



HIPAA Version 5010: Twenty Fourth National Provider Call: Status of Version 5010

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Purpose of Today's Call

1. To review 5010/D.0, “Where is Medicare Fee-For-Service now?”
2. To review top concerns impacting the transition
3. To solicit feedback from participants regarding questions and concerns with 5010 and/or Medicare FFS' implementation of 5010

Clarification of OESS Updated Announcement

- OESS issued guidance “it will not initiate enforcement action for an additional three (3) months, through June 30, 2012, against any covered entity that is required to comply with the updated transactions standards adopted under the Health Insurance Portability and Accountability Act of 1996 (HIPAA): ASC X12 Version 5010 and NCPDP Versions D.0 and 3.0.”

What Can You Expect From Medicare Fee-for-Service In Response to the OESS Direction:

- Since the transition is well underway, MAC and CMS support will continue in the form of continued outreach and National Provider Calls to address outstanding issues related to Medicare programs and systems. Version 4010 will be turned off end of at the end of June to comply with the mandated date.

Medicare Fee-for-Service

5010 Transition Statistics

Reporting Date		5010 Volume Percentages			
		Part A	Part B/DME	NCPDP	Eligibility
February 3, 2012	Claims / Inquiries	68.2%	83.5%	91.9%	90.9%
	Submitters	45.8%	48.4%	9.1%	55.5%
March 2, 2012	Claims / Inquiries	75.3%	92.4%	94.2%	92.6%
	Submitters	54.7%	56.3%	9.1%	59.4%
April 2, 2012	Claims / Inquiries	90.6%	95.5%	96.8%	95.5%
	Submitters	64.1%	65.8%	9.1%	76.7
Month to Date: April 13, 2012	Claims / Inquiries	92.1%	95.7%	97.7%	95.9%
	Submitters	73.3%	71.1%	9.1%	76.7%

Medicare Fee-for-Service

5010 Transition Statistics

Reporting Date		5010 Volume Percentages			
		Part A 835	Part B/DME 835	Part A 276/277 Claim Status	Part B 276/277 Claim Status
February 3, 2011	Claims / Inquiries	2.8%	22.7%	88.6%	81.5%
	Submitters	9.7%	25.9%		
March 2, 2012	Claims / Inquiries	16.0%	44.4%	39.9%	92.1%
	Submitters	11.5%	42.2%		
April 2, 2012	Claims / Inquiries	31.6%	59.1%	94.11%	94.0%
	Submitters	30.6%	43.2%		
Month to Date: April 13, 2012	Claims / Inquiries	32.1%	59.7%		
	Submitters	43.96%	44.3%		

Top Operational Concerns

- Submitted claims may have failed edits during the several handoffs in the delivery process so that Medicare Administrative Contractors (MACs) may never have received a provider's submitted claim.
- Provider Linkage: Providers associated with clearinghouses or vendors must request an update to their EDI authorization from the MAC to use version 5010 in production.
- Medicare has been made aware of the struggles surrounding the new 277CA Healthcare Claims Acknowledgements, and the fact that providers are having a difficult time getting these back from clearinghouses and matching with the submitted claim.
- Claims with certain NDCs that did not match the FDA file were being rejected. The rejection edit has been temporarily deactivated.
- Providers may have experienced claims receiving 277CA Healthcare Claim Acknowledgements for claims that cannot be seen in the adjudication system.

Top Operational Concerns

- P.O. Box In the Billing Provider Address Loop is causing providers difficulty.
- Various Part A 835 production fixes have been implemented:

835 Part A Remittance Advice		
835 Part A Fix Details	CR Number	Production Delivery Date
PER/REF segments are not being created with NCD/LCD info and website info.	FS6327R1	05/07/2012
RAC Adjustments are not getting needed ANSI group and reason codes. This is impacting the 835 ERA.	FS6644	05/07/2012
Claim level CAS segments being created when service lines balance.	FS6697	05/07/2012
Invalid service line CAS correction. Affects claims with \$0 charge service lines.	FS6703	05/07/2012
RAC adjustments are not getting needed ANSI group and reason codes. This is impacting the 835 ERA.	FS6644	05/07/2012

A/B MAC and CEDI Contacts*

Jurisdiction	Operational MACs	EDI Help Desk Phone Number	Website
1	Palmetto GBA	1-866-749-4301	www.palmettogba.com/medicare
F	Noridian Administrative Services, LLC	1-800-967-7902	www.edissweb.com
4	Trailblazer Health Enterprises, LLC	1-866-749-4302	www.trailblazerhealth.com
5	Wisconsin Physician Service Insurance Corporation	1-866-503-9670	http://www.wpsic.com/edi/5010-Readiness.shtml
9	First Coast Service Options, Inc.	1-888-670-0940	www.fcso.com/
10	Cahaba GBA	1-866 582-3253	www.cahabagba.com/
11	Palmetto GBA	1-866-749-4301	www.palmettogba.com/medicare
12	Novitas Solutions	1-877-235-8073	https://www.novitas-solutions.com/
13	National Government Services	1-877-273-4334	www.ngsmedicare.com/
14	NHIC	1-877-386-1056	www.medicarenhic.com/
15	CGS	1-866-758-5666	http://www.cgsmedicare.com/
CEDI	National Government Services	1-866-311-9184	http://www.ngscedi.com/

*Legacy providers should contact their current contractor for 5010-related matters.

MAC EDI Helpdesks

Who should you contact to find out more about how Medicare FFS will implement 5010?

- Each Medicare FFS trading partner should be registered with an A/B MAC, FI, Carrier, or CEDI for DME. Your first source of Medicare information should come from your Medicare contractor
- The following links provides EDI help desk phone numbers for Part A and B/DME by State
 - Part A -
<http://www.cms.gov/ElectronicBillingEDITrans/Downloads/Medicare%20Part%20A%20EDI%20Helpline3.pdf>
 - Part B/DME -
<http://www.cms.gov/ElectronicBillingEDITrans/Downloads/Medicare%20Part%20B%20EDI%20Helpline3.pdf>

Medicare FFS

Communications To Date

- Establishment of central Version 5010 and D.0 webpage(s) on the CMS website (<http://www.cms.gov/Versions5010andD0/>)
- Development of resource materials – fact sheets, readiness checklists, resource card, FAQs, 4010 to 5010 side-by-sides, Medicare Learning Network (MLN) articles, and a series of presentations can be found at http://www.cms.gov/Versions5010andD0/40_Educational_Resources.asp#TopOfPage
- Delivery of a series of National Provider Calls – presentations, transcripts and audio files available at (<http://www.cms.gov/Versions5010andD0/V50/list.asp#TopOfPage>)
- Version 5010 Institutional and Professional Edit Spread Sheets and CEM Error Description Document:
http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp#TopOfPage

Q & A Session

Now this is your opportunity to ask questions

CMS 5010 Medicare Fee For Service Outlook Resource mailbox:

- The email address is: 5010FFSInfo@cms.hhs.gov
- Responses will be posted to the appropriate session's webpage at a later date along with the Audio file and Presentation Material

Evaluate Your Experience with Today's National Provider Call

- To ensure that the National Provider Call (NPC) Program continues to be responsive to your needs, we are providing an opportunity for you to evaluate your experience with today's NPC. Evaluations are anonymous and strictly voluntary.
- To complete the evaluation, visit <http://npc.blhtech.com/> and select the title for today's call from the menu.
- All registrants will also receive a reminder email within two business days of the call. Please disregard this email if you have already completed the evaluation.
- We appreciate your feedback!