



CMS 2010 Regional PACE Conference Bios

November 16 -17, 2010 | Doubletree Hotel | Philadelphia, PA

KAREN A. ARMACOST, MSA, RN, BC, FNGA

Certified Gerontological Nurse and NGNA Fellow

Karen Armacost began her career working as a nursing assistant and moved on to become a licensed practical nurse, a registered nurse, and a nurse manager. Eventually, she received a master's degree in health care administration and went into nursing administration at the Johns Hopkins Bayview Care Center (formerly called the Johns Hopkins Geriatrics Center). Since 1997, Ms. Armacost has been the director of Hopkins ElderPlus, part of the national Program of All-inclusive Care for the Elderly (PACE)—the only PACE program in Maryland.

On a national level, Ms. Armacost served on the Board of Directors of the National PACE Association for six years. She is a fellow in the National Gerontological Nurses Association (NGNA). As past president of the NGNA Maryland/D.C. Chapter, she promoted excellence in the nursing care of the older adult. The organization won the NGNA Chapter of the Year Award in 2008. She has been a certified gerontological nurse since 1987. Ms. Armacost's research interests and publications focus on nursing assistant turnover and restorative nursing care.

ADAM BURROWS, MD

Acting Director for the Division of Medicare Advantage Operations

Dr. Adam Burrows has been the Medical Director of the Upham's Elder Service Plan, the PACE program operated by the Upham's Corner Health Center in Boston, since the program's inception in 1996. Dr. Burrows is a member of the Boston University Geriatrics faculty and Assistant Professor of Medicine at the Boston University School of Medicine, where he has twice received the Department of Medicine's annual Excellence in Teaching Award for community-based faculty. Dr. Burrows has been active nationally in promoting the PACE model of care, serving as chair of the National PACE Association's Primary Care Committee, health services consultant for the Rural PACE Project, editor of the PACE Medical Director's Handbook, and member of the National PACE Association Board of Directors. Dr. Burrows also serves as Geriatric Consultant and Medical Director for the Senior Care Options program of Commonwealth Care Alliance, a Medicare Advantage Special Needs Plan and one of the four Massachusetts Senior Care Organizations.

Dr. Burrows lectures frequently on dementia, depression, care delivery, ethical issues, and other topics in geriatrics, and since 1997 has led a monthly evidence-based geriatrics case conference at Boston Medical Center. He is a graduate of the Mount Sinai School of Medicine and completed his medical residency at Boston City Hospital, chief residency at the Boston VA Medical Center, and geriatric fellowship at the Harvard Division on Aging. He is board-certified in Internal Medicine and Geriatric Medicine.

MARSHA G. DAVENPORT, MD, MS, MPH, FACPM, CAPT, USPHS

Acting Director for the Division of Medicare Advantage Operations

CAPT Davenport was commissioned in the United States Public Health Service (USPHS) in 1989 as an Epidemic Intelligence Service (EIS) Officer with the Centers for Disease Control and Prevention (CDC). CAPT Davenport has held several positions with CDC including medical officer for the Third National Health and Nutrition Examination Survey (NHANES III) and one of the first Career Epidemiology Field Officers (CEFO). The CEFO program was created by CDC in response to the events of September 11 to assist States in developing and strengthening their emergency preparedness programs. CAPT Davenport was assigned to the Maryland Department of Health and Mental Hygiene (DHMH) for almost six years as a CEFO and emerged as a nationally recognized expert in the field of emergency preparedness. CAPT Davenport was responsible for providing leadership in developing guidance and operational plans for pandemic influenza, community containment, and medical surge for Maryland. CAPT Davenport also served as a senior level advisor for the DHMH, other State agencies, local health departments, hospitals, and other public-private partners collaborating on preparedness programs to protect Maryland.

CAPT Davenport served as the Health Resources and Services Administration's (HRSA's) Acting Director for the Office of Policy and Planning and the Acting Deputy Director for State, Community and Public Health within the Bureau of Health Professions. Most recently, CAPT Davenport served as the Acting Director of the Division of Immigration Health Services (DIHS) and Deputy Director for Clinical Services, Detention and Removal Operations within Immigration and Custom Enforcement (ICE) for the Department of Homeland Security. Under CAPT Davenport's leadership, DIHS developed and implemented a national H1N1 program to respond to the pandemic while continuing to provide quality healthcare to the detainees in ICE custody.

