

National Medicare Education Program Meeting
April 8, 2010 - 8:30 a.m. to 12 Noon
Washington Court Hotel
525 New jersey Avenue, northwest, Washington, D.C.
Website – [Http://www.cms.hhs.gov/center/partner.asp](http://www.cms.hhs.gov/center/partner.asp)

AGENDA

8:30 a.m. – 9:00 a.m.	Welcome and Meeting Orientation Introduction of Acting Administrator	Robert Adams, Acting Director, Partner Relations Group, CMS Teresa Niño, Director, Office of External Affairs, CMS
9:00 a.m. – 9:30 a.m. <i>Grand Ballroom</i>	CMS Update	Charlene Frizzera, Acting Administrator, CMS
9:35 a.m. – 10:25 a.m. <i>Grand Ballroom</i>	Concurrent Breakout Sessions QIO Beneficiary Protection Program	Moderator: Susie Butler, Director, Division of Provider Affairs, CMS Linda Smith, Technical Advisor, Office of Clinical Standards and Quality, CMS
<i>Ballroom I</i>	CMS Social Media Projects	Moderator: Robert Adams, Acting Director, Partner Relations Group, CMS Richie Frieman, Health Insurance Specialist, Creative Services Group, CMS
<i>Ballroom III</i>	Medicare Ombudsman Update Competitive Acquisition Ombudsman (CAO) Program	Moderator: Rachael Horvath, Director, Division of Forum & Conference Development, CMS Daniel Schreiner, Medicare Ombudsman, CMS Tangita Daramola, Acting Competitive Acquisition Ombudsman, CMS
10:25 a.m. – 10:35 a.m.	BREAK	

10:35 a.m. – 11:25 a.m.	Concurrent Breakout Sessions	
<i>Grand Ballroom</i>	QIO Beneficiary Protection Program	Moderator: Susie Butler, Director, Division of Provider Affairs, CMS Linda Smith, Technical Advisor, Office of Clinical Standards and Quality, CMS
<i>Ballroom I</i>	CMS Social Media Projects	Moderator: Robert Adams, Acting Director, Partner Relations Group, CMS Richie Frieman, Health Insurance Specialist, Creative Services Group, CMS
<i>Ballroom III</i>	Medicare Ombudsman Update Competitive Acquisition Ombudsman (CAO) Program	Moderator: Rachael Horvath, Director, Division of Forum & Conference Development, CMS Daniel Schreiner, Medicare Ombudsman, CMS Tangita Daramola, Acting Competitive Acquisition Ombudsman, CMS
11:25 a.m. – 11:35 a.m.	BREAK	
11:35a.m. – 11:45a.m.	Medicare & You Update	Heather Holland, Health Insurance Specialist, Creative Services Group, CMS
11:45 a.m. – 11:55 a.m.	Partner Updates	All Participants
<i>Grand Ballroom</i>		
11:55 a.m. – 12:00 p.m.	Closing and Adjourn	Robert Adams, Acting Director, Partner Relations Group, CMS

***The next NMEP Meeting will be held on July 20th from 8:30a.m.-12noon at the Washington Court Hotel
525 NEW JERSEY AVENUE, NORTHWEST, WASHINGTON, D.C.***