



<BENEFICIARY FULL NAME>
<ADDRESS>
<CITY STATE ZIP>

Dear [**MEDICARE BENEFICIARY**],

You are receiving this letter because our records show that you purchase or rent medical equipment and/or supplies through Medicare. Because your supplier hasn't yet met the new requirements to become Medicare-approved, starting October 1, 2009, the supplier can no longer bill Medicare for your medical equipment or supplies.

These new Medicare program requirements for suppliers were created under the law and are intended to protect you and Medicare from fraud. They also ensure that by using a Medicare-approved supplier, you can have peace of mind that you are getting high-quality products and services. As always, you may continue to use your current supplier. However, if they don't meet the new requirements, you may need to pay the full cost for your supplies.

What you need to do:

To avoid any interruption in your services,

1. Ask your current supplier if they meet the new Medicare program requirements or check to see if they have posted or sent you a notice explaining that they are not Medicare-approved. Our records show that you rent or purchase medical equipment and/or supplies from a supplier that has not yet met the new requirements.
2. If the supplier isn't Medicare-approved, call 1-800-MEDICARE (1-800-633-4227) and a customer service representative can help you find a new supplier. TTY users should call 1-877-486-2048. Or, visit www.medicare.gov and select "Find Suppliers of Medical Equipment in Your Area" and follow the instructions. Your local State Health Insurance Assistance Program can also help.

NOTE: If you are renting equipment from a supplier who doesn't meet the new requirements, follow the steps outlined above and make rental arrangements with a Medicare-approved supplier. Your current

supplier shouldn't remove the equipment until **after** you have received replacement equipment from your new supplier.

If you have any questions about this letter, please call 1-800-MEDICARE. We can answer any questions you may have and help you find a new Medicare-approved supplier.

Sincerely,



Charlene M. Frizzera
Acting Administrator
Centers for Medicare & Medicaid Services

Para obtener información en español, llame GRATIS al 1-800-MEDICARE (1-800-633-4227).
Los usuarios con teléfono de texto (TTY) deben llamar al 1-877-486-2048.

