

Centers for Medicare & Medicaid Services
Special Open Door Forum:
Revisions to DMEPOS Quality Standards for Therapeutic Shoe Inserts
Tuesday, November 28, 2017
2:00-3:00 pm Eastern Time
Conference Call Only

The Center for Program Integrity (CPI) will host a Special Open Door Forum (ODF) to allow suppliers and other interested parties to ask questions on the proposed revisions to the Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Quality Standards released in *DRAFT* form on November 2, 2017.

The purpose of the proposed revisions to the DMEPOS Quality Standards is to make sure the Quality Standards account for recent technological changes in the creation of therapeutic shoe inserts for individuals with diabetes. Historically, the typical method to achieve a “molded to patient model” fit for a therapeutic shoe insert was to create a physical model of the patient’s foot through the use of a negative impression. Computer-aided design/computer-aided manufacturing (CAD/CAM) software now allows direct milling of a therapeutic shoe insert without molding it to the patient’s foot or negative impression of the patient’s foot, CMS proposes revisions to the definitions of Custom Fabricated and Therapeutic Inserts located in Appendix C to account for this technological change. The proposed revisions will allow Durable Medical Equipment (DME) Medicare Administrative Contractors (MACs) to account for the use of this technology in the creation process when processing claims; however, prior to implementation §1834(a)(20)(E) of the Social Security Act requires CMS to consult with relevant stakeholders. The Special ODF will be used to consult with stakeholders who may also submit comments to CMS at ReducingProviderBurden@cms.hhs.gov. For information about the proposed changes to the definitions contained in the Quality Standards, please refer to:

- [Special Open Door Forum Presentation](#)
- [Full Revised DMEPOS Quality Standards](#)
- [Revised Definitions Only](#)
- [Frequently Asked Questions](#)

You can find the revised Quality Standards by going to CMS’ [Reducing Provider Burden](#) webpage.

Feedback and questions on the revisions to the DMEPOS Quality Standards can be sent to: ReducingProviderBurden@cms.hhs.gov

We look forward to your participation.

Special Open Door Participation Instructions:
Participant Dial-In Number: 1-800-837-1935
Conference ID #: 6573429

Note: TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

A transcript and audio recording of this Special ODF will be posted to the Special Open Door Forum website at <https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html> for downloading.

For automatic emails of Open Door Forum schedule updates (E-Mailing list subscriptions) and to view Frequently Asked Questions please visit our website at <http://www.cms.gov/OpenDoorForums/>.

Thank you for your interest in CMS Open Door Forums.