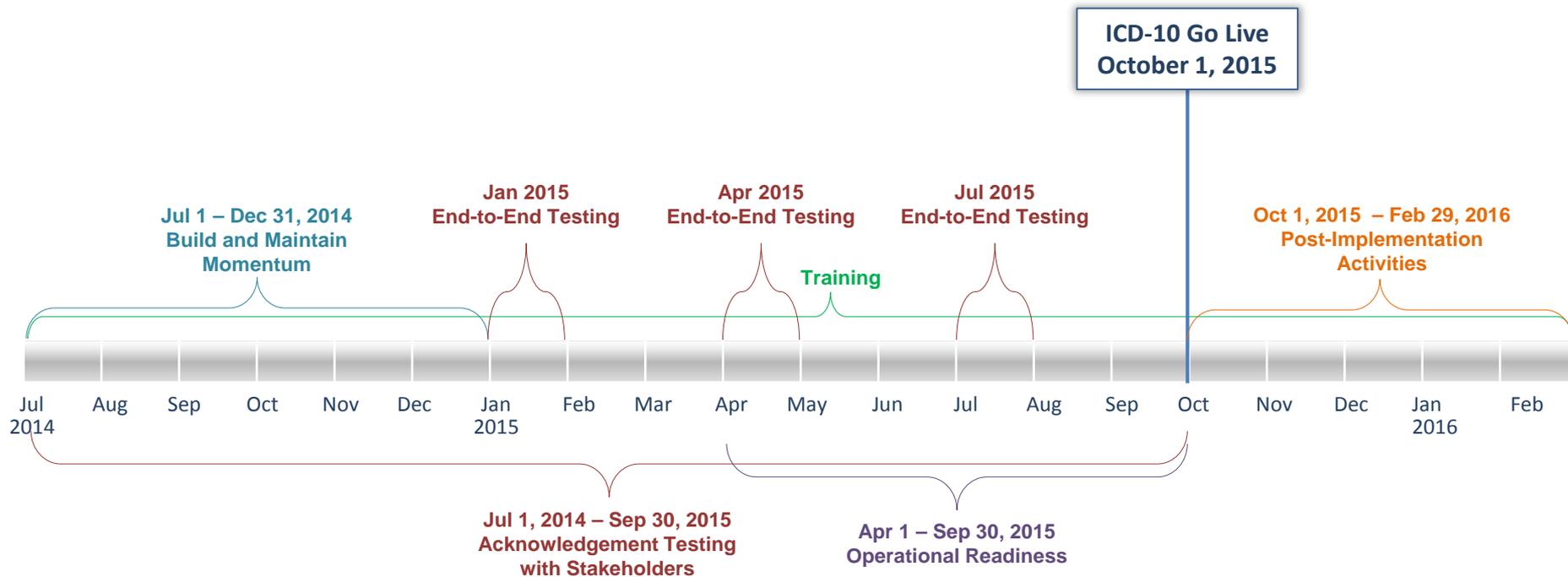
National Standards Group

Office of Enterprise Information

Final Rule Issued

- On July 31st, 2014, the U.S. Department of Health and Human Services (HHS) issued a rule finalizing October 1, 2015 as the new compliance date

Now is the Time to Prepare Compliance Date – October 1, 2015



CMS has a Comprehensive Approach to Assist Small Practices

- Promotes physician and provider engagement
 - Physician and provider ICD-10 collaboration portal
 - Listening sessions and focus groups
- Build on key partnerships
- Deliver free high impact training
 - Physician and coder led training
- Deploy multiple delivery modes
 - Onsite, virtual, archived

Road to 10: Program Components

- Driven by physician perspectives and insights, the [Road to 10](#) Program is built around a robust physician portal
- The website is complemented by virtual/in-person training and strategic partnerships that will help circulate CMS ICD-10 resources across the small physician practice community

Physicians See Benefits to ICD-10



A Physician's Perspective

“ICD-10 offers substantial improvement in the ability to recognize significant differences in risk, severity, complexity, co-morbidities, and other key health condition parameters that make big differences in understanding variations in disease patterns and delivered services.

