

Centers for Medicare & Medicaid Services (CMS)
National Training Program (NTP)
Instructor Information Sheet
Module 8—CMS Program Resources

Module Description

This training module outlines key websites, associated resources, and tools for the programs administered by CMS—Medicare, Medicaid, the Children’s Health Insurance Program (CHIP), and the Federally-facilitated Health Insurance Marketplace.

The materials—up to date and ready to use—are designed for information givers/trainers who may be familiar with the some of the resources, and would like to have prepared information to educate others.

Objectives

This session should help you

- Identify CMS program-related resources
- Refer to Social Security Administration’s resources
- Review regulations
- Use resources to help with questions and issues

Target Audience

This module is designed for presentation to trainers and other information givers. It can be adapted for presentations to groups of people covered by Medicare, Medicaid, CHIP, or the Federally-facilitated Health Insurance Marketplace.

Time Considerations

The module consists of 54 PowerPoint slides with corresponding speaker’s notes. It can be presented in about 50 minutes. Allow approximately 10 more minutes for discussion, questions, and answers. Additional time may be allocated for add-on activities.

Module 8—CMS Program Resources Contents

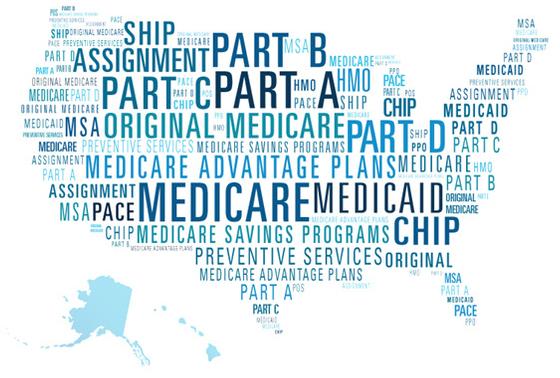
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2016 National Training Program



Module 8

CMS Program Resources

Module 8 explains the Centers for Medicare & Medicaid’s (CMS) Program Resources that are available to get more information about the programs that CMS administers. This training module was developed and approved by CMS, the federal agency that administers Medicare, Medicaid, the Children’s Health Insurance Program (CHIP), and the Federally-facilitated Health Insurance Marketplace.

The information in this module was correct as of May 2016. To check for an updated version, visit [CMS.gov/outreach-and-education/training/cmsnationaltrainingprogram/index.html](https://www.cms.gov/outreach-and-education/training/cmsnationaltrainingprogram/index.html).

The CMS National Training Program provides this as an informational resource for our partners. It’s not a legal document or intended for press purposes. The press can contact the CMS Press Office at press@cms.hhs.gov. Official Medicare program legal guidance is contained in the relevant statutes, regulations, and rulings.

Session Objectives

- This session should help you
 - Identify CMS program-related resources
 - Refer to Social Security's resources
 - Review regulations
 - Use resources to help with questions and issues

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CMS Program Resources

This session should help you

- Identify CMS program-related resources
- Refer to Social Security's resources
- Review regulations
- Use resources to help with questions and issues

This session will help you find resources to answer your questions.



These websites have information you may need to help counsel a person with coverage from Medicare, Medicaid, the Children’s Health Insurance Program (CHIP), or through the Federally-facilitated Health Insurance Marketplace.

- [CMS.gov/](https://www.cms.gov/) provides information on the Centers for Medicare & Medicaid Services (CMS) programs for providers, partners, and researchers.
- [Medicare.gov/](https://www.medicare.gov/) provides information on the Medicare program for people with Medicare.
- [Medicaid.gov](https://www.medicicaid.gov/) provides information on the Medicaid program. It provides referrals to specific states since Medicaid is a joint federal/state program.
- [InsureKidsNow.gov/](https://www.insurekidsnow.gov/) is the website for coverage for teens and children in limited income and resource households from the CHIP.
- [HealthCare.gov/](https://www.healthcare.gov/) is the website for the Federally-facilitated Health Insurance Marketplace. This site will refer you to states that have State-based Marketplaces.
- [Marketplace.cms.gov/](https://www.marketplace.cms.gov/) is the website for partners and stakeholders to get information and training on the Marketplace.
- [SSA.gov](https://www.ssa.gov/) provides information on a broad range of Social Security benefits and enrollment in the Medicare program.
- [Regulations.gov](https://www.regulations.gov/) is the federal regulations website.
- [eCFR.gov](https://www.ecfr.gov/) is the electronic Code of Federal Regulations website.

Let’s look at each site.

CMS.gov

- Official website for the Centers for Medicare & Medicaid Services (CMS)
 - Primarily for partners, providers, researchers, etc.
- You can use the website to
 - Access training materials and schedules
 - Research issues using CMS manuals and guidance
 - Find details about what Medicare covers

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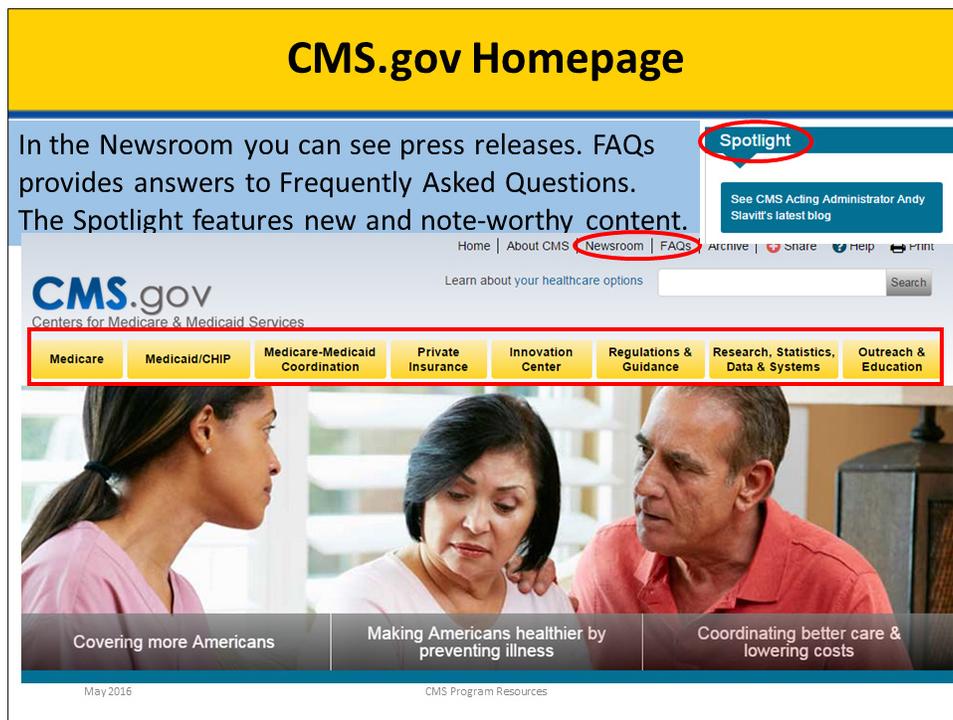
CMS Program Resources

[CMS.gov](https://www.cms.gov) is the official website for the Centers for Medicare & Medicaid Services (CMS). The content is used primarily by partners, providers, researchers, etc.

You can use the website to

- Access the CMS National Training Program webpage and training library.
- Get Medicare Learning Network (MLN) resources, which is the official CMS educational products and information source for Medicare Fee-for-Service Providers.
- Research issues using CMS manuals and guidance which offer day-to-day operating instructions, policies, and procedures based on statutes and regulations, guidelines, models, and directives.
- Find details about what Medicare covers.

Let's look at the homepage.



This is the [CMS.gov](https://www.cms.gov) homepage. You can navigate the website using the yellow tabs at the top of the page to view information on Medicare, Medicaid, the Children’s Health Insurance Program, Medicare-Medicaid Coordination, the Health Insurance Marketplace and Affordable Care Act, Health Care Innovations, Regulations and Guidance, Research including statistics and data, and Outreach and Education.

At the top of the page you can also access the Newsroom to see press releases. There is access to Frequently Asked Questions (FAQs). This is a great resource to use when you have a specific question. If you were to scroll down the page, you will find a “Spotlight” section that highlights new and noteworthy content.

Let’s take a look at the information provided on each tab.

