



CMS 2010 BI-REGIONAL MEDICARE HEALTH PLAN COMPLIANCE CONFERENCE

Boston & New York – Serving Our Beneficiaries Together

AGENDA

June 1, 2010

- | | |
|--------------------|---|
| 11:30 AM – 1:00 PM | Registration/Exhibits |
| 12:45 PM – 1:00 PM | Opening – Norma Harris, Regional Health Insurance Specialist

Conference Moderator – Marva Nathan, Manager, Customer Relations Branch |
| | <u>Day 1 Plenary Sessions**</u> |
| 1:00 PM – 1:15 PM | Welcome – Conference Goals and Introduction of Boston and New York Staff
Reginald G. Slaten – Associate Regional Administrator, Division of Medicare Health Plans Operations |
| 1:15 PM – 1:30 PM | CMS Vision for Compliance – Serving Our Beneficiaries Together
James T. Kerr - Consortium Administrator, Consortium for Medicare Health Plans Operations (CMHPO) |
| 1:30 PM – 1:50 PM | Perspective on Casework
Paul Collura – Technical Advisor, CMHPO |
| 1:50 PM – 3:15 PM | Medicare and Medicaid Fraud, Waste and Abuse
Jean Stone – Director, Program Integrity Group, Medicare
Joel Truman – Deputy Director, Division of Field Operations Medicaid Integrity Group |
| 3:15 PM – 3:30 PM | Break/Exhibits |
| 3:30 PM – 4:00 PM | Introduction to the National Benefit Integrity MEDIC - Contractor for Fraud, Waste and Abuse -
What is our role in uncovering fraud?
Patrick Doyle, MS - Program Director, National Benefit Integrity (NBI) MEDIC
Melissa Fannin, RN, MS, MBA - Deputy Director of Administration, NBI MEDIC |

** Subject to Change

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Day 1 Break Out Sessions**

4:00 PM – 5:00 PM

SALON B

Quality Improvement Organizations (QIOs) and Managed Care/Quality Care

Facilitator: Patricia Farris - Account Manager, Division of Medicare Health Plans Operations

Presenters: Andrea Goldstein, RN, MS, - Vice President Medicare/Federal Health Care Assessment, IPRO
Frances Gordon – Director, Medicare/Federal Health Care Assessment, IPRO

SALON C

Medicare Part D – Pharmacy Updates

Facilitator: Dayle Berke, J.D. – Regional Health Insurance Specialist

Presenters: John Cocchiara, R.Ph. – CMHPO Lead Regional Pharmacist, New York
Adele Pietrantonio, R.Ph. – CMHPO Lead Regional Pharmacist, Boston

SALON G

Best Available Evidence and Limited Income Newly Eligible Transition Program (Limited Income NET)

Facilitator: Rosemary Ucaner – Regional Health Insurance Specialist

Presenters: Linda Sheo – Regional Health Insurance Specialist
Debra Smith – Regional Health Insurance Specialist

SALON H

MEDIC – What is National Benefit Integrity's Role in monitoring fraud, waste, or abuse in the Medicare Prescription Drug Program?

Facilitator: Mitchell Croll – Director, Health Plans Branch

Presenters: Patrick Doyle, MS - Program Director, National Benefit Integrity (NBI) MEDIC
Melissa Fannin, RN, MS, MBA - Deputy Director of Administration, NBI MEDIC

June 2, 2010

Day 2 Plenary Sessions**

8:30 AM – 8:45 AM

Opening Remarks

Jaime Torres, DPM, MS – Regional Director, U.S. Department of Health and Human Services
New York Regional Office

8:45 AM - 9:30 AM

Provider Payment Dispute Resolution for Non-Contracted Providers

Paul Foster – Senior Analyst, Division of Medicare Advantage Operations

Sheri Souers - Program Director, Payment Dispute Resolution Contractor (PDRC), First Coast Service Operations

