

Centers for Medicare & Medicaid Services
Center for Medicare
Special Open Door Forum:
“All About Home Health Patient Survey (HHCAHPS) Star Ratings”
Thursday, May 7, 2015
1:30-2:30 pm Eastern Time
Conference Call Only

CMS will host a Special Open Door Forum (SODF) about a new set of Star Ratings for the CMS Home Health Compare website. The title of the Special Open Door Forum is “All About Home Health Patient Survey (HHCAHPS) Star Ratings.”

The forum will be on Thursday, May 7, 2015 from 1:30-2:30 pm Eastern time. This is your opportunity to learn more about how CMS plans to use Home Health CAHPS survey results to create Patient Survey Star Ratings for the Home Health Compare website.

CMS plans to publicly report the (HHCAHPS) Patient Survey Star Ratings on Home Health Compare on www.medicare.gov starting in January 2016. The Patient Survey Star Ratings are in addition to the Quality of Patient Care Star Ratings which will start in July 2015.

This SODF will describe the rationale and overview of the HHCAHPS Patient Survey Star Ratings. It will give a detailed description of the methods for calculating the ratings and assigning stars. We will have a question and answer session.

The SODF PowerPoint Slides, Technical Paper, and FAQs can be found on these websites:

<http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/HHQIHomeHealthStarRatings.html>

<https://homehealthcahps.org>

We look forward to your participation.

Special Open Door Participation Instructions:
Participant Dial-In Number: 1-800-603-1774
Conference ID #: 96436960

Note: TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

A transcript and audio recording of this Special ODF will be posted to the Special Open Door Forum website at http://www.cms.gov/OpenDoorForums/05_ODF_SpecialODF.asp for downloading.

For automatic emails of Open Door Forum schedule updates (E-Mailing list subscriptions) and to view Frequently Asked Questions please visit our website at <http://www.cms.gov/opendoorforums/>.