The Medicare tab outlines the information available regarding multiple aspects of the Medicare program. Use this page to get details by topic, including general information, appeals and grievances, billing, and more. You can get information on Original Medicare, Medicare Advantage, and Medicare prescription drug coverage.

Eligibility and Enrollment Guidance

E-Health

- [E-Health General Information](#)
- [E-Prescribing](#)
- [Electronic Health Records](#)
- [Personal Health Records](#)

Eligibility and Enrollment

- [Low Income Subsidy for Medicare Prescription Drug Coverage](#)
- [Medicare Managed Care Eligibility and Enrollment](#)
- [Medicare Prescription Drug Eligibility and Enrollment](#)
- [Original Medicare \(Part A and B\) Eligibility and Enrollment](#)
- [Medicare & the Marketplace](#)

Quality Initiatives/Patient Assessment Instruments

- [Survey & Certification - Surveyor Training](#)
- [Nursing Home Quality Assurance & Performance Improvement](#)
- [Quality Initiatives - General Information](#)
- [ASC Quality Reporting](#)
- [Electronic Prescribing Incentive Program](#)
- [Home Health Quality Initiative](#)

May 2016 CMS Program Resources

Still on the Medicare tab, but scrolling down the page, another web resource partners use frequently is the guidance that CMS releases to explain eligibility, enrollment, and disenrollment for Original Medicare, Medicare Advantage Plans, and Medicare Prescription Drug Plans. This guidance outlines who's eligible to enroll in Medicare plans, when and how they're able to enroll and disenroll, and more. The guidance documents are found in the Eligibility and Enrollment section. Then, click on the link you need.



You can get to the Medicare Coverage Database (MCD) through the link in the Top 5 Resources section of the [CMS.gov](https://www.cms.gov) homepage. The searchable MCD contains all Medicare National Coverage Determinations (NCDs), National Coverage Analyses (NCAs), Local Coverage Determinations (LCDs), and local articles. NCAs include proposed NCD decisions. You can use MCD to find out details about what services and procedures Medicare covers.

The Social Security Act is the primary authority for all coverage provisions and subsequent policies. Medicare coverage is limited to items and services that are reasonable and necessary for the diagnosis or treatment of an illness or injury and within the scope of a Medicare benefit category. LCDs are the vast majority of Medicare coverage determinations. In certain cases, however, Medicare deems it appropriate to develop an NCD for an item or service to be applied on a national basis for all Medicare beneficiaries meeting the criteria for coverage.

NCDs describe the circumstances for Medicare coverage nationwide for a specific medical service, procedure, or device. NCDs generally outline the conditions for which a service is considered to be covered, or not covered, under §1862(a)(1) or other applicable provisions of the Social Security Act.

NCAs include numerous documents that support the national coverage determination process. They include tracking sheets to inform the public of the issues under consideration and the status of the review, Technology Assessments, and Decision Memoranda that announce CMS's intention to issue an NCD. These documents, along with the compilation of medical and scientific information currently available, any U.S. Food and Drug Administration safety and efficacy data, clinical trial information, etc., provide the rationale behind the evidence-based NCDs.

The national coverage information in the MCD is updated in real time, except the national coverage download, which is updated weekly. The local coverage information is updated weekly, usually on Thursdays. Subscribers to the CMS Coverage electronic mailing list receive weekly notification when national coverage documents are updated. To join, enter your email address in the Receive Email Updates section on the bottom of the MCD webpage.

Medicaid/CHIP

CMS.gov
Centers for Medicare & Medicaid Services

Medicare **Medicaid/CHIP** Medicare-Medicaid Coordination

Can also access directly at [Medicaid.gov](https://www.Medicaid.gov)

May 2016

Medicaid.gov
Keeping America Healthy

Federal Policy Database Medicaid CHIP Health Health Program State Resources Affordable Care Act About Us

LEARN HOW TO APPEAL FOR COVERAGE COMMENT OR VIEW FUNDING DEMONSTRATIONS SIGN UP FOR NEWSLETTER AND PROGRAM UPDATES

New & Notable

- OIG: Sunset of Transitional Medical Assistance (TMA) and the Qualifying Individuals (QI) Programs // Apr 1, 2016
- Medicaid & CHIP January 2015 Application, Eligibility, and Enrollment Data // Mar 20, 2016
- Medicaid & CHIP December 2014 Application, Eligibility, and Enrollment Data // Feb 23, 2016
- Basic Health Program: Federal Funding Methodology for Program Year 2016 // Feb 10, 2016
- Medicaid & CHIP November 2014 Application, Eligibility, and Enrollment Report // Feb 2, 2016

Popular Pages

- > National Medicaid & CHIP Program Information
- > Medicaid & CHIP Enrollment Data
- > Managed Care
- > State Highlights
- > Medicaid State Plan Amendments (SPAs)
- > CHIP State Plan Amendments (SPAs)
- > Prescription Drugs

Featured

IAP Medicaid Innovation Accelerator Program

CMS launched the Medicaid Innovation Accelerator Program (IAP) in July 2014 with the goal of improving health and health care for Medicaid beneficiaries by supporting states' efforts to accelerate new payment and service delivery reforms.

The next tab on the [CMS.gov](https://www.CMS.gov) webpage is Medicaid/CHIP. When you select this tab you will be taken to [Medicaid.gov](https://www.Medicaid.gov), which is the official U.S. Government site for Medicaid. This is explained in more detail on slides 32–33.

If you'd like to learn about how Medicare coordinates with Medicaid, you can click on the Medicare-Medicaid Coordination link. There is also a Listserv link you can access and join for updates. Click the circled Medicare-Medicaid Coordination Office hyperlink and scroll down the webpage.

Advancing Care for People with Medicaid and Medicare

The Federal Coordinated Health Care Office (Medicare-Medicaid Coordination Office) serves people who are enrolled in both Medicare and Medicaid called Medicare-Medicaid enrollees (also known as dual eligibles). Their goal is to ensure Medicare-Medicaid enrollees have full access to seamless, high-quality health care, and to make the system as cost-effective as possible.

The Medicare-Medicaid Coordination Office works with the Medicaid and Medicare programs, across federal agencies, states, and stakeholders to align and coordinate benefits between the two programs effectively and efficiently. They partner with states to develop new care models and improve the way Medicare-Medicaid enrollees receive health care.

Private Insurance

CMS.gov
Centers for Medicare & Medicaid Services

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Medicare Medicaid/CHIP Medicare-Medicaid Coordination **Private Insurance** Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

CCIIO Home > Consumer Information and Insurance Oversight

CCIIO
The Center for Consumer Information & Insurance Oversight

Programs and Initiatives

- Consumer Support and Information
- Health Insurance Market Reforms
- Health Insurance Marketplaces
- Insurance Programs
- Other Insurance Protections
- State Innovation Waivers
- Premium Stabilization Programs

Resources

About Us

May 2016

Consumer Information and Insurance Oversight

Ensuring the Affordable Care Act Serves the American People

The Center for Consumer Information and Insurance Oversight (CCIIO) is charged with helping implement many reforms of the Affordable Care Act, the historic health reform bill that was signed into law March 23, 2010. CCIIO oversees the implementation of the provisions related to private health insurance. In particular, CCIIO is working with states to establish new Health Insurance Marketplaces.

CCIIO works closely with state regulators, consumers, and other stakeholders to ensure the Affordable Care Act best serves the American people.

Marketplace Resources

- Further information for partners is available on the CMS Health Insurance Marketplace website.
- Consumer friendly information about new coverage options through the Health Insurance Marketplace is available at www.HealthCare.gov.

Updates

January 21, 2016
[Final 2017 AV Calculator and Methodology](#)

January 12, 2016
[Updated 2016 FFM Web-broker List](#)

December 23, 2015
[Draft 2017 Letter to Issuers in the FFM](#)

November 20, 2015
[Proposed Payment Notice for 2017](#)

November 19, 2015
[Medical Loss Ratio Report for 2014](#)

November 19, 2015
[Risk Corridors Payment and Charge Amounts for Benefit Year 2014](#)

May 2016 CMS Program Resources

The Private Insurance tab takes you to the Center for Consumer Information & Insurance Oversight’s (CCIIO) homepage. CCIIO is charged with helping implement many reforms of the Affordable Care Act. Here you can find information about programs and initiatives, as well as Health Insurance Marketplace resources. In the Programs and Initiatives section, topics include Consumer Support and Information, Health Insurance Reforms, Health Insurance Marketplaces, Insurance Programs, Other Insurance Protections, State Innovation Waivers and Premium Stabilization Programs. Each topic has an associated set of additional resources listed as well.



