

The next CMS Long-Term Services and Supports Open Door Forum scheduled for:

Date: Tuesday, April 24, 2018

Start Time: 2:00 PM Eastern Time (ET);

Please dial-in at least 15 minutes before call start time.

Conference Leaders: Jodie Sumeracki, CMCS and Jill Darling, CMS Office of Communications

**\*\*This Agenda is Subject to Change\*\***

## I. Opening Remarks

Chair – Jodie Sumeracki (CMCS)

Moderator – Jill Darling (OC)

## II. Announcements & Updates

- Overview of the Medicaid Home Health Informational Bulletin
  - States must contact CMS by [May 31, 2018](#) to request assistance so that compliance can be assessed and any necessary flexibility can be granted prior to [July 1, 2018](#).
  - The informational bulletin can be accessed on [Medicaid.gov](#) at <https://www.medicaid.gov/Federal-Policy-Guidance/Federal-Policy-Guidance.html>

## III. Open Q&A

**\*\*DATE IS SUBJECT TO CHANGE\*\***

Next ODF: TBD

For questions, please email: [LTSS@cms.hhs.gov](mailto:LTSS@cms.hhs.gov)

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*This Open Door Forum is not intended for the press, and the remarks are not considered on the record. If you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at [Press@cms.hhs.gov](mailto:Press@cms.hhs.gov). Thank you.*

Open Door Participation Instructions:

This call will be Conference Call Only.

To participate by phone:

Dial: 1-800-837-1935 & Reference Conference ID: 32640817

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Encore: 1-855-859-2056; Conference ID: 32640817

Encore is an audio recording of this call that can be accessed by dialing 1-855-859-2056 and entering the Conference ID beginning 2 hours after the call has ended. The recording expires after 2 business days.

For ODF schedule updates and E-Mailing List registration, visit our website at <http://www.cms.gov/OpenDoorForums/>.

\*\*The Provider Ombudsman for the New Medicare Card serves as a CMS resource for the provider community. The Ombudsman will ensure that CMS hears and understands any implementation problems experienced by clinicians, hospitals, suppliers and other providers. Dr. Eugene Freund will be serving in this position. He will also communicate about the New Medicare Card to providers, and collaborate with CMS components to develop solutions to any implementation problems that arise. To reach the Ombudsman, contact: [NMCProviderQuestions@cms.hhs.gov](mailto:NMCProviderQuestions@cms.hhs.gov).

The Medicare Beneficiary Ombudsman and CMS staff will address inquiries from Medicare beneficiaries and their representatives through existing inquiry processes. Visit Medicare.gov for information on how the Medicare Beneficiary Ombudsman can help you.\*\*

Thank you.