We want to be evidenced based in the decisions that we make, and better data allows us to take a step in that direction.”



*Mark Bieniarz, M.D.
Cardiologist*

A Physician's Perspective

“Comprehensive documentation is key to identifying and assigning the best diagnosis code.

By doing our part, and focusing on how we document our patients' condition, we put the foundation in place to drive value based quality and improve the health of populations served.”



Maggie Gaglione, M.D.
Family Practice and Internal Medicine

CMS Partners with Industry: Stakeholder Calls

- CMS continues to partner with industry stakeholders to assess readiness and offer industry support through:
 - Weekly planning calls with providers, payers, vendors, and clearinghouses, which represent over 140 organizations; and
 - Industry listening session and focus groups with payers, providers, clearinghouses, and vendors to share best practices and answer questions

CMS Partners with Industry: ICD-10 Success Initiative

- CMS has partnered with the Workgroup for Electronic Data Interchange (WEDI), the American Hospital Association (AHA), and several industry organizations to launch the ICD-10 Success Initiative.
- Triage questions and offer valuable information and resources to help organizations transition

CMS Partners with Industry: Training Collaborative

- CMS initiated a training collaborative with industry partners:
 - American Health Information Management Association (AHIMA)
 - American Academy of Professional Coders (AAPC)
 - Professional Association of Health Care Office Management (PAHCOM)
 - Rural Health
 - National Association of Community Health Centers (NACHC)

Road to 10: Specialty Specific Webcasts



Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10



ICD-10 Documentation & Coding Concepts: Cardiology CMS Webcast

Denesecia Green
Lead E-Health Operations and Governance, Centers for Medicare & Medicaid Services

Mark Bieniarz, M.D.
Board Certified Cardiologist
Chief, Cardiovascular Services, Lovelace Medical Center, New Mexico Heart Institute

Mandy Willis, CCS
AHIMA Approved ICD-10 Trainer



Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10



ICD-10 Documentation & Coding Concepts: Family Practice & Internal Medicine CMS Webcast

Paul Anderson
Lead for ICD-10, Centers for Medicare & Medicaid Services

Maggie Gaglione, M.D.
Board Certified Internal Medicine and Bariatrics
Private Practice at Tidewater Bariatrics, Virginia

Mandy Willis, CCS
AHIMA Approved ICD-10 Trainer



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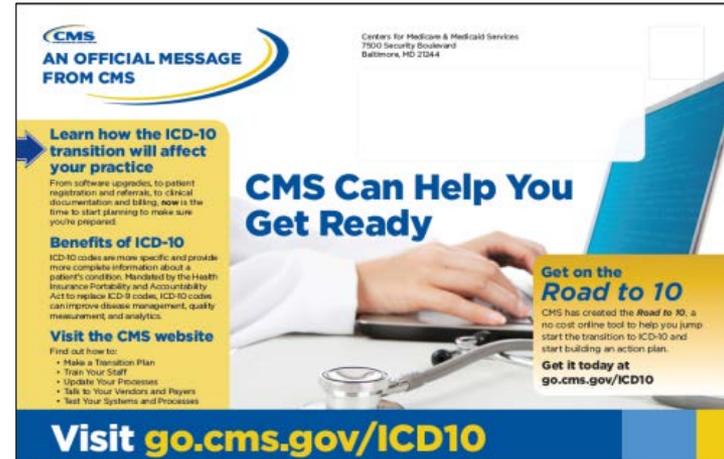
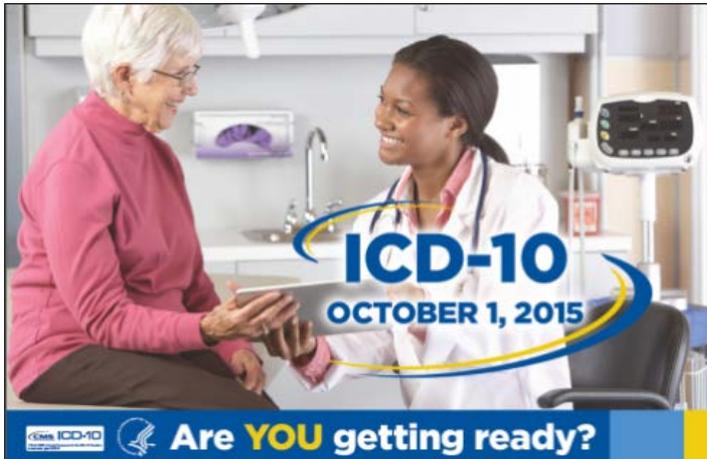
Maggie Gaglione, M.D., FACP
Board Certified Internal Medicine
and Bariatrics