The Center for Medicare & Medicaid Innovation (CMMI), sometimes called the Innovation Center, supports the development and testing of innovative health care payment and service delivery models. If you'd like to learn about new CMS innovations, you can use this tab to find out about innovations in specific states as well as milestones and updates.

At any given time, there are numerous models in various stages of development. You may search and view the most current information on the Innovation Center's website. Examples of Ongoing Models include the following:

- Oncology Care Model—aims to provide higher quality, more coordinated oncology care at lower cost to Medicare
- Accountable Health Communities Model—will test whether addressing unmet health-related social needs can reduce health care costs and utilization among community Medicare and Medicaid beneficiaries
- Medicare Intravenous Immune Globulin Demonstration—being implemented to evaluate the benefits of providing payment and items for services needed for in-home administrations of intravenous immune globulin for the treatment of primary immune deficiency disease
- Million Hearts: Cardiovascular Disease Risk Reduction Model—provides the opportunity for the design of sustainable care approaches to decrease cardiovascular disease risk for people with Medicare

Regulations & Guidance

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Centers for Medicare & Medicaid Services

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Medicare | Medicaid/CHIP | Medicare-Medicaid Coordination | Private Insurance | Innovation Center | **Regulations & Guidance** | Research, Statistics, Data & Systems | Outreach & Education

Regulations & Guidance

Guidance

- [Advisory Committees](#)
- [CMS Records Schedule](#)
- [CMS Small Business Administration Ombudsman](#)
- [CMS Small Entity Compliance Guides](#)
- [Executive Order Guidance](#)
- [Manuals](#)**
- [Privacy Act System of Records](#)
- [Privacy Office](#)
- [Rulings](#)
- [Transmittals](#)

Legislation

- [Clinical Laboratory Improvement Amendments \(CLIA\)](#)
- [Conditions for Coverage \(CFCs\) & Conditions of Participations \(CoPs\)](#)
- [Deficit Reduction Act](#)
- [Economic Recovery Act of 2009](#)
- [EHR Incentive Programs](#)
- [Emergency Medical Treatment & Labor Act \(EMTALA\)](#)
- [Freedom of Information Act \(FOIA\)](#)
- [Legislative Update](#)
- [Paperwork Reduction Act \(PRA\) of 1995](#)
- [Section 1011 - Emergency Health Services Furnished to Undocumented Aliens](#)
- [Open Payments](#)

HIPAA Administrative Simplification

May 2016 CMS Program Resources

CMS news

- [Departments of Justice and Health and Human Services announce over \\$27.8 billion in returns from joint efforts to combat health care fraud](#)
- [Affordable Care Act initiative builds on success of ACOs](#)
- [CMS issues the final HHS Notice of Benefit and Payment Parameters for 2016](#)
- [CMS proposes 2016 payment and policy updates for Medicare Health and Drug Plans](#)
- [CMS Strengthens Five Star Quality Rating System for Nursing Homes](#)

[View more news & links](#)

The Regulations & Guidance tab provides access to official guidance sources arranged by the following categories: Guidance (which includes CMS Manuals), Legislation, Health Insurance Portability and Accountability Act (HIPAA), Regulations & Policies, and Review Boards and Administrative Decisions.

CMS Manuals

CMS.gov
Centers for Medicare & Medicaid Services

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Medicare | Medicaid/CHIP | Medicare-Medicaid Coordination | Insurance Oversight | Innovation Center | **Regulations and Guidance** | Research, Statistics, Data and Systems | Outreach and Education

Home > Regulations and Guidance > Manuals > Manuals

Manuals

[Future Updates to the IOM](#)
[Internet-Only Manuals \(IOMs\)](#)
[Paper-Based Manuals](#)

Manuals

The CMS Online Manual System is used by CMS program components, partners, contractors, and State Survey Agencies to administer CMS programs. It offers day-to-day operating instructions, policies, and procedures based on statutes and regulations, guidelines, models, and directives. In 2003, we transformed the CMS Program Manuals into a web user-friendly presentation and renamed it the CMS Online Manual System.

Related Links

[Transmittals](#)
[Quarterly Provider Updates](#)
[CMS Forms](#)

Page last Modified: 04/05/2012 9:41 AM
[Help with File Formats and Plug-Ins](#)

May 2016 CMS Program Resources

Select the IOM link to access CMS manuals

The manuals offer day-to-day operating instructions, policies, and procedures.

The CMS Online Manual System, on the Regulations & Guidance tab, is used by CMS staff, partners, contractors, and State Survey Agencies to administer CMS programs. It offers day-to-day operating instructions, policies, and procedures based on statutes and regulations, guidelines, models, and directives. The CMS manuals are among the most frequently accessed resources on the CMS website. As such, you'll also find a link to the manuals in the Top 5 Resources section of the CMS homepage. From the manuals page, you'll need to click the link on the left that says Internet-Only Manuals (IOMs).

There are 25 Internet-only manuals covering many Medicare and Medicaid–related topics.

For instance, if you’re interested in learning whether or not Medicare Part A will pay for a private hospital room, you’d start by clicking on the Medicare Benefit Policy Manual, which includes details about Medicare Part A and B covered services.

[100](#) Introduction

[100-01](#) Medicare General Information, Eligibility and Entitlement Manual

[100-02](#) Medicare Benefit Policy Manual

[100-03](#) Medicare National Coverage Determinations (NCD) Manual

[100-04](#) Medicare Claims Processing Manual

[100-05](#) Medicare Secondary Payer Manual

[100-06](#) Medicare Financial Management Manual

[100-07](#) State Operations Manual

[100-08](#) Medicare Program Integrity Manual

[100-09](#) Medicare Contractor Beneficiary and Provider Communications Manual

[100-10](#) Quality Improvement Organization Manual

[100-11](#) Programs of All-Inclusive Care for the Elderly (PACE) Manual

[100-12](#) State Medicaid Manual (The new manual is under development)

[100-13](#) Medicaid State Children’s Health Insurance Program (Under Development)

[100-14](#) Medicare ESRD Network Organizations Manual

[100-15](#) Medicaid Integrity Program (MIP)

[100-16](#) Medicare Managed Care Manual

[100-17](#) CMS/Business Partners Systems Security Manual

[100-18](#) Medicare Prescription Drug Benefit Manual

[100-19](#) Demonstrations

[100-20](#) One-Time Notification

[100-21](#) Recurring Update Notification

[100-22](#) Medicare Quality Reporting Incentive programs Manual

[100-23](#) Payment Error Rate Measurement

[100-24](#) State Buy-In Manual

[100-25](#) Information Security Acceptable Risk Safeguards Manual

Internet-Only Manuals (IOMs) Continued

Each manual is broken up into chapters, according to topic

Details for Publication #: 100-02

Publication # 100-02

Title Medicare Benefit Policy Manual

Downloads

- [Chapter 1 - Inpatient Hospital Services Covered Under Part A \[PDF, 436KB\]](#)
- [Chapter 1 Crosswalk \[PDF, 195KB\]](#)
- [Chapter 2 - Inpatient Psychiatric Hospital Services \[PDF, 82KB\]](#)
- [Chapter 2 Crosswalk \[PDF, 74KB\]](#)
- [Chapter 3 - Duration of Covered Inpatient Services \[PDF, 30KB\]](#)
- [Chapter 3 Crosswalk \[PDF, 71KB\]](#)
- [Chapter 4 - Inpatient Psychiatric Benefit Days Reduction and Lifetime Limitation \[PDF, 102KB\]](#)
- [Chapter 4 Crosswalk \[PDF, 76KB\]](#)
- [Chapter 5 - Lifetime Reserve Days \[PDF, 97KB\]](#)
- [Chapter 5 Crosswalk \[PDF, 104KB\]](#)

May 2016 CMS Program Resources

Each manual is broken up into different chapters, according to topic.

In this case, since the information we're looking for is about Part A covered hospital services, we'd click on the first blue link for Chapter 1: Inpatient Hospital Services Covered Under Medicare Part A.



The CMS Data Navigator is found on the Research, Statistics, Data & Systems tab.

