



<BENEFICIARY FULL NAME>
<ADDRESS>
<CITY STATE ZIP>

November 2013

An Important Message for People with Original Medicare:

Several years ago, Medicare started a new competitive bidding program that changed the way it pays for certain durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) in your area. The program helps you save money and makes sure that you have access to quality medical equipment, supplies, and services from suppliers you can trust.

On January 1, 2014, Medicare will start new contracts with suppliers in this program in your area and make changes to the specific DMEPOS items that are part of the program.

What do I need to know?

It's important to know if you're affected by these changes to make sure Medicare will help pay for your DMEPOS item and to avoid any disruption of service.

- Generally, you must use a Medicare contract supplier if you want Medicare to help pay for items included in the competitive bidding program.
- If you're renting oxygen, a CPAP machine, or certain other durable medical equipment, you'll be able to continue renting these items from your current supplier if that supplier receives a new contract or decides to participate in the program as a "grandfathered" supplier.

What do I need to do?

Read the enclosed "Durable Medical Equipment & Supplies" brochure that describes this program, including a list of the covered items. For more information, talk to your doctor, health care provider, or supplier.

Find out if your suppliers are Medicare contract suppliers to make sure Medicare will help pay for your DMEPOS items. For the most up-to-date list of Medicare contract suppliers in your area, visit Medicare.gov/supplier. Or, call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. A customer service representative can help you find a supplier.

Note: If you're in a Medicare Advantage Plan (like an HMO or PPO), your plan will notify you if your supplier is changing. Contact your plan for more information.

