

Information partners can use on:

## Medicare's Limited Income NET Program for people at the pharmacy counter

### Medicare's Limited Income NET Program

Medicare's Limited Income NET provides immediate prescription drug coverage for people with Medicare who are at the pharmacy counter and qualify for Extra Help, but aren't enrolled in a Medicare Prescription Drug Plan. Medicare's Limited Income NET Program covers all Part D covered drugs, and there are no network pharmacy restrictions during the time period covered by this program. The person will be charged the reduced copayment based on the level of Extra Help they get.

Medicare's Limited Income NET Program also covers prescriptions that eligible people filled within the last 30 days. See "Medicare's Limited Income NET Program for People with Retroactive Medicaid & SSI Eligibility" tip sheet in the "Publications for Partners" section on [cms.gov](http://cms.gov) for more details about how Medicare's Limited Income NET Program works.

### How does the pharmacist know if a person is eligible?

If a pharmacy has reasonable assurance that a person is eligible for Medicaid or Extra Help (and they have no other Part D drug coverage), the pharmacy can submit the claim to Medicare's Limited Income NET Program.

## How does the pharmacist know if a person is eligible? (continued)

A pharmacy can confirm if a person qualifies for Extra Help either through an E1 query to Medicare's online eligibility/enrollment system (TrOOP Facilitator), or with one of these:

- A copy of the person's Medicaid card that includes his/her name and effective eligibility date
- Documentation that shows Medicaid status, such as a copy of a state document, a printout from the state electronic enrollment file, or a screen print from the state's Medicaid system
- A copy of one of these Extra Help letters from Social Security:
  - “Notice of Award”
  - “Notice of Change” indicating an award increase
  - “Notice of Planned Action” indicating an award reduction
  - “Notice of Important Information” indicating no change to the person's award

## What if a person's eligibility can't be confirmed?

If Medicare's Limited Income NET Program can't confirm if a person is eligible for Medicaid or Extra Help through a Medicare system, they'll send a notice to the person asking for proof of eligibility. Proof of Medicaid or Extra Help eligibility can be faxed to Medicare's Limited Income NET Program at 1-877-210-5592. A state or county Medicaid staff person can also call Medicare's Limited Income NET Program on behalf of a person with Medicare at 1-800-783-1307 to verify the person qualifies for Medicaid or Extra Help.

If the person fails to provide proof, then the person (not the pharmacy) will have to pay out-of-pocket for the prescription.

## For more information

- To learn more about Medicare's Limited Income NET Program, call 1-800-783-1307. TTY users should call 711. Someone will be available to take your call from 8 a.m. – 8 p.m. in each U.S. time zone (may be different in Alaska and Hawaii).
- Call 1-800-MEDICARE (1-800-633-4227) to get the phone number for your State Medical Assistance (Medicaid) office. TTY users should call 1-877-486-2048. Or, visit [Medicare.gov/contacts](https://www.Medicare.gov/contacts).