The CMS Data Navigator application is an easy-to-use, menu-driven search tool that makes CMS's data and information resources easier to search and access. Use the Data Navigator to find data and information products for specific CMS programs, such as Medicare and Medicaid, or on specific health care topics or settings-of-care.

You can also find statistics, trends and reports, computer data and systems, and research that includes quantitative information on CMS programs.

CMS Training Materials

The screenshot shows the CMS.gov website interface. At the top, there is a yellow banner with the text "CMS Training Materials". Below this is the CMS.gov logo and navigation links: Home, About CMS, Newsroom Center, FAQs, Archive, Share, Help, and Print. A search bar is also present. The main navigation menu includes tabs for Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The Outreach & Education tab is highlighted with a red circle. Below the navigation menu, the "Outreach & Education" section is displayed. It features three main categories: "Learn", "Partner with us", and "Reach out". Under the "Learn" category, the "Get training" link is circled in red. Other links in this category include "Learn credit", "Attend events", and "Find resources". The "Partner with us" category includes "Become a partner". The "Reach out" category includes "Find tools to help you help others" and "Get digital media". To the right of the "Learn" category is a "Look up topics" section with links for ACA & Marketplace, Medicare, Medicaid, CHIP, American Indians/Alaska Natives, EHR & HITECH, Special populations, Quality of care, Fraud, States, Privacy, and Health conditions & conditions. On the far right, there is a "CMS news" section with several news items, including "Improved quality of Medicare plans and steady premiums are great news as Open Enrollment set to begin on Oct. 15", "2015 Medicare Part B premiums and deductibles to remain the same as last two years", "CMS Announces Two Medicare Quality Improvement Initiatives", "CMS makes first wave of drug & device company payments to teaching hospitals and physicians public", and "National Partnership to Improve Dementia Care exceeds goal to reduce use of antipsychotic". At the bottom left, the date "May 2016" is displayed, and at the bottom center, "CMS Program Resources" is visible.

The Outreach & Education tab provides links to training materials, resources, partner tools, and outreach efforts and topics. To locate our training materials, go to [CMS.gov](https://www.cms.gov), click on Outreach and Education, and click on Get Training.

CMS Training Materials by Audience

Home | About CMS | Newsroom Center | FAQs | Archive | Share Help Print

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Medicare Medicaid/CHIP Medicare/Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Outreach and Education > Learn > Get training > Get training

Get training

Get training

Medicare Learning Network® (MLN)

- MLN general information
- MLN Web-based training
- MLN educational web guides
 - Documentation guidelines for evaluation & ma
- MLN Connects™ National Provider Call program
- MLN Connects Provider eNews
- MLN Matters articles
- MLN products

National Training Program

- CMS National Training Program

Marketplace

- Training for navigators, agents, brokers, & other a

Additional training topics, accessed when you scroll down, include

- Fraud and Abuse
- Innovations
- Insurance Oversight
- Medicaid & state issues
- Quality
- Part C & D Compliance
- Electronic Health Records
- Transparency

Provider focused including billing information

Partner focused

May 2016 CMS Program Resources

You'll see 3 options. The first is the Medicare Learning Network (MLN). MLN is responsible for provider training. MLN's Catalog of Products is a free interactive downloadable document that lists all MLN products by media format. To access the catalog, scroll to the "Downloads" section and select "MLN Products Catalog." Once you have opened the catalog, you may either click on the title of a product or click on the type of "Formats Available." This will link you to an online version of the product or the Product Ordering Page.

The MLN Product Ordering page allows you to order hard copy versions of many of their products. To access the MLN Product Ordering page, scroll to the "Related Links Inside CMS" and select "MLN Product Ordering Page." The MLN Publications List contains the electronic versions of the downloadable publications. These products are free. To access the MLN Publications, go to the left-handed column on the page and select "MLN Publications." You will then be able to sort by date/year, topic, title, or format. You may also search by the date an item was last modified, a topic, or key word.

The second option is the CMS National Training Program. We develop training materials for our partners and stakeholders who counsel people with Medicare, Medicaid, and the Children's Health Insurance Program (CHIP). Last, you can access training materials on the Federally-facilitated Health Insurance Marketplace.

CMS National Training Program

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Learn about your [healthcare options](#)

Medicare | Medicaid/CHIP | Medicare-Medicaid Coordination | Private Insurance | Innovation Center | Regulations & Guidance | Research, Statistics, Data & Systems | Outreach & Education

Home > Outreach and Education > CMS National Training Program > CMS National Training Program

CMS National Training Program

The CMS National Training Program is celebrating its 18th year of experience and providing reliable information about the programs that are administered by CMS for Medicare, Medicaid, and the Children's Health Insurance Program.

We provide support for partners and stakeholders, not-for-profit professionals and volunteers who work with seniors and people with disabilities, and others who help people make informed health care decisions.

Resources are provided in formats to meet specific needs:

- **Training Library:** A comprehensive collection of training resources, including training presentations, workbooks, job aids, and other learning tools.
- **Web-based Training:** Our Learning Series webinars provide an in-depth overview of a key topic each month. The CMS Stakeholder & Partner Education monthly webinar features CMS policy experts who provide in-depth information on current issues.
- **Multimedia Products:** Entertaining and informative outreach and education tools featuring videos, webinars, and webcasts. Some products are available in Spanish.
- **Classroom Modules:** Complex information is made easy-to-understand in these comprehensive, customizable train-the-trainer presentations that include slides and speaker's notes.
- **Training Workshops:** These face-to-face sessions are held nationwide for partners who train others. They feature expert Medicare presenters and interactive learning activities.

Use these products and resources to learn about Medicare, Medicaid, the Children's Health Insurance Program. The National Training Program also provides information on the Health Insurance Marketplace on [Marketplace.cms.gov](#). This information will help you conduct outreach and education sessions, or counsel people on their health care options and benefits.

Contact us at training@cms.hhs.gov with your training questions.

Related Links

[Join the CMS National Training Program E-Mail List](#)

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We provide support for partners and stakeholders, not-for-profit professionals, and volunteers who work with seniors, people with disabilities, and others who help people make informed health care decisions.

Resources are provided in formats to meet specific needs:

Training Library: A comprehensive collection of training resources, including training presentations, workbooks, job aids, and other learning tools.

Web-based Training: Our Learning Series webinars provide an in-depth overview of a key topic each month. The CMS Stakeholder & Partner Education monthly webinar features CMS policy experts who provide in-depth information on current issues.

Multimedia Products: Informative outreach and education tools featuring videos, webinars, and webcasts. Some products are available in Spanish.

Classroom Modules: Complex information is made easy to understand in these comprehensive, customizable train-the-trainer presentations that include slides and speaker's notes.

Training Workshops: These face-to-face sessions are held nationwide for partners who train others. They feature expert Medicare presenters and interactive learning activities.

Use these products and resources to learn about Medicare, Medicaid, and the Children's Health Insurance Program. The National Training Program also provides information on the Health Insurance Marketplace on [Marketplace.cms.gov](#). This information will help you conduct outreach and education sessions, or counsel people on their health care options and benefits.

Our materials are listed on the left-hand side of the page.

You can sign up for the Listserv by clicking on "Join the CMS National Medicare Training Program E-Mail List" to receive monthly updates and information on upcoming training.

Product Ordering Website

Visit
productordering.cms.hhs.gov.

Select Create an Account.
For questions, use the
Contact Us link or email
support@cms.pow.us.

The screenshot shows the CMS Product Ordering Website interface. At the top, there is a blue header with the CMS logo and the text "Centers for Medicare & Medicaid Services Product Ordering Website" and a "Text-Only Version" link. Below the header is a "HELP" section with instructions: "Please enter your Username and Password in the designated fields, and then click on the Sign In button. If you are a CMS partner and need education and outreach materials click on the words Create an account. Forgot your Username or Password? Click [here](#)." A "Contact Us" link is also present. The main content area features a yellow login box with fields for "Username:" and "Password:", a "Forgot your Username or Password" link, a "Sign In" button, and a "Create an Account" button. At the bottom, there is a blue footer with the CMS logo and "U.S. Department of Health & Human Services". The page also includes a date "May 2016" and "CMS Program Resources" at the bottom.