Medical Director, Tidewater
Bariatrics, Chesapeake, Virginia



CMS Educational Outreach

- [ICD-10](#) website
 - Fact sheets, webinars, guides, and more
 - Medscape CME/CE resources
 - Direct mail



Road to 10: Build Your Action Plan



Road to 10: The Small Physician Practice's Route to ICD-10

[Home](#) [Build Your Action Plan](#) [Events](#)

ICD-10 Overview

Physician Perspectives

Webcasts

FAQ

Quick References

Template Library

Events

BUILD YOUR ACTION PLAN

On July 31st, 2014, the U.S. Department of Health and Human Services (HHS) issued a rule finalizing Oct. 1, 2015 as the new compliance date for health care providers, health plans, and health care clearinghouses to transition to ICD-10, the tenth revision of the International Classification of Diseases. This deadline allows providers, insurance companies and others in the health care industry time to ramp up their operations to ensure their systems and business processes are ready to go on Oct. 1, 2015.



CMS has created “Road to 10” to help you jump start the transition to ICD-10.

Built with the help of small practice physicians, “Road to 10” is a no-cost tool that will help you:

- Get an overview of ICD-10 by accessing the links on the left
- Explore Specialty References by selecting a specialty below
- Click the BUILD YOUR ACTION PLAN box to create your personal action plan

To get started and learn more about ICD-10, navigate through the links on the left side of the page. If you're ready to start building an action plan, select the BUILD YOUR ACTION PLAN box.



Road to 10: Action Plan

Action Plan

Click "Explore Section" within the five sections of your Action Plan below to review the tools provided and action steps defined for you.

Click "Download Action Plan" to download a PDF copy of your personalized action plan to use in your practice.

DOWNLOAD ACTION PLAN

 Edit Practice
Details

Plan Your Journey

Explore
Section >

Train Your Team

Explore
Section >

Update Your Processes

Explore
Section >

Engage Your Vendors and Payers

Explore
Section >

Test Your Systems and Processes

Explore
Section >

Road to 10: Provider Preparation

1

Plan Your Journey

To help you get started, it is important to understand where you are today on the road to ICD-10. The action plan provides a complete road map and a catch up plan.

2

Train Your Team

Your support staff will be a big part of your success. The action plan contains steps to get your team trained. The website also highlights tailored physician and provider training and resources.

3

Update Your Processes

Reviewing current clinical documentation practices is an important step in your transition. The action plan walks you through the steps to update your policies, procedures, forms, and templates.

4

Engage Your Vendors & Payers

Collaboration with technology vendors and payers is key. The action plan contains steps to help you prepare with checklists, questions to ask your vendor, and tip sheets.

5

Test Your Systems and Processes

Testing is an important component of the ICD-10 transition. The action plan walks you through the process of preparing test cases, performing internal and external testing, practicing coding in ICD-10, and validating clinical documentation processes.



