

The next Home Health, Hospice & DME Open Door Forum is scheduled for Wednesday, September 18, 2019 PM at 2:00-3:00 PM Eastern Time (ET).

***Please call at least 15 minutes prior to the forum start time.***

**\*\*This Agenda is Subject to Change\*\***

I. Opening Remarks

Co- Chair- Hillary Loeffler, Center for Medicare  
Co- Chair – Brian Slater, Center for Medicare  
Moderator – Jill Darling (OC)

II. Announcements & Updates

CMS-6058-FC Medicare, Medicaid, and Children's Health Insurance Programs; Program Integrity Enhancements to the Provider Enrollment Process.

Timeline Reminder of Round 2021 of the DMEPOS Competitive Bidding Program: See the [Competitive Bidding Implementation Contractor](#) website for more detailed information.

Clarifications and Follow-up Items from the August 21 Home Health PDGM National Provider Call: Registration link: <https://www.cms.gov/Outreach-and-Education/Outreach/NPC/National-Provider-Calls-and-Events-Items/2019-08-21-Home-Health-Call.html>.

Updates and Announcements from the Home Health Quality Reporting Program:

CY2020 APU Process: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Reconsideration-and-Exception-and-Extension.html>

Training Update APU webinar: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Training.html>

Spotlight and Announcements page: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Spotlight-and-Announcements.html>

HHCAHPS Updates:

HHCAHPS website: <https://homehealthcahps.org>  
[HHCAHPS@rti.org](mailto:HHCAHPS@rti.org) or call (866) 354-0985

Updates and Announcements for Hospice Quality Reporting Program

Hospice QRP Related Help Desks: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Help-Desks.html>

Updates to Hospice Compare: <https://www.medicare.gov/hospiceCompare/>

Hospice CAHPS Update:

Survey Website: [www.hospicecahpssurvey.org](http://www.hospicecahpssurvey.org)

CAHPS Hospice Survey Project Team: [hospicecahpssurvey@HCQIS.org](mailto:hospicecahpssurvey@HCQIS.org)  
or 1-844-472-4621

Technical assistance: [hospicecahpssurvey@hsag.com](mailto:hospicecahpssurvey@hsag.com)

### III. Open Q&A

**\*\*DATE IS SUBJECT TO CHANGE\*\***

Next Home Health, Hospice & DME ODF: TBA

Mailbox: [HomeHealth\\_Hospice\\_DMEODF-L@cms.hhs.gov](mailto:HomeHealth_Hospice_DMEODF-L@cms.hhs.gov)

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*This Open Door Forum is open to everyone, but if you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at [Press@cms.hhs.gov](mailto:Press@cms.hhs.gov). Thank you.*

Open Door Participation Instructions:  
This call will be Conference Call Only.

To participate by phone:

Dial: 1-888-455-1397 & Reference Conference Passcode: 4676500

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Instant Replay: 1-888-296-6945; Conference Passcode: No Passcode Needed

Instant Replay is an audio recording of this call that can be accessed by dialing 1-888-296-6945 beginning 1 hour after the call has ended. The recording expires September 21, 2019, 11:59 PM ET.

For ODF schedule updates and E-Mailing List registration, visit our website at <http://www.cms.gov/OpenDoorForums/>.

Were you unable to attend the recent Home Health, Hospice & DME ODF call? We encourage you to visit our CMS Podcasts and Transcript webpage where you can listen and view the most recent Home Health, Hospice & DME ODF call. Please allow up to three weeks to get both the audio and transcript posted to:

<https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html>. Thank you.

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