Partners seeking training materials may also want to access the CMS Product Ordering Website. Partners must create an account to order multiple copies of available publications at productordering.cms.hhs.gov. Topics include Medicare, Medicaid, Children's Health Insurance Program (CHIP), and the Health Insurance Marketplace. You may also have the opportunity to pre-order publications.

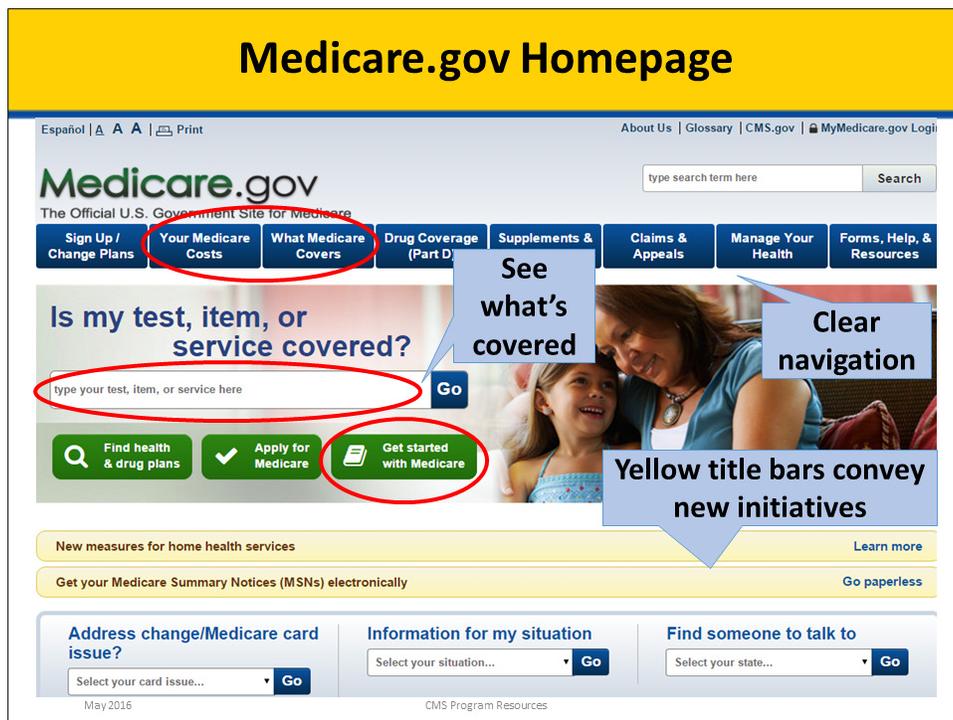
Medicare.gov

- Official U.S. Government site for Medicare
 - Primarily for people with Medicare and their caregivers
- You can use the website to
 - See what's covered
 - Compare Medicare health and drug plans
 - Find a doctor, provider, or supplier
 - Compare the quality of health care providers
 - Order publications or view them online
 - Find helpful contact information
 - Sign up for [MyMedicare.gov](https://www.medicare.gov)

May 2016

CMS Program Resources

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The [Medicare.gov](https://www.medicare.gov) website has many enhanced features such as

- Research-based web best practices
- Multiple paths to allow users to complete top tasks with ease
- Improved information delivery to be consistent across communication channels (e.g., publications, websites, call center, etc.)
- Expanded information architecture to make all consumer content available online (e.g., “Medicare & You”)
- Personalization wherever possible
- Enhanced search functionality

In addition to the many established helpful functions, the enhanced website features were included based on data and research, including [Medicare.gov](https://www.medicare.gov) web analytics (statistics), results from [Medicare.gov](https://www.medicare.gov) user surveys, top questions asked of 1-800-MEDICARE, top publication requests, and years of testing data on the “Medicare & You” handbook, our websites, and other products.

Usability testing is done to confirm that users understand and are able to successfully navigate the website. Based on research, we’ve created multiple paths to top tasks, like cost, coverage, enrollment, and finding plans. We also used action-oriented labels and text that is heavily loaded with key words drawn from consumer testing.

Additionally, the website has a responsive design for tablets and mobile devices. Its layout allows over 80% of visitors to self-serve directly from the homepage. The homepage also includes a dedicated area to highlight critical or upcoming initiatives, which was strategically placed so that it doesn’t interfere with the top tasks, yet still appear on the screen without the need to scroll. Other helpful tools highlighted on the homepage include “Get started with Medicare” shortcut, “Your Medicare Costs at a Glance” and “What Medicare Covers.”

Find a Doctor, Provider, or Supplier

The screenshot shows the Medicare.gov Physician Compare page. At the top, there is a yellow banner with the text "Find a Doctor, Provider, or Supplier". Below this, the Medicare.gov logo and navigation tabs are visible. A callout box with a blue background and white text says "Get contact information, helpful tips, and compare quality ratings". This callout points to a red-bordered box on the left side of the page, which contains a list of search options: "Find doctors, providers, hospitals, plans & suppliers", "Find doctors & other health professionals", "Find nursing homes", "Find hospitals", "Find home health services", "Find dialysis facilities", "Find health & drug plans", and "Find suppliers of medical equipment & supplies". Below this list is a "Read more blogs" button. The main content area of the page includes a search form with a "Location" field (containing "ZIP Code/City, State/Address/Landmark") and a "What are you searching for?" field (containing "Doctor Last Name or Specialty or Medical Condition"). A "Search" button is located to the right of these fields. Below the search form, there are sections for "Spotlight" and "Additional Information".

Using the Find doctors, providers, hospitals, plans & suppliers section of the page, you can access tools to help you

- Get contact information for hospitals, doctors, nursing homes, home health agencies, dialysis facilities, and suppliers
- Compare information about the quality of care and services these providers offer
- Get helpful tips on what to look for when comparing and choosing a provider

NOTE: Using the Find-a-Doctor/Physician Compare tool, you can view information by location about Medicare-enrolled doctors. Some of these doctors may accept assignment, while others may not. Assignment is an agreement by a doctor, provider, or supplier to be paid directly by Medicare, to accept the payment amount Medicare approves for the service, and not to bill for any more than the Medicare deductible and coinsurance. **You can refine your search to view only doctors who accept assignment.** Also, some doctors may be accepting new patients, while others may not. Call the doctor for more information.

Medicare Plan Finder

Use Plan Finder to do a general or personalized plan search

Select for Plan Finder

From the [Medicare.gov](https://www.Medicare.gov) homepage, click on the Find Health and Drug Plans link to go to the Medicare Plan Finder homepage. Plan Finder takes you through several screens to refine your selection to help you make an informed decision.

NOTE: For more Plan Finder information including video tutorials, visit the Plan Finder Toolkit at [CMS.gov/Outreach-and-Education/Training/CMSNationalTrainingProgram/Training-Library-Items/CMS1239988.html](https://www.CMS.gov/Outreach-and-Education/Training/CMSNationalTrainingProgram/Training-Library-Items/CMS1239988.html).

Forms, Help, and Other Resources

Medicare.gov
The Official U.S. Government Site for Medicare

type search term here Search

Sign Up / Change Plans | Your Medicare Costs | What Medicare Covers | Drug Coverage (Part D) | Supplements & Other Insurance | Claims & Appeals | Manage Your Health | Forms, Help, & Resources

Home → Forms, Help, & Resources Share

View, download, and order publications

Publications

Mail you get about Medicare

Better understand items you may receive in the mail about Medicare

Forms, Help, & Resources

Find health & drug plans
Find and compare drug plans, health plans, and Medicare Supplement Insurance (Medigap) policies.

Find & compare doctors, hospitals, & other providers
Find and compare hospitals, nursing homes, home health agencies, medical item suppliers, health care providers, health and drug plans, and dialysis facilities. Learn about how to choose providers and plans.

Related Resources
Downloadable Medicare databases

Find someone to talk to
Select your state...
Go

Is your test, item, or service covered?
type your test, item, or service here

May 2016 CMS Program Resources

The Forms, Help, and Resources tab provides access to publications and mailings you might receive about Medicare. Let's take a closer look at each resource.

