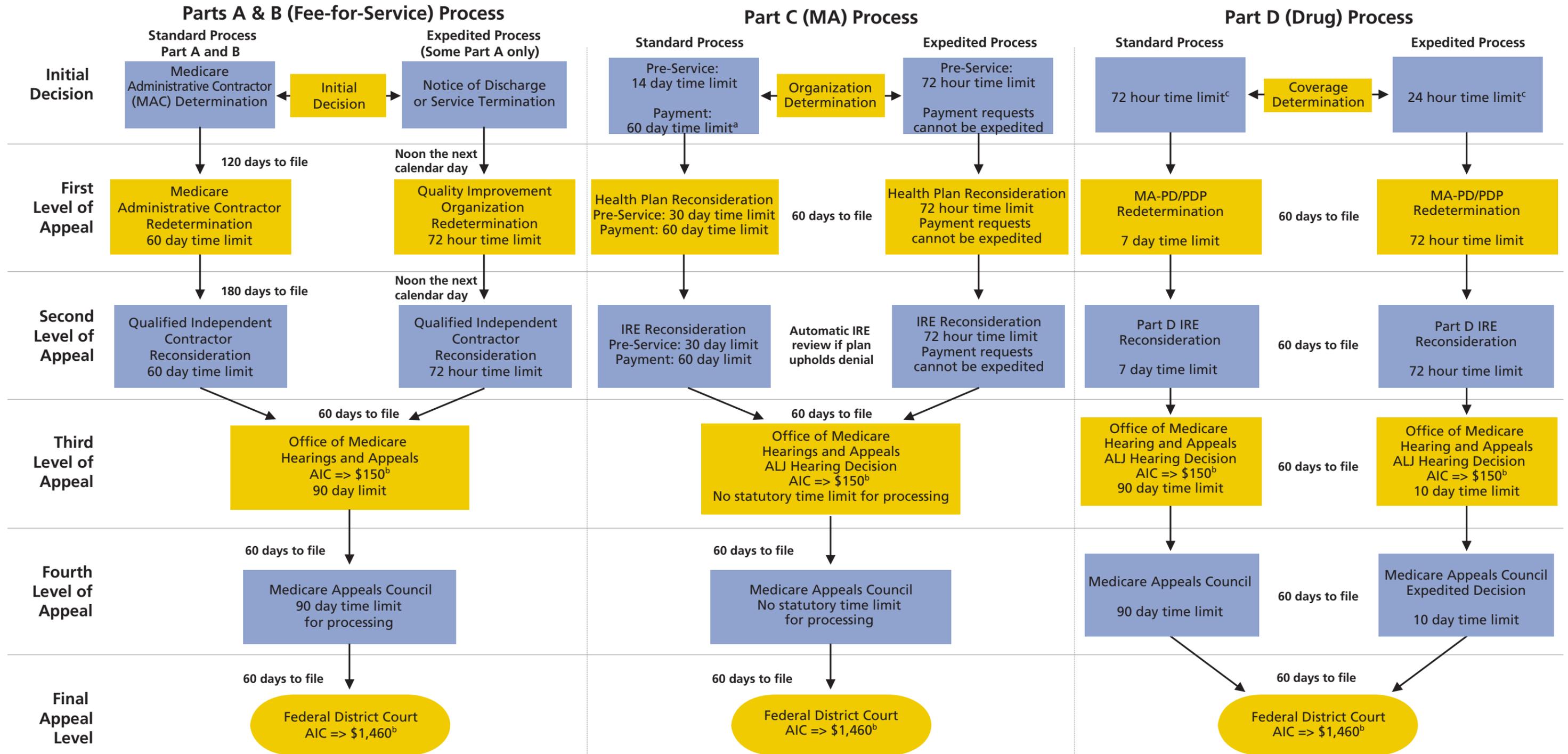


Comparison of the Parts A, B, C, and D Appeal Processes



AIC = Amount in Controversy
 ALJ = Administrative Law Judge
 Contractor = Fiscal Intermediary, Carrier or Medicare Administrative Contractor (MAC)
 IRE = Independent Review Entity

MA-PD = Medicare Advantage Prescription Drug
 MMA = Medicare Prescription Drug, Improvement & Modernization Act of 2003
 PDP = Prescription Drug Plan
 QIC = Qualified Independent Contractor

a: Plans must process 95% of all clean claims from out-of-network providers within 30 days. All other claims must be processed within 60 days;
 b: The AIC requirement for all ALJ hearing and Federal District Court is adjusted annually in accordance with the medical care component of the Consumer Price Index.;
 c: A request for a coverage determination includes a request for a tiering exception or a formulary exception;