The next Home Health, Hospice & DME Open Door Forum is scheduled for Wednesday, February 8, 2017 at 2:00-3:00 PM Eastern Time (ET).

Please call at least 15 minutes prior to the forum start time.

\*\*This Agenda is Subject to Change\*\*

I. Opening Remarks

Chair – Hillary Loeffler, Center for Medicare Moderator – Jill Darling (OC)

- II. Announcements & Updates
  - Home Health Conditions of Participation Final Rule
    - o Email: NewhhaCoPs@cms.hhs.gov
    - o Link: <a href="https://www.federalregister.gov/documents/2017/01/13/2017-00283/medicare-and-medicaid-program-conditions-of-participation-for-home-health-agencies">https://www.federalregister.gov/documents/2017/01/13/2017-00283/medicare-and-medicaid-program-conditions-of-participation-for-home-health-agencies</a>
  - Home Health Pre Claim Review Demo
  - Claims Processing Announcement
  - Update on the Quality of Patient Care
  - Home Health Compare January Refresh
  - Update on Home Health CAHPS
    - o For any type of assistance with HHCAHPS, email HHCAHPS@RTI.org.
    - o The official HHCAHPS website is <a href="https://homehealthcahps.org">https://homehealthcahps.org</a>.
  - Update on Hospice CAHPS
    - o Survey web site: <a href="http://www.hospicecahpssurvey.org/">http://www.hospicecahpssurvey.org/</a>
    - o For technical assistance: Contact the CAHPS Hospice Survey Project Team: hospicecahpssurvey@HCQIS.org or 1-844-472-4621
    - To communicate with CMS staff about implementation issues: hospicesurvey@cms.hhs.gov
  - Update on Hospice QRP
  - Medicare Care Choices Model (MCCM) Announcement

## III. Open Q&A

\*\*DATE IS SUBJECT TO CHANGE\*\*

Next Home Health, Hospice & DME ODF: March 22, 2017

Mailbox: HomeHealth\_Hospice\_DMEODF-L@cms.hhs.gov

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This Open Door Forum is not intended for the press, and the remarks are not considered on the record. If you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at <a href="mailto:Press@cms.hhs.gov">Press@cms.hhs.gov</a>. Thank you.

UPDATE: CMS Open Door Forums will now be available through Podcasts. Please visit: <a href="https://www.cms.gov/Outreach-and-">https://www.cms.gov/Outreach-and-</a>

<u>Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html</u>. Please allow a week or so to get it posted. Thank you.

Open Door Participation Instructions: This call will be Conference Call Only.

To participate by phone:

Dial: 1-800-837-1935 & Reference Conference ID: 56385067

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Encore: 1-855-859-2056; Conference ID: 56385067

Encore is an audio recording of this call that can be accessed by dialing 1-855-859-2056 and entering the Conference ID beginning 2 hours after the call has ended. The recording expires after 2 business days.

For ODF schedule updates and E-Mailing List registration, visit our website at <a href="http://www.cms.gov/OpenDoorForums/">http://www.cms.gov/OpenDoorForums/</a>.

Thank you.