

Centers for Medicare & Medicaid Services  
Special Open Door Forum:  
Home Health Electronic Clinical Template and Home Health Paper Clinical Template  
Wednesday, March 11, 2015  
1:00-2:00 pm Eastern Time  
Conference Call Only

To assist physicians/practitioners in thoroughly documenting patient eligibility for the Medicare home health benefit, CMS is considering the development of a voluntary home health *paper* clinical template. A voluntary home health *electronic* clinical template has been in the development process for the past year. CMS believes the use of clinical templates may reduce burden on the physicians and practitioners who order home health services. CMS will be hosting a series of Special Open Door Forum calls to provide an opportunity for physicians/practitioners, home health agencies and/or all other interested parties to provide feedback on both a paper clinical template and the electronic clinical template for home health services. The second call is Wednesday March 11, 2015.

In fiscal year (FY) 2014, the Comprehensive Error Rate Testing (CERT) program found that more than half (51.4 percent) of the home health claims were paid improperly. Of the 1308 CERT-reviewed claim lines in error, approximately 90 percent were found to have insufficient documentation errors. The Majority of these errors were due to inadequate documentation supporting the face-to-face requirement. Additional Special Open Door Forum calls on the templates will be held on April 8th and May 6<sup>th</sup> 2015 all at 1 PM Eastern Time.

Here is the link to our event page where the slides will be posted: [https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Medical-Review/Home\\_Health\\_Medical\\_Review\\_Update.html](https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Medical-Review/Home_Health_Medical_Review_Update.html)

Feedback and questions on the templates can be sent to: [HomeHealthTemplate@cms.hhs.gov](mailto:HomeHealthTemplate@cms.hhs.gov)

We look forward to your participation.

Special Open Door Participation Instructions:  
Participant Dial-In Number: 1-800-603-1774  
Conference ID #: 78964233

*Note: TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.*

A transcript and audio recording of this Special ODF will be posted to the Special Open Door Forum website at [http://www.cms.gov/OpenDoorForums/05\\_ODF\\_SpecialODF.asp](http://www.cms.gov/OpenDoorForums/05_ODF_SpecialODF.asp) for downloading.

For automatic emails of Open Door Forum schedule updates (E-Mailing list subscriptions) and to view Frequently Asked Questions please visit our website at <http://www.cms.gov/opendoorforums/>.

Thank you for your interest in CMS Open Door Forums.