9:30AM - 10:00 AM

Managed Care Appeals

Beverly Sgroi – Health Insurance Specialist, Division of Appeals Policy

Janice Eidem Esq. - Part C Project Director, Maximus

10:00 AM – 10:15 AM

Break/Exhibits

10:15 AM – 11:00 AM

Special Needs Plans

Heidi Arndt, MHA – Director, Division of Medicare Advantage Operations,

Medicare Drug and Health Plan Contract Administration Group

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11:00 AM – 12:00 PM Compliance Program Requirements and Evaluating Effectiveness
Vernisha Robinson – Health Insurance Specialist, Program Compliance and Oversight Group

12:00 PM – 1:15 PM LUNCH ON YOUR OWN

1:15 PM – 1:45 AM Security and Privacy
Eric Brown, J.D. – Supervisory Equal Opportunity Specialist,
U.S. Department of Health & Human Services, Offices for Civil Rights, Region II

1:45 PM – 3:00 PM Oversight & Compliance
Cynthia G. Tudor, Ph.D. - Director, Medicare Drug Benefit and C&D Data Group
Danielle R. Moon, J.D., MPA - Director, Medicare Drug & Health Plan Contract Administration Group

3:00 PM – 3:15 PM Break/Exhibits

Day 2 Break Out Sessions**

3:15 PM –4:10 PM SALON B
Part C and D Appeals
Facilitator: Patricia Farris - Account Manager, Division of Medicare Health Plans Operations
Presenters: Beverly Sgroi - Health Insurance Specialist, Division of Appeals Policy
Kathryn McCann Smith, J.D. - Technical Advisor, Division of Appeals Policy
Janice Eidem, Esq. - Part C Project Director, Maximus
Jerry Musheno, R.Ph., Esq. - Part D Project Director, Maximus
Kathleen Lockwood, R.Ph., Esq. - Part D Legal Counsel, Maximus

SALON C
Medicare Part D – Pharmacy Updates
Facilitator: Dayle Berke J.D. - Regional Health Insurance Specialist
Presenters: John Cocchiara, R.Ph. – CMHPO Lead Regional Pharmacist, New York
Adele Pietrantoni, R.Ph. – CMHPO Lead Regional Pharmacist, Boston

SALON G
Enrollment/Disenrollment and Reconciliation
Facilitator: Kelli Singleton - Account Manager, Division of Medicare Health Plans Operations
Presenter: Andrea Hamilton - Project Officer, Retroactive Processing Contractor (RPC),
Division of Prospective Payment, Medicare Plan Payment Group

SALON H
Privacy and Security – Office for Civil Rights
Facilitator: Frank Winter – Regional Health Insurance Specialist
Presenters: Lisa Lee Anderson, J.D. - Special Assistant to the Regional Manager, OCR
Kelli Robinson - Security Rule Lead, OCR

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4:15 PM – 5:10 PM

SALON B

Part C and D Appeals

Facilitator: Patricia Farris, Account Manager, Division of Medicare Health Plans Operations

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Kathryn McCann Smith, J.D. - Technical Advisor, Division of Appeals Policy

Janice Eidem, Esq. - Part C Project Director, Maximus

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SALON C

Best Available Evidence & Limited Income Newly Eligible Transition Program (Limited Income NET)

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June 3, 2010

Day 3 Plenary Sessions**

8:30 AM – 9:15 AM

Marketing Issues/Agent Broker Issues

Dayle Berke J.D. – Regional Health Insurance Specialist

9:15 AM – 10:00 AM

Partnership with the State Health Insurance Assistance Program (SHIP)

Dayle Berke J.D. – SHIP Liaison, Regional Health Insurance Specialist

Patrick Adams - Manager – Community Programs, Office of Elder Services,

Maine Department of Health & Human Services

Linda Petrosino – Director, New York State Health Insurance Information Counseling Assistance Program

10:00 AM – 10:15 AM

Break/Exhibits

10:15 AM – 11:30 AM

Surveillance

Michael Kavouras, J.D. – National Medicare Advantage Compliance Lead,

Division of Medicare Advantage Operations

Kitichia Weekes - Account Manager, Division of Medicare Health Plans Operations

11:30 AM – 11:50 AM

Q & As

Marva Nathan – Manager, Customer Relations Branch

11:50 AM– 12:00 PM

Closing Remarks

Reginald G. Slaten - Associate Regional Administrator, Division of Medicare Health Plans Operations

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