

Centers for Medicare & Medicaid Services
Special Open Door Forum
Survey and Certification – Transplant Program
Introduction to Quality Assessment and Performance Improvement Survey Tool and
General Questions and Answers
For Transplant Program Providers, State Transplant Surveyors and CMS Regional Office
Transplant Staff
Wednesday, November 10, 2010
2:00PM - 3:30PM ET
Conference Call Only

The transplant Conditions of Participation require every transplant program to have a comprehensive, data-driven quality assessment and performance improvement (QAPI) program – 42CFR§482.96. The Centers for Medicare & Medicaid Services (CMS) will hold an Open Door Forum (ODF) to introduce and review a new surveyor tool for QAPI programs. This call will also offer participants an opportunity to discuss any concerns or questions they may have about the transplant survey and certification process.

The purpose of the call is to increase provider awareness and understanding of the QAPI regulation and the tools surveyors maybe using to review the QAPI program while onsite. This Forum also provides CMS with the opportunity to engage and listen to the needs and concerns of the transplant providers. During the ODF, CMS will provide an overview of the QAPI Worksheet and Resource Guide (a tool that may be used by transplant surveyors) which will define CMS' expectations of transplant QAPI programs. After CMS' presentation, participants will have an opportunity to ask question specific to QAPI. The estimated time for this part of the ODF is approximately 60 minutes.

Following the QAPI discussion there will also be time for other questions and concerns that the transplant community may want to raise with CMS. Since the initial transplant surveys have been completed, CMS felt this was an opportune time to hear from the providers and State surveyors as the transplant survey and certification process goes forward.

QAPI materials for this ODF are included below.

We look forward to your participation and comments.

Open Door Forum Participation Instructions:

Dial: 1-800-837-1935 Reference Conference ID#: 21452777.

Note: TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

An audio recording and transcript of this Open Door Forum will be posted to the Open Door Forum website: http://www.cms.gov/OpenDoorForums/05_ODF_SpecialODF.asp and will be accessible for downloading beginning on or around December 1, 2010 and will be available for 30 days.

For automatic emails of Open Door Forum schedule updates (E-Mailing list subscriptions) and to view Frequently Asked Questions please visit our website at <http://www.cms.gov/opendoorforums> .

Thank you for your interest in CMS Open Door Forums.