Road to 10: Summary

In addition to providing ICD-10 basics, the Road to 10 portal is designed to help health centers and providers 1) Plan Their Journey, 2) Train Their Team, 3) Update Their Processes, 4) Engage Their Vendors, and 5) Test Their Systems and Processes.

Key elements of the site include:

Specialty-Specific Resources

The screenshot shows the 'Family Practice References' section of the Road to 10 portal. It features a header with the CMS logo and navigation links. Below the header, there is a sub-header 'Family Practice References' and a brief introduction. The main content area is divided into four sections, each with a blue icon and a title: 'Common Codes For Your Specialty', 'Primer for Clinical Documentation', 'Clinical Scenarios', and 'Training and Education Resources'. Each section includes a short paragraph of text and a blue button labeled 'VIEW THE FAMILY PRACTICE [SECTION NAME]'. The 'Common Codes' section mentions 'high impact diagnosis codes' and 'increased specificity available in ICD-10'. The 'Primer' section mentions 'increased specificity and laterality requirements'. The 'Clinical Scenarios' section mentions 'judicious focused scenarios'. The 'Training' section mentions 'three major areas of training'.

Customizable Action Plans

The screenshot shows the 'Get Started' page of the Road to 10 portal. It features a header with the CMS logo and navigation links. Below the header, there is a sub-header 'Get Started' and a brief introduction. The main content area is divided into four sections, each with a blue header and a list of options: 'My Specialty (Pick one)', 'My Practice Size (Pick one)', 'My Technology & Staffing Partners (Choose all that apply)', and 'Your Training Partners (Choose all that apply)'. Each section includes a brief description and a list of options with radio buttons. The 'My Specialty' section lists 'Family Practice', 'Pediatrics', 'OB/GYN', 'Cardiology', 'Orthopedics', 'Internal Medicine', and 'Other Specialty'. The 'My Practice Size' section lists '1-2 Physicians', '3-4 Physicians', and 'Over 8 Physicians'. The 'My Technology & Staffing Partners' section lists 'Electronic Health Records', 'Practice Management System', 'Billing Service', and 'Clearinghouse'. The 'Your Training Partners' section is currently empty.

Timely Webcast Series

The screenshot shows the 'ICD-10 Documentation and Coding Concepts' webcast page of the Road to 10 portal. It features a header with the CMS logo and navigation links. Below the header, there is a sub-header 'ICD-10 Documentation and Coding Concepts' and a brief introduction. The main content area is divided into two columns. The left column contains a sidebar with navigation links: 'ICD-10 Overview', 'Physician Perspectives', 'Webcasts', 'Specialty Documentation Webcasts', 'Road To 10 Series', 'FAQ', 'Quick References', 'Template Library', and 'Events'. The right column contains the main content, which includes a sub-header 'ICD-10 Documentation and Coding Concepts', a brief introduction, a list of bullet points, and a video player. The video player shows a thumbnail for the webcast 'ICD-10 Documentation and Coding Concepts: Family Practice & Internal Medicine' and a play button. The video player also shows the time '00:00' and the duration '00:00'.

Your Stories are Important



Share Your Story

Want to share your success story or lessons learned?

[Send it to us](#) and it may be included on this site to help guide other physicians on the Road to ICD-10.

[\(Read Disclaimer\)](#)



Specialty References

Select a profile below to explore the common codes, primers for clinical documentation, clinical scenarios, and additional resources associated with each specialty. You can also get started on your own plan now by choosing BUILD YOUR ACTION PLAN below.



Family Practice



Pediatrics



OB/GYN



Cardiology



Orthopedics



Internal Medicine



Other Specialty



BUILD YOUR ACTION PLAN

Road to 10: The Reviews are In

"If this existed a few years ago, this blog wouldn't have been needed...This is really going to help."

