



## **Not every person who's eligible for both Medicare and Medicaid, or who gets both Medicare and SSI, will have retroactive coverage**

Certain people with Medicare/Medicaid or Medicare/SSI partial-benefit dual eligibility won't be eligible for retroactive coverage.

## **How to find out if a person may be eligible for retroactive coverage through Medicare's LINET Program**

People should check the yellow auto-enrollment notice they get in the mail to find out if they're eligible for retroactive Medicare drug coverage through LINET. Medicare sends a yellow notice to everyone newly eligible for Medicaid or SSI. This notice lets them know they automatically get Medicare drug coverage and includes their coverage effective date.

There are 2 versions of the yellow auto-enrollment notice:

- **Retroactive coverage through Medicare's LINET Program (Notice 11429)**  
People with retroactive coverage get a yellow auto-enrollment notice in the mail with "CMS Product No. 11429 – YELLOW" printed in the bottom right corner. This notice gives information about a person's eligibility for retroactive Medicare drug coverage through LINET. It lists the name and phone number of the Medicare drug plan that will give their future drug coverage, and also lists LINET contact information for dates of retroactive coverage. People with retroactive coverage also get an additional notice from LINET with coverage details and instructions on how to get reimbursed for covered prescriptions they filled during any months they're eligible for retroactive coverage.
- **No retroactive coverage through Medicare's LINET Program (Notice 11154)** People who aren't eligible for retroactive coverage get a yellow auto-enrollment notice in the mail with "CMS Product No. 11154 – YELLOW" printed in the bottom right corner. This notice lists the name and phone number of the Medicare drug plan that will give their future drug coverage. People who get this notice will still get LINET coverage until their Medicare drug plan enrollment starts.

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## Reimbursing people with retroactive coverage

People with retroactive coverage may be able to get reimbursed for any Medicare-covered drugs they paid for, from any pharmacy, during any past months in which they were entitled to retroactive coverage under LINET. Generally, all Medicare drugs are covered, subject to certain standard safety, abuse, and prior authorization limitations.

LINET will reimburse eligible people the money they paid out-of-pocket for their covered Medicare drugs, minus any applicable copayments (up to \$3.95 for a generic and up to \$9.85 for a brand-name drug in 2022). People can read the materials they get in the mail from LINET for instructions on how to file for reimbursement, or call Humana at 1-800-783-1307. TTY users can call 711.

Once LINET gets a written reimbursement request, it has 14 calendar days to reply with a coverage decision. If the claim **is** eligible for reimbursement, LINET will mail a check no later than 30 days after that. If the drug isn't covered, the person who made the reimbursement request will get a letter explaining why.

## Other people who may be eligible for Medicare's LINET Program

Medicare may not always have the most current information about a person's Medicaid or SSI eligibility. A person may qualify for retroactive coverage through LINET as long as they qualified for both Medicare drug coverage **and** either Medicaid or SSI on the date the claim(s) were submitted. Also, the claim must be submitted within 90 days of the retroactive coverage date that's listed in the yellow notice.

In some cases, this means people may get yellow auto-enrollment notice "CMS Product No. 11154 – YELLOW," when they should've gotten "CMS Product No. 11429 – YELLOW." They can visit [Medicare.gov](https://www.Medicare.gov), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048. Or, they can contact their State Health Insurance Assistance Program (SHIP) for free, personalized help. They can visit [shiphelp.org](https://shiphelp.org) to get their state's SHIP phone number.

## Get more information about Medicare's LINET Program

For more information about Medicare's LINET Program or a person's retroactive coverage, visit [humana.com](https://www.humana.com) or call the LINET help desk at 1-800-783-1307. TTY users can call 711. Someone will be available to take your call from 8 a.m. – 11 p.m. (Eastern time).

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.Medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

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