CAPT Davenport returned to the Centers for Medicare and Medicaid Services (CMS) as the Chief Medical Officer for the Division of Special Programs (DSP), Medicare Drug and Health Plan Contract Administration Group (MCAG), Center for Drug and Health plan Choices (CPC). During her previous tenure with CMS, CAPT Davenport served as the Chief Medical Officer for the Office of Strategic Planning, presently known as the Office of Research, Development and Information (ORDI). In addition, CAPT Davenport served as the Women's Health Coordinator for CMS and chair of the CMS Women's Health Workgroup. CAPT Davenport was recently appointed as the Acting Director for the Division of Medicare Advantage Operations (DMAO) within MCAG.

MATTHEW D. FEBBO

Regional Pharmacist, CMS Region III, Philadelphia, PA

LCDR Matthew D. Febbo graduated from Temple University School of Pharmacy in May 1997 with a B.S. in Pharmacy. A native of Philadelphia, he practiced as a community pharmacist for a national drug chain until joining the United States Public Health Service in August 2002.

As the chief pharmacist at Department of Immigration Health Services in San Pedro, CA, LCDR Febbo was an integral part of the health care team which provided quality medical care to over 400 federally detained illegal immigrants. He continued his Public Health Service career as chief pharmacist with the Federal Bureau of Prisons in Terminal Island, CA from August 2004 through August 2006.

In September 2009, LCDR Febbo was selected as the regional pharmacist for CMS Region III, Philadelphia, PA. LCDR Febbo's responsibilities include serving as the pharmacy technical advisor to the Associate Regional Administrator, conducting program compliance audits for MA, MA-PD and PACE plans, account management and beneficiary and provider outreach initiatives. While not on duty, LCDR Febbo enjoys sports, music and spending quality time with his family and friends.

KATHY FETTEROLF

Health Insurance Specialist, CMS

Kathy Fetterolf is a Health Insurance Specialist for the Centers for Medicare & Medicaid Services. As a member of the Customer Relations Branch, Ms. Fetterolf's work focuses primarily on patient issues related to Medicare prescription drug coverage and Medicare Advantage coverage.

Ms. Fetterolf earned her Master's degree in government administration from the University of Pennsylvania and also holds a Bachelor's degree in creative writing from Simon's Rock College.

COLLEEN HUGHES, JD, MA, RN

Nurse Consultant/Account Manager, New York Regional Office

Prior to coming to CMS, Colleen Hughes held positions in the hospital setting, public health and the private sector. Ms. Hughes' experience reflects a diverse background in managed care on the provider side, responsibility for utilization management, quality management and health services. Ms. Hughes taught nursing at both the associate and baccalaureate levels and spent several years in hospital management as an Assistant Director of Nursing.

While at CMS, Ms. Hughes is an Account Manager for several PACE Organizations and an SNP Plan. Ms. Hughes has a legal degree from The City University of New York at Queens College, a Masters in Nursing Administration degree from Teacher's College, Columbia University and a Bachelor of Science degree in Nursing from Molloy College.

MARGARET KOSHERZENKO

Account Manager, Division of Medicare Health Plans Operations, CMS

Margaret Kosherzenko has worked for the Centers for Medicare and Medicaid Services, in the Philadelphia Regional Office, for fifteen years. Originally from the Division of Survey and Certification, she presently supports the Division of Medicare Health Plans Operations as an account manager for the Pace Program. Ms. Kosherzenko has been in health care since 1979 and has held numerous positions as a registered nurse prior to joining CMS.

JACKLYN A. LAREAU

Accounts Payable Supervisor, ESPNS

Jacklyn A. Lareau was hired as an Accounts Payable Supervisor for Elder Service Plan of the North Shore (ESPNS) in 8-2006. Prior to joining ESPNS, Ms. Lareau had four years of experience in patient billing in a hospital setting. As the AP Supervisor, she developed and implemented many new policies and procedures. In June 2009, the company identified a deficiency in its contract procurement and monitoring program. As a result, the CFO (Bob Durante) approached Ms. Lareau to work additional hours to identify the areas for improvement and to develop a plan to meet CMS requirements. Ms. Lareau worked tirelessly to meet this goal.

During ESPNS' CMS survey earlier this year, the newly improved contract compliance plan was commended for its comprehensiveness and attention to detail. Currently, Ms. Lareau manages more than 125 contracts serving more than 750 PACE participants at 6 day centers.