- ICD1010watch.com

 **CMSGov** 
@CMSGov 

Are you a small practice physician looking for #ICD10 help? Check out the new free resource "Road to 10" roadto10.org

10:35 AM - 27 Feb 2014

18 RETWEETS 2 FAVORITES

 **PA News**
@PA_PtreeCorners 

Here is an excellent resource from CMS for ICD-10!
fb.me/10OJ1XLHH

10:13 AM - 6 Mar 2014

 **Practice Fusion** @PracticeFusion · Mar 18

Share this and bookmark it! --> The Small Physician Practice's Route to ICD-10 via @CMSGov pf.md/1p4WaiJ

 **Kareo PM | EHR | RCM**
@GoKareo 

BAM. RT @MandiBPro: "@ThomasNOV: @MandiBPro Here you go: roadto10.org Pick your specialty, boom." #KareoChat #ICD10

12:32 PM - 13 Mar 2014

 **Kaleigh** @kremersonian · Mar 20

Attn: Small Physician Practices... @CMSGov has created "Road to 10" to help you jump start the transition to ICD-10. roadto10.org

 **Jorge Medina**
@psujorge 

.@ICD10watch Good resource for small practice #ICD10 transition information roadto10.org @ICD10Hub #himss14

9:25 PM - 22 Mar 2014  Lake Ridge, VA, United States

 **FAFP** @FLFamilyDocs · Mar 6

Did you know that CMS has created "Road to 10" to help you jump start the transition to ICD-10 ow.ly/ujaGe

Moving Forward Along the Road to 10

- Take actionable steps now to achieve readiness
- Visit the [Road to 10](#) for tools and resources to help you prepare for the ICD-10 transition

Medicare's Testing Plan for ICD-10 Success

Stacey Shagena

Medicare Contractor Management Group

Center for Medicare

Our Approach

- CMS is taking a comprehensive four-pronged approach to preparedness and testing to ensure that CMS, as well as the Medicare Fee-For-Service (FFS) provider community, is ready for ICD-10 implementation:
 - CMS internal testing of its claims processing system
 - Beta testing tools available from CMS
 - Acknowledgement testing
 - End-to-end testing
- [MLN Matters® Special Edition Article SE1409](#), “Medicare FFS ICD-10 Testing Approach ”
- [MLN Matters® Special Edition Article SE1501](#), “FAQs – ICD-10 Acknowledgement Testing and End-to-End Testing”

Testing is Key to Success

- CMS completed two successful acknowledgement testing weeks with submitters in March 2014 and November 2014
- CMS recently completed the first of three end-to-end testing weeks in January 2015

Acknowledgement Testing

- Allows testers to submit claims with ICD-10 codes to the Medicare FFS claims systems and receive electronic acknowledgements confirming that their claims were accepted
- This testing can be performed at anytime or during targeted testing weeks
- All electronic submitters are eligible to participate, and no registration is required
- [MLN Matters® Article MM8858](#), “ICD-10 Testing - Acknowledgement Testing with Providers”

March 2014 Acknowledgement Testing Success

- Testers submitted more than 127,000 claims with ICD-10 codes and received electronic acknowledgements confirming that their claims were accepted
- Approximately 2,600 participating providers, suppliers, billing companies, and clearinghouses participated in the testing week, representing about five percent of all submitters
- Testing did not identify any issues with the Medicare FFS claims systems

November 2014 Acknowledgement Testing Success

- During the November testing week, testers submitted almost 13,700 claims
- More than 500 providers, suppliers, billing companies, and clearinghouses participated in the testing week
- Testing did not identify any issues with the Medicare FFS claims systems

Future Acknowledgement Testing

- Providers, suppliers, billing companies, and clearinghouses are welcome to submit acknowledgement test claims anytime up to the October 1, 2015 implementation date.
- In addition, special acknowledgement testing weeks give submitters access to real-time help desk support and allow CMS to analyze testing data. Registration is not required. Mark your calendar:
 - March 2 through 6, 2015
 - June 1 through 5, 2015

