

The next Home Health, Hospice & DME Open Door Forum is scheduled for Thursday, July 20, 2017 at 2:00-3:00 PM Eastern Time (ET).

Please call at least 15 minutes prior to the forum start time.

****This Agenda is Subject to Change****

I. Opening Remarks

Chair – Hillary Loeffler, Center for Medicare
Moderator – Jill Darling (OC)

II. Announcements & Updates

- Home Health CoP Final Rule Effective Date
- Home Health claims processing update
- Hospice claims processing update
- Updates on HHCAHPS
- Updates on Hospice CAHPS
 - For technical assistance, contact the CAHPS Hospice Survey Project Team: hospicecahpsurvey@HCQIS.org or 1-844-472-4621
 - To communicate with CMS staff about implementation issues: hospicesurvey@cms.hhs
- Hospice Quality Reporting Program Updates

III. Open Q&A

****DATE IS SUBJECT TO CHANGE****

Next Home Health, Hospice & DME ODF: TBA

Mailbox: HomeHealth_Hospice_DMEODF-L@cms.hhs.gov

This Open Door Forum is not intended for the press, and the remarks are not considered on the record. If you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at Press@cms.hhs.gov. Thank you.

UPDATE: CMS Open Door Forums will now be available through Podcasts. Please visit: <https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html>.

Open Door Participation Instructions:
This call will be Conference Call Only.

To participate by phone:

Dial: 1-800-837-1935 & Reference Conference ID: 59185437

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Encore: 1-855-859-2056; Conference ID: 59185437

Encore is an audio recording of this call that can be accessed by dialing 1-855-859-2056 and entering the Conference ID. Encores for ODFs held on Thursdays can be accessed the following Monday. The recording is available for 3 business days.

For ODF schedule updates and E-Mailing List registration, visit our website at <http://www.cms.gov/OpenDoorForums/>.

Thank you.