Mail You Get About Medicare

Mail you get about Medicare	Initial IRMAA Determination
<p>All people with Medicare</p> <ul style="list-style-type: none"> ◆ Social Security Benefit Rate Change (BRI) Notice ◆ "Medicare & You" handbook ◆ Initial IRMAA Determination ◆ Social Security Part B & Part D Income-Related Adjustment Amount Notice ◆ Medicare Summary Notice (MSN) ◆ Plan marketing materials ◆ Notice of Medicare Premium Payment Due ◆ Medicare Easy Pay ◆ Medicare Current Beneficiary Survey (MCBS) Selection Letter ◆ Minimum Essential Coverage Notice <p>People who have Part D & get Extra Help</p> <ul style="list-style-type: none"> ◆ Notice of Creditable Coverage ◆ Explanation of Benefits (EOB) ◆ Social Security LIS & MSP Outreach Notice (mailed in May) ◆ LIS Choosers Notice ◆ Plan LIS Rider <p>May 2016 CMS Program Resources</p>	<p>What is it? You'll get this notice if you have Medicare Part B and/or Part D and Social Security determines that any Income Related Monthly Adjustment Amounts (IRMAA) apply to you. This notice includes information about Social Security's determination and appeal rights.</p> <p>When should I get it? You may get this notice at any time.</p> <p>Who sends it? Social Security</p> <p>What should I do if I get this notice? Keep the notice.</p> <p>Download a sample "Initial IRMAA Determination Notice"</p> <p>Publication, product, or other number Not available at this time</p> <p>Unofficial name Not available at this time</p>

Mailings sent about Medicare topics are organized by audience. Select the title to find out information such as when it's sent, who sends it, what action (if any) a recipient should take, or even download a sample.

Search for Publications

Medicare.gov
The Official U.S. Government Site for Medicare

Search by keyword on publication number

Forms, Help, Resources

Find, read, print, or order free Medicare publications

Category: All publications | Language: Select language... | Keyword or ID: preventive services

Search

Staying healthy

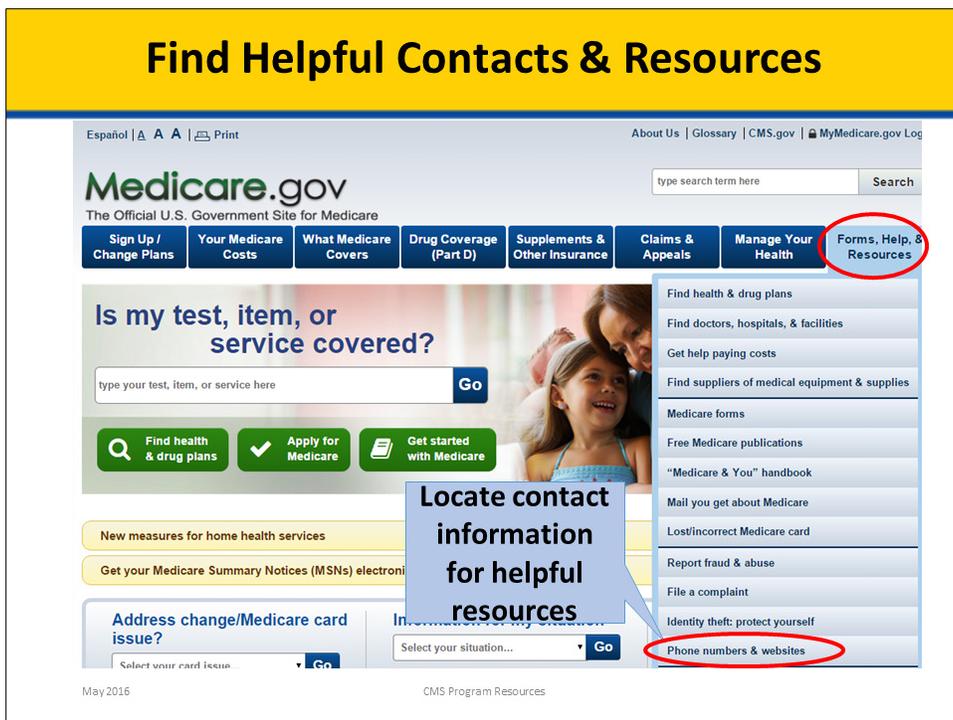
Staying Healthy
This publication gives an overview of Medicare's covered preventive services.
ID: 11100 / Pages: 4 pages / Size: 331 KB
Revised: 3/1/2015
This publication is available in other languages.

Select language and order options

Download/read publication:
Select language [v] Go

Order this publication in print:
Select format... [v]
Order

Once you get to the publications page, you have the option of searching by keyword or publication number. You can also click on links to view the most popular Medicare publications and access podcasts and eBooks for some Medicare topics. In this example, the search shows one of the results from “preventive services.” All related publications will appear. Note that you will be given the option to select the language and order the publication in print if available, or read it online.



For information about contacts in a particular geographical area, you should use [Medicare.gov/contacts](https://www.medicare.gov/contacts). When you select the Forms, Help, & Resources tab, you'll find a link (circled above) to helpful phone numbers and websites. You'll have the option to search by a specific organization (by name or state) or on a particular topic (e.g., general Medicare, billing, etc.).

The Other helpful websites section allows you to access additional websites that can provide more help or information that isn't presented on [Medicare.gov](https://www.medicare.gov). Below are some of the topics for websites you can link to:

- Medicare Savings Program
- State Insurance Departments
- Senior Websites
- Other Government Websites
- Other health care resources



[MyMedicare.gov](https://www.mymedicare.gov) is an optional, free, and secure site designed to help you check the status of your eligibility, enrollment, and other Medicare benefits. It lets you access your Original Medicare claims information almost immediately after your claims are processed by Medicare and provides your preventive health information 24 hours a day, 7 days a week. Also, you may choose to go paperless through this website and receive your Medicare Summary Notices (MSNs) and “Medicare and You” Handbook electronically (eMSN and eHandbook).

Getting started—Find information on how you can get started registering for your own [MyMedicare.gov](https://www.mymedicare.gov) account. Learn about why it’s important to set up an account, how to enter your information, and how to make changes to your information.

Account services—Get information about questions you may have about setting up your new account, including changing your username, what to do if you forget your password, and getting emails from Medicare.

Customer service—Find out who to contact if you need any help with your [MyMedicare.gov](https://www.mymedicare.gov) account, including issues with registration, not getting your password letter, or if you’re unable to register with [MyMedicare.gov](https://www.mymedicare.gov).

Security & privacy—Review the online policies about website security and privacy, rules and regulations for using [MyMedicare.gov](https://www.mymedicare.gov), including how Medicare protects your personal information using the latest in security software.

Virtual tour—[MyMedicare.gov](https://www.mymedicare.gov) provides online video demonstrations for help with a number of topics related to the many functions and features of the [MyMedicare.gov](https://www.mymedicare.gov) website.

You can share the demo IDs/password for practice on [MyMedicare.gov](https://www.mymedicare.gov). All Test IDs begin with MBPUSER + add 201a-209a. The password for all is CMSPWD2USE.

Registering lets you check your Original Medicare claims as soon as they are processed; find your eligibility, entitlement, and preventive service information; check your health and prescription drug enrollment information, as well as your Part B deductible information; manage your prescription drug list and personal health information, and more.

The screenshot shows the Medicare.gov website with the following elements:

- Header:** "Information in Other Languages" in a yellow banner.
- Top Navigation:** "Español", "About Us", "Glossary | CMS.gov | MyMedicare.gov Login".
- Main Content:** "Information in other languages" section with a list of languages: Español/Spanish, 中文/Chinese, TIẾNG VIỆT/Vietnamese, 한국어/Korean, and Русский/Russian. The "Information in other languages" link is circled in red.
- Right Sidebar:** "中文/Chinese" section with a video "Welcome to Medicare (video)" and a PDF "4 Programs that Can Help You Pay Your Medical Expenses- 11445-C [PDF, 369 KB]".
- Footer:** "May 2016" and "CMS Program Resources".

You can navigate the [Medicare.gov](https://www.Medicare.gov) site in Spanish by selecting the Español option in the top corner. For information in other languages, select “About Us” on the top of the [Medicare.gov](https://www.Medicare.gov) homepage and select “Information in Other Languages.” Each language heading displays which specific publications are available in that language.

The link to this page is [Medicare.gov/about-us/other-languages/information-in-other-languages.html](https://www.Medicare.gov/about-us/other-languages/information-in-other-languages.html).