KRISTI MARTIN

Registered Nurse

Kristi Martin is a registered nurse with a Master's degree in Nursing Administration. Ms. Martin is a graduate of Lynchburg College where she obtained her Bachelor's degree In Nursing. She also graduated from Jefferson College of Health Sciences where she obtained her Master's degree. Ms. Martin has 10 years of nursing experience in various fields including orthopedics, dialysis, and pediatrics.

TAMARA MCCLOY

Division of Medicare Health Plans Operations, CMS

Tamara McCloy currently works in the Division of Medicare Health Plans Operations within the Philadelphia regional office of the Centers for Medicare & Medicaid Services (CMS). Ms. McCloy serves as the Health Plans Branch manager and provides oversight of the PACE organizations and Medicare Advantage plans. Previously, Ms. McCloy served as the senior caseworker in Region III, the Medicare Part D policy expert and the quality assurance lead. She also worked as the state captain for the regional Medicare Part D campaign team and as the Medicaid home and community based services waiver coordinator for Virginia and Pennsylvania. Prior to joining CMS, Ms. McCloy worked with the CHIP program in New Jersey.

MARTHA SHEELY

Chief Quality and Compliance Officer, Mercy Home Health/Mercy LIFE

Martha Sheely has over 30 years of experience in the health care industry. Twenty five of those years have been in home health and community settings. Ms. Sheely was a pioneer in Tele-health in the home health setting and was the lead researcher for a \$2 million grant from the Department of Defense to develop and test systems to evaluate the feasibility of conducting clinical visits remotely.

Ms. Sheely is currently the Chief Quality & Compliance Officer for Mercy Home Health and Mercy LIFE. Her responsibilities for quality, compliance and satisfaction span over 5 home health branches providing more than 200,000 visits per year and 3 LIFE Centers with 350 participants. Ms. Sheely holds a certification in Case Management.

MARY JANE SPUHLER

Nurse Consultant, Division of Medicare Health Plan Operations, CMS

Mary Jane Spuhler is a Nurse Consultant with the Centers for Medicare & Medicaid Services (CMS) Philadelphia Regional Office, Division of Medicare Health Plans Operations. She has served as PACE Account Manager, Audit and Clinical lead for the Philadelphia regional office for the past six years. Ms. Spuhler is actively involved with many key CMS PACE initiatives such as operations and quality. She has advanced education in engineering, nursing and urban studies. Currently, Ms. Spuhler is pursuing a doctoral degree in nursing practice at Thomas Jefferson University in Philadelphia, PA.

Prior to her current position, she has managed numerous private and public sector Quality Improvement Programs. Her notable achievements are in the area of quality with publications in journals and textbooks. Ms. Spuhler is an active member of both the American Society for Quality (ASQ) and Sigma Theta Tau, (the Nursing Honor Society).

MATTHEW STUHL

Account Manager, Division of Medicare Health Plans, CMS

Matthew Stuhl received his Bachelor of Science in Business Administration from Stonehill College. Prior to coming to CMS in 1998, Mr. Stuhl was a staff auditor with the Office of Inspector General's Office of Audit Services.

Mr. Stuhl is currently a PACE Accounts Manager and Operations team lead for Region PACE organizations.

KIMBERLY WOODLEY

Certified Quality Engineer, American Society of Quality

Kimberly Woodley is a Certified Quality Engineer with the American Society of Quality. Ms. Woodley has over 25 years of experience in the quality field, including healthcare and the manufacture of pharmaceuticals and medical devices. Ms. Woodley is a graduate of Longwood College, (now Longwood University), with a Bachelor's of Science degree in Chemistry.

Prior conference presentations include the National PACE Association (NPA) in San Francisco, CA, National Association of Healthcare Quality (NAHQ) in Phoenix, AZ, and the National Database for Nursing Quality Indicators (NDNQI) in Orlando, FL.

JOHANNA YURKOW

Vice President of Operations, St. Agnes/Mercy Life

After completing a diploma in nursing, Johanna Yurkow went on to obtain a Bachelor's degree in Nursing from Rutgers University and then a Master's degree in Nursing as a Geriatric Nurse Practitioner for the University of Pennsylvania. Ms. Yurkow also earned a Master's in Business Administration from LaSalle University and a Doctorate in Nursing Practice from the University of Medicine and Dentistry of New Jersey.

Ms. Yurkow previously held the position of Chief Operating Officer of LIFE U Penn and is currently the Vice President of Operations at St. Agnes/Mercy LIFE.