



RESOURCES

The National Training Program is the official CMS source for consistent, accurate, and reliable Medicare & Medicaid training. Materials are designed in multiple formats for use by partners to provide information, education, and assistance to people with Medicare.

National Train-the-Trainer Workshops

Each year we host a series of face-to-face training events nationwide. These workshops are designed for partners who train others, or who work with people with Medicare. They include knowledge checks, exercises, and casework videos that reinforce learning and keep sessions lively and interesting.

Classroom Modules

We've developed a series of stand-alone training modules on a variety of topics relating to Medicare, Medicaid, and the Children's Health Insurance Program. Each module includes slides with speaker's notes and a downloadable workbook. These PowerPoint® presentations can be tailored to meet the needs of your audience. These materials are also available in Spanish.

Monthly Update Webinars

Our monthly webinar training series features CMS policy experts who discuss current topics and answer questions. Sessions are recorded and archived, along with a transcript and corresponding PowerPoint® presentations so that they are always available. Visit the Monthly Update Webinars page for details.

Visit cms.gov/NationalTrainingProgram to see our training products and materials. Join the National Training Program e-mail list to find out about our training webinars, workshops, and resources.

Web-Based Training

We provide virtual training sessions to keep our nationwide partners current on a variety of topics. We also offer webinars that allow participants to earn Continuing Education Units (CEUs).

Job Aids

We have a series of job aids and learning tools that supplement our training materials. Job aids provide details on key concepts in easy-to-understand formats, reinforce program knowledge, and encourage retention and understanding.

Medicare Plan Finder Products

We offer a comprehensive set of tutorials to help you maximize your Plan Finder results. These tutorials include Getting Started with Plan Finder, Entering Your Prescription Drugs, Refining and Sorting Plan Results, and Comparing Plans.

Videos

We develop videos to use to educate and enhance training. Our latest video covers Medicare basics in American Sign Language (ASL).