A video in American Sign Language is available at [youtube.com/watch?feature=player_embedded&v=eskZVAg7v0o](https://www.youtube.com/watch?feature=player_embedded&v=eskZVAg7v0o). It provides an overview of Medicare, including Medicare Parts A, B, C and D; Medicare-covered preventive services; and the differences between the Medicare and Medicaid programs.

Medicaid.gov

- Operated by the Centers for Medicare & Medicaid Services (CMS)
 - You can use the website to
 - Read federal policy guidance
 - Find Medicaid and the Children's Health Insurance Program (CHIP) information by state, topic, or population
 - Access the State Resource Center
 - Learn how the Affordable Care Act impacts Medicaid and CHIP

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- [Medicare.gov](https://www.medicare.gov) is operated by the Centers for Medicare & Medicaid Services (CMS)
 - You can use the website to
 - Read federal policy guidance
 - Find Medicaid and Children's Health Insurance Program (CHIP) information by state, topic, or population
 - Access the State Resource Center
 - Learn how the Affordable Care Act impacts Medicaid and CHIP

Medicaid.gov and CHIP

The screenshot displays the Medicaid.gov website interface. At the top, a yellow banner contains the text "Medicaid.gov and CHIP". Below this, the website header includes the "Medicaid.gov" logo and navigation links for "Federal Policy Guidance", "Medicaid", "CHIP", "Basic Health Program", "State Resources", and "Affordable Care Act". The "CHIP" link is circled in red. A navigation menu below the header lists "Federal Policy Guidance", "Medicaid", "CHIP", "Basic Health Program", "State Resources", "Affordable Care Act", and "About Us". The main content area features a large image of a family and a sidebar with "New & Notable" updates, "Popular Pages", and a "Featured" section for the "IAP" (Medicaid Innovation Accelerator Program). The main content area also includes a "Children's Health Insurance Program (CHIP)" section with an "Overview" and a "Policy and Program Topics" table. The table lists topics such as Benefits, Eligibility, Cost Sharing, Financing, CHIPRA, and CHIPRA Grants. A "Featured" section on the right highlights "Learn How to Apply for Coverage" and "Medicaid & CHIP Enrollment Data". The footer of the page shows "May 2016" and "CMS Program Resources".

[Medicaid.gov](http://www.Medicaid.gov) is the official U.S. Government site for Medicaid, but it includes information about the Children's Health Insurance Program (CHIP).

This website provides information on eligibility and enrollment, funding, and also provides reports and evaluations. You can search information by population. In addition, this website also has sections for Federal Policy Guidance; Medicaid Program Information by population, topic, or state; Basic Health Program (BHP) option; State Resources; and the Affordable Care Act.

InsureKidsNow.gov

- Operated by CMS
- Information about Medicaid and the Children’s Health Insurance Program (CHIP) for
 - Families seeking health insurance coverage for children and teens
 - Organizations interested in getting involved in the Connecting Kids to Coverage National Campaign

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InsureKidsNow.gov is another helpful website for families needing information about health coverage.

The Children’s Health Insurance Program (CHIP) provides health coverage to eligible children, through both Medicaid and separate CHIP programs. CHIP is administered by states, according to federal requirements. The program is funded jointly by states and the federal government.



Here is the InsureKidsNow.gov website, which is operated by CMS. It provides information about Medicaid and the Children’s Health Insurance Program (CHIP) for families seeking health insurance coverage for children and teens.

Organizations may get involved in the Connecting Kids to Coverage National Campaign, a national outreach and enrollment initiative funded under the CHIP Reauthorization Act (CHIPRA) and the Affordable Care Act (ACA).

HealthCare.gov

- Official U.S. Government resource to help you take health care into your own hands
 - Includes reports, videos, blogs, and a newsroom
- You can use the website to
 - Sign up for health coverage
 - Find out about available insurance options
 - Learn about the health care law

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[HealthCare.gov](https://www.healthcare.gov) is intended for the general public and contains information about the Affordable Care Act and health insurance coverage options.



HealthCare.gov is the official government website for the Federally-facilitated Health Insurance Marketplace. It will help you find the health insurance best suited to your needs, whether it's private insurance for individuals, families, and small businesses, or public programs that may work for you.

HealthCare.gov/see-plans/ will ask you questions about your health insurance status, your age, any special medical needs, and then will provide you with a list of health insurance options that may help, such as getting a private health insurance plan, Medicaid, or health insurance through work. You can click on each of the options to get more details.

If your state has its own Marketplace, you will be directed to its website.

Marketplace.cms.gov

- Official website for Marketplace information for assisters and outreach partners
- You can use the website to
 - Access applications, forms, and notices
 - Locate technical assistance resources
 - Receive training
 - Access outreach and education materials

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Marketplace.cms.gov is the official information source for assisters, Navigators, Certified Application Counselors, and other partners helping Health Insurance Marketplace consumers.



You can get up-to-date information to help you counsel people who may benefit from the Health Insurance Marketplace at [Marketplace.cms.gov](https://www.marketplace.cms.gov). There is access to consumer materials, training materials (including videos), research, and more. You can sign up for updates as well. This is also where organizations can apply to become Certified Application Counselors and Champions for Coverage. Training information for Navigators and Certified Application Counselors is accessible from this web page.

SSA.gov

- Official website of the U.S. Social Security Administration (SSA)
- You can use the website to
 - Apply for benefits, including
 - Retirement, Medicare, Extra Help, and Disability
 - Order a replacement Medicare card
 - Research issues using SSA's online manuals

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The website for the Social Security Administration contains information related to Medicare, Medicaid, and the Children's Health Insurance Program (CHIP).



Many of the links you may need are located in drop-down lists from tabs at the top, or from links in boxes on the bottom of the page. You can select the “Benefits” tab at the top and a drop-down list of topics will appear. You can select “Medicare” to view a variety of topics and services available from Social Security. From this homepage you can accomplish a wide variety of tasks and locate information. For instance, there are links here to apply for benefits, get a Social Security card, get forms or publications, and sign up to get your Social Security Statement online.

Medicare Services on SSA.gov

Accessability · Contact Us · FAQs · Español · Other Languages · Sign In

Home **Numbers & Cards** Benefits Information for... Business & Government Our Agency

Medicare Benefits

Medicare

Medicare is our country's health insurance program for people age 65 or older. Certain people younger than age 65 can qualify for Medicare, too, including those who have disabilities and those who have permanent kidney failure. The program helps with the cost of health care, but it does not cover all medical expenses or the cost of most long-term care. [More...](#)

Apply for Medicare only You can apply for Medicare even if you're not ready to retire. [More...](#)

[Return to a Saved Application](#) [Check Application Status](#)

If You Already Have Medicare

If you already have Medicare Part A and wish to sign up for Medicare Part B, please call 1-800-792-6288 (TDD) or 1-800-325-6770 (Voice)

Related Information

Publications

Get Extra Help with Medicare prescription drug plan costs

Medicare information for beneficiaries with higher incomes [↗](#)

More Medicare information

Understanding Medicare Part C and D enrollment periods [↗](#)

Need information about benefits for same-sex couples?

Website: www.medicare.gov
Toll-free number: 1-800-MEDICARE (1-800-633-4227)
TTY number: 1-877-486-2048

Connect Share

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Once on the Medicare Benefits page, you can apply for Medicare benefits, apply for Extra Help with Medicare drug coverage, check the status of your Extra Help application, or replace a lost, stolen, or damaged Medicare card.

- **Applying for Medicare**—Completing an application takes between 10 and 30 minutes, depending on the number of questions you need to answer. You can save your application as you go, so you can take a break and return at any time. You can also watch a video tutorial with helpful hints for completing the application.
- **Applying for Extra Help**—The application doesn't have to be completed all at once. After you fill in your name and address, you'll get a Re-entry Number. You'll be able to stop working on the application whenever you want, and then use this Re-entry Number to come back. When you've completed the application, you'll get a summary of the information you entered. You can make any necessary changes prior to submission. After you send the application to Social Security Administration (SSA) electronically, you'll be able to print or save a receipt and your submitted application. There are time limits for your work on each page. You'll receive a warning after 25 minutes, and you can extend your time on that page.
- **Replacing a Medicare Card**—If your Medicare card is lost, stolen, or damaged, you can ask for a new one on this website. Your Medicare card will arrive in the mail in about 30 days. It will be mailed to the address SSA has on file for you. If you need proof that you have Medicare sooner than 30 days, you also can request a letter, which you'll receive in about 10 days. If you need proof immediately for your doctor or for a prescription, visit your nearest Social Security office.