End-to-End Testing

- End-to-end testing allows providers to submit ICD-10 test claims that will be fully processed and produce a Remittance Advice (RA)
- This is the first time this type of testing has been available to providers
- Up to 850 providers will have the opportunity to participate during each testing week

End-to-End Testing

- The goals of this testing are to demonstrate that:
 - Providers and submitters are able to successfully submit claims containing ICD-10 codes to the Medicare FFS claims systems
 - CMS software changes made to support ICD-10 result in appropriately adjudicated claims
 - Accurate RAs are produced
- [MLN Matters® Article MM8867](#), “ICD-10 Limited End-to-End Testing with Submitters for 2015”
- [MLN Matters® Special Edition Article SE1435](#), “FAQs – ICD-10 End-to-End Testing”

End-to-End Testing

- Registration is required for end-to-end testing
- 50 volunteers will be chosen by each Medicare Administrative Contractor (MAC) to participate in each testing week
- Volunteers chosen will be allowed to submit 50 test claims during the testing week
- Volunteers will be chosen to reflect a representative sample of submitters
- Once selected, volunteers will be able to participate in subsequent testing rounds without re-registering

January 2015 End-to-End Testing

- The first end-to-end testing week was conducted **January 26 through February 3, 2015**

Future End-to-End Testing

- Week 2 of end-to-end testing will be April 27 through May 1, 2015
 - Testers for April have already been selected and are preparing to test
- Week 3 of end-to-end testing will be July 20 through 24, 2015.
 - Registration will be open on the MAC and the Common Electronic Data Interchange (CEDI) [websites](#) March 13 through April 17, 2015

Resources

CMS ICD-10 Website

- [ICD-10](#) website: The latest ICD-10 information and links to resources for providers to prepare for ICD-10 implementation
 - Sign up for [CMS ICD-10 Industry Email Updates](#)
- [CMS Sponsored ICD-10 Teleconferences](#) web page: Information on MLN Connects National Provider Calls and videos, including presentation materials, video slideshow presentations, written transcripts, and audio recordings for each call
- [Provider Resources](#) web page: Educational resources and information for all providers

CMS ICD-10 Website

- [Medicare Fee-For-Service Provider Resources](#) web page: Medicare Learning Network® Educational Materials for the FFS provider community
 - ICD-10 Testing Resources and Results
 - MLN Matters® Articles
 - Medicare Learning Network Products
 - MLN Connects™ Videos
 - CMS Resources, including [National Coverage Determination Conversion Information](#)

Additional Resources

- The following organizations offer other ICD-10 resources:
- [Workgroup for Electronic Data Interchange](#) (WEDI)
- [Health Information and Management Systems Society](#) (HIMSS)

Question & Answer Session

ICD10-National-Calls@cms.hhs.gov

Acronyms in this Presentation

- AAPC: American Academy of Professional Coders
- AHA: American Hospital Association
- AHIMA: American Health Information Management Association
- CEDI: Common Electronic Data Interchange
- FFS: Fee-For-Service
- HIMSS: Health Information and Management Systems Society
- ICD-10: International Classification of Diseases, 10th Edition
- MAC: Medicare Administrative Contractor
- NACHC: National Association of Community Health Centers
- PAHCOM: Professional Association of Health Care Office Management
- RA: Remittance Advice
- HHS: U.S. Department of Health and Human Services
- WEDI: Workgroup for Electronic Data Interchange

Evaluate Your Experience

- Please help us continue to improve the MLN Connects National Provider Call Program by providing your feedback about today's call.
- To complete the evaluation, visit <http://npc.blhtech.com/> and select the title for today's call.

Thank You

- For more information about the MLN Connects National Provider Call Program, please visit <http://cms.gov/Outreach-and-Education/Outreach/NPC/index.html>.
- For more information about the Medicare Learning Network , please visit <http://cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html>.