



National Training Program (NTP) Professional Data on Marketplace CEU Webinar Course Developers/Presenters

Tarnisha Brown-Planner/Presenter

Tarnisha Brown leverages over ten years of professional experience in the design and delivery of high-impact blended learning and knowledge transfer solutions that achieve measurable performance improvement results. Ms. Brown has extensive experience in the design, development, delivery, and evaluation of training programs. She holds a Bachelor's of Arts and a Master's Degree. She is responsible for oversight of training materials, including print materials, web-based training (WBT), video and DVD production for the CMS National Training Program. Her areas of expertise are adult learners, eLearning, and learning management.

As a Health Insurance Specialist in the Division of Training Ms. Brown's focus is program training. Ms. Brown is responsible for serving as liaison and conducting training sessions for audiences that include many Centers for Medicare & Medicaid Services partners such as State Health Insurance Assistance Program counselors (SHIPs), employees from congressional offices, Medicare beneficiaries, caregivers, disability advocates, business owners, health care providers and faith-based organizations. In addition, she conducts training for Centers for Medicare & Medicaid Services employees. Ms. Brown uses instructional design methodology activities including designing, developing and delivering.

David Santana- Presenter

David Santana is a Health Insurance Specialist at the Centers for Medicare & Medicaid Services (CMS). David serves as a Subject Matter Expert and Senior Trainer for the National Training Program Division in the Office of Communications. Currently, David coordinates the research, development and technical review of educational materials for partners, federal, states, local agencies, and national organizations. He delivers regular public speeches including at national conferences, and provides policy clarifications on all aspects of CMS programs. His work experience includes: researching and conducting extensive legal research and review of the laws, policies, and regulations governing CMS programs; and developing educational materials to train staff and stakeholders. Throughout his training experience, David has developed techniques that complement a variety of presenting tools to effectively reach the variety of audiences who wish to learn and understand CMS programs better. He has given keynote speeches, conducted webinars, provided slide presentations, used interactive media effectively with various groups, and engaged in public education efforts with local television and radio shows.

For questions regarding the content of this activity, or for technical assistance send an e-mail to the CMS National Training Program at DTceu@cms.hhs.gov.



Joseph Warden-Planner/Presenter

Joseph Warden is a Health Insurance Specialist at the Centers for Medicare and Medicaid Services. He is a member of a team that provides training for CMS' National Training Program, which is tasked with providing consistent, accurate, and reliable training about the programs that CMS administers. Joseph participates in research and is a presenter for webinars and in-person training related to Medicare, Medicaid, the Children's Health Insurance Program (CHIP), and the Health Insurance Marketplace. He brings experience from both mental health and medical care settings. Joseph served as a Combat Medic in United States Army for several years, three of which he performed in the capacity of trainer. He was an intern at Long Island Jewish Hospital Zucker Hillside in Geriatric Psychiatry and the Queens Hospital Center's Assertive Community Treatment Team; his major duties included providing training to individuals with mental health conditions and/or their families and facilitating caregiver support groups. Joseph has a strong research background and was appointed to tutor and provide supplemental training materials to graduate students at Adelphi University in Advanced Research and the History of Social Welfare. He holds Master's Degree and licensure in Social Work, and is currently working on a PhD in Adult Education. Joseph has been serving the American people since 2005, and as a member of the NTP, through teamwork, is committed to ensuring that consistent, accurate and reliable training information and products pertaining to CMS administered programs are continually available.

For questions regarding the content of this activity, or for technical assistance send an e-mail to the CMS National Training Program at DTceu@cms.hhs.gov.