SSA.gov Homepage for Publications

Get a Publication

Items of Interest

Benefits Planner | Calculators | Check Application Status | Contact Us | Forms

Closings & Emergencies | **Publications** | Social Security Number | Social Security Statement | Social Security Update

Disability Insurance Facts
10,931,092 Total DI Beneficiaries
Social Security Supports Workers and Their Families in Every Community Across America

Need information about benefits for same-sex couples?

myRA
U.S. Department of the Treasury
START SAVING THE EASY WAY.

Plain Writing

FOIA · Open Government · Glossary · Privacy · Report Fraud, Waste or Abuse · Site Map · Website Policies
Benefits.gov · Disability.gov · Healthcare.gov · MyMoney.gov · Regulations.gov · USA.gov · Other Government Sites

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At the bottom of the Social Security homepage, you'll see more links to important topics and ways to complete needed tasks. Many people find the "Publications" link helpful to access resources and important information by topic or publication number.

SSA.gov Publications Page

Search by publication number or title

Get Your Payments Electronically
05-10073, ICN 467520, February 2016

Summary
Receiving Social Security payments electronically is a simple, safe and secure way to receive your benefits — even if you don't have a bank account.

Audio
PDF
Other Languages

Identity Theft And Your Social Security Number
05-10064, ICN 463270, February 2016

Summary
Learn how you can prevent identity theft and what you can do if you're a victim.

Audio
PDF
Other Languages

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This is a view of the Social Security publications page. The top of the page has a field that allows you to enter the publication number or title of a publication that you're interested in finding. Next to the Search box is an option to browse publications by topic. As you scroll down the page, you'll notice format options listed to the right of each publication. You can access the information via audio file, .pdf, or in "Other Languages."

Regulations.gov

- Source for U.S. Government Regulations from nearly 300 federal agencies, including CMS
- You can use the website to
 - Review and submit comments on Proposed Rules
 - Read Final Rules
 - View Regulatory Agendas that list regulations each agency plans to issue



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[Regulations.gov](https://www.regulations.gov) is your source for information on the development of federal regulations and other related documents issued by the U.S. Government. Through this site, you can find, read, and comment on regulatory issues that are important to you. The types of regulations on this site include Final Rules, Proposed Rules, and Notices from the Federal Register. Documents such as Public Comments and Supporting and Related Materials are often associated with these regulations, and can also be found on this site.

After congressional bills become laws, federal agencies are responsible for putting those laws into action through regulations. This process may include the following steps:

- An agency initiates a rule-making activity, and adds an entry to its Regulatory Agenda (provides information about regulations the agency plans to issue or has recently completed)
- A Proposed Rule or other document is published to [Regulations.gov](https://www.regulations.gov)
- The public is given the opportunity to comment on this rule for a specified time frame
- Final Rules can be accessed on [Regulations.gov](https://www.regulations.gov)

After final rules are published, CMS may issue updates to its operational manuals.



This is the [Regulations.gov](https://www.regulations.gov) homepage.

From here, you can either search by entering keywords into the Search box, or use the Advanced Search, as shown on the next slide.

You can also go to the Learn tab if you'd like to learn more about the regulatory process and each step in the rule-making process.

Let's say we're specifically interested in reading the final rule announcing the acceptance of certain third-party payments of Qualified Health Plan Premiums, approved in March 2014. We'd start by selecting the Advanced Search button (circled above).

Advanced Search Page

Use Advanced Search filters

- Enter keywords
- Select document type
- Pick date range
- Choose agency

The screenshot shows the 'regulations.gov' Advanced Search page. The page title is 'Advanced Search'. Below the title, there is a 'Find Documents' section. A red circle highlights the 'By Keyword or ID' search option. Below this, there is a search input field. Another red circle highlights the 'By Document Type' filter. Below this, there are several radio button options: 'Notice', 'Proposed Rule', 'Rule', 'Supporting & Related Material', 'Other', and 'Public Submission'. A third red circle highlights the 'By Agency' filter. Below this, there is a text input field labeled 'Narrow By Agency'. At the bottom of the page, there is a 'By Document Subtype' section with a note: 'You must select an Agency to search by Document Subtype'. The page also includes a navigation bar with 'Home', 'Help', 'Resources', and 'Contact Us' links, and a search icon.

If you had searched this rule before and knew the ID was CMS-2014-0035-0002, you could quickly access it by using the ID search option. Using key terms in the Keyword box like “third-party payment qualified health plan” will yield more total results, which can then be filtered down using date, Document Type (rule for this example) and Agency (CMS).

eCFR.gov

- The Electronic Code of Federal Regulations (eCFR) is a current version of the Code of Federal Regulations (CFR)
 - Most up-to-date source for Medicare regulations
- You can use the website to
 - Find regulations after Final Rules are put in place

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The Electronic Code of Federal Regulations is the most up-to-date place to find Medicare information. It's updated on a daily basis. In contrast, CMS guidance and manuals may only be updated on an annual or bi-annual basis.

eCFR.gov Homepage

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[SUBCHAPTER C — MEDICAL ASSISTANCE PROGRAMS \(Parts 430 to 456\)](#)

[SUBCHAPTER D — STATE CHILDREN' HEALTH INSURANCE PROGRAMS \(SCHIPs\) \(Parts 457 to 457\)](#)

[SUBCHAPTER E — PROGRAMS OF ALL-INCLUSIVE CARE FOR THE ELDERLY \(PACE\) \(Parts 460 to 460\)](#)

[SUBCHAPTER F — QUALITY IMPROVEMENT ORGANIZATIONS \(Parts 475 to 481\)](#)

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TITLE 42—Public Health

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SUBCHAPTER B—MEDICARE PROGRAM (CONTINUED)

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PART 422—MEDICARE ADVANTAGE PROGRAM

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Browse Parts under Chapter 4 to find specific topics, denoted by Headings. For example, if you were looking for Medicare Advantage, you would find it under Part 422. You would find Part D under Part 423. Subparts further divide those topics into categories (for example, General Provisions.)

Ways to Stay Connected

- Join email Listservs
 - Most websites provide a link to sign up to get timely updates
- Social Media



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CMS Program Resources

It's important that you're using the most up-to-date information when making decisions about health care. You can be sure to stay connected and receive current alerts and updates through email Listservs and social media platforms.

Social Media

- CMS has a Medicare presence on
 - YouTube—CMSHHSgov
[YouTube.com/CMSHHSGov](https://www.youtube.com/CMSHHSGov)
 - Twitter at [Twitter.com/CMSGov](https://twitter.com/CMSGov) Our ID: @CMSGov
 - facebook.com/Medicare.gov
- CMS has a Marketplace presence on
 - facebook.com/HealthCare.gov
 - mobile.twitter.com/HealthCareGov
 - youtube.com/playlist?list=PLaV7m2-zFKpgZDNCz7rZ3Xx7q2cDmpAm7

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In addition to government websites, you may also use social media sites to get information about Medicare and the Marketplace. The 3 social media sites used by CMS to distribute information are YouTube, Twitter, and Facebook. You can use these sites to see informative videos about CMS-managed programs and learn about upcoming events.

Acronyms

ACA	Affordable Care Act
BHP	Basic Health Program
CCIIO	Center for Consumer Information & Insurance Oversight
CHIP	Children’s Health Insurance Program
CHIPRA	CHIP Reauthorization Act
CMMI	Center for Medicare & Medicaid Innovation
CMS	Centers for Medicare & Medicaid Services
eCFR	electronic Code of Federal Regulations
eMSN	electronic Medical Summary Notice
FAQ	Frequently Asked Questions
FFS	Fee-for-Service
HIPAA	Health Insurance Portability and Accountability Act
IOM	Internet-Only Manuals
LCD	Local Coverage Determinations
MCD	Medicare Coverage Database
MIP	Medicaid Integrity Program
MLN	Medicare Learning Network
MSN	Medicare Summary Notices
NCA	National Coverage Analyses
NCD	National Coverage Determinations
NTP	National Training Program
PACE	Programs of All-Inclusive Care for the Elderly
SCHIP	State Children’s Health Program
SSA	Social Security Administration

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