



# *MLN Connects*<sup>TM</sup>

*National Provider Call*

## Medicare Shared Savings Program Application Process

Question and Answer Session



# Medicare Learning Network®

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# Disclaimer

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This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

# Agenda

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- This presentation will cover:
  - Websites for application-related issues
  - Resources for the application process
  - Information and recordings from previous calls
  - Frequently Asked Questions
  - Open forum for questions from applicants to CMS

# Websites

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- [Shared Savings Program Website](#)
  - Program News and Announcements
  - Statutes/Regulations/Guidance
  - Medicare Data to Calculate Your Primary Service Areas
  - Shared Savings Program Application
  - Quality Measures and Performance Standards
  - Shared Savings Program ACO Agreement
  - CMS Regional Office Contacts for ACOs
  - Frequently Asked Questions
  - CMS Teleconferences and Events
- [Accountable Care Organizations \(ACO\) Website](#)
  - To learn more about current Medicare ACO programs

# Resources for the Application Process

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- Application deadline: **July 31, 2013 at 8pm EST**
- Shared Savings Program Application
  - Includes steps to the application process, application toolkit, and key application dates
- Health Plan Management System (HPMS)
  - For technical assistance submitting your application online through HPMS:
  - Email: [HPMS@cms.hhs.gov](mailto:HPMS@cms.hhs.gov)
  - Call: 1-(800)-220-2028
- Questions related to the application process
  - Email: [SSPACO\\_Applications@cms.hhs.gov](mailto:SSPACO_Applications@cms.hhs.gov)
  - Call: (410) 786-8084
- CMS User ID Password Reset
  - Email: [CMS\\_IT\\_SERVICE\\_DESK@cms.hhs.gov](mailto:CMS_IT_SERVICE_DESK@cms.hhs.gov)
  - Call: 1-(800)-562-1963

# Information from Previous Calls

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- Shared Savings Program Teleconferences and Events
  - Medicare Shared Savings Program Overview – December 7, 2011
    - YouTube Video Slideshow Presentation
  - Medicare Shared Savings Program Application Process National Provider Call: Preparing to Apply – April 9, 2013
  - Medicare Shared Savings Program Application Process National Provider Call: Tips on Completing a Successful Application – April 23, 2013
  - Medicare Shared Savings Program Application Process National Provider Call: Application Review – June 20, 2013
  - Medicare Shared Savings Program Application Submission Call: Training on the Health Plan Management System – July 9, 2013

# Frequently Asked Questions

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# Question and Answer Session

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## Attention: Medicare-Enrolled Providers and Suppliers

- Give CMS feedback about your experience with your Medicare Administrative Contractor (MAC), the contractor that processes your Medicare claims
- Your feedback will help CMS monitor performance trends, improve oversight, and increase efficiency of the Medicare program
- Only providers and suppliers who register for the MSI will be included in the random sample to rate their MAC
- For more information and to register today for the 2013 MSI, go to <http://www.cms.gov/Medicare/Medicare-Contracting/MSI/>

# Evaluate Your Experience

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- Please help us continue to improve the MLN Connects National Provider Call Program by providing your feedback about today's call.
- To complete the evaluation, visit <http://npc.blhtech.com/> and select the title for today's call.
- Evaluations are anonymous, confidential, and voluntary.
- All registrants will receive a reminder email about the evaluation for this call. Please disregard the email if you have already completed the evaluation.
- We appreciate your feedback.

# Thank You

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- For more information about the MLN Connects National Provider Call Program, please visit <http://cms.gov/Outreach-and-Education/Outreach/NPC/index.html>
- For more information about the Medicare Learning Network (MLN), please visit <http://cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html>