

Centers for Medicare & Medicaid Services
Special Open Door Forum:
Long Term Care Hospital, Inpatient Rehabilitation Facilities and Hospice
Listening Session
Wednesday, December 16, 2010 1:00-3:00 pm ET
Conference Call Only

The Centers for Medicare & Medicaid Services (CMS) will host a Special Open Door Forum on Section 3004 of the Affordable Care Act where the Secretary is directed to establish quality reporting programs for Long Term Care Hospitals (LTCHs), Inpatient Rehabilitation Hospitals/facilities (IRFs), and Hospice Programs.

LTCHs, IRFs and hospices will be required to submit data on specified quality measures in order to receive their annual payment update. Entities that do not comply will have a reduction in their annual payment update of 2 percentage points. The required measures affecting these payments are to be published no later than October 1, 2012. The Secretary is directed to establish procedures to allow providers to review the data prior to it being publically available.

CMS envisions the implementation of high priority, site-specific and cross-setting quality measures for LTCHs, IRFs and hospices that are valid, meaningful, feasible to collect, and that address symptom management, patient preferences and avoidable adverse events.

Through this listening session, CMS is seeking to understand your experience with quality measures and how that experience can inform the goals for the measures outlined above. Proposed measures must also meet the implementation requirement that is stipulated by the Affordable Care Act Section 3004, which stipulates that these quality measures be made available by 2012. Reporting on these measures is anticipated to begin in FY 2013. For fiscal year 2014, and each subsequent year, failure to submit required quality data shall result in a 2% reduction in the annual payment update.

You are also encouraged to submit additional ideas following the session to an email address established for this purpose: LTCH-IRF-Hospice-Quality-ReportingComments@cms.hhs.gov.

We are most interested in the work that you have been doing measuring and reporting on quality measures in your respective facilities. CMS would appreciate your feedback to help inform our deliberations. Questions we will be discussing during this Special Open Door Forum:

- Of the quality measures that you currently use in your settings, which would you suggest as meaningful to report?
 - Are they process, structural, or outcomes measures?
- Which would you suggest be selected for the quality reporting programs to drive quality improvement and why?
- Which processes of caring and programmatic monitoring have been effective in improving the quality of care in your facilities?

- To you and your organization, what are the key elements of a quality reporting program for LTCHs, IRFs, and Hospices?
- Do your measures meet the NQF rating criteria?
- Can you share the lessons have you learned from your quality measurement and improvement efforts?
- Do you have concerns or considerations that you would like to share with CMS regarding the development of a quality reporting program for these settings?

We look forward to your participation.

Special Open Door Forum Participation Instructions:

Dial 1-800-837-1935 Conference ID 26277390

Note: TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880 and a Relay Communications Assistant will help.

An audio recording and transcript of this Special Forum will be posted to the Special Open Door Forum website at http://www.cms.gov/OpenDoorForums/05_ODF_SpecialODF.asp and will be accessible for downloading beginning on or around January 14, 2011.

For automatic emails of Open Door Forum schedule updates (E-Mailing list subscriptions) and to view Frequently Asked Questions please visit our website at <http://www.cms.gov/opendoorforums/>.

Thank you for your interest in CMS Open Door Forums.