



# SAN JUAN PUERTO RICO AGENDA

2011 Medicare Symposium\*

## “Working Together to Serve Our Beneficiaries”

Caribe Hilton Hotel  
Agenda

\*Free of Charge

Tuesday June 14, 2011 Moderator: Raúl Alicea		
<b>Registration: 11:30 A.M. – 12:45 P.M.</b>		
Opening and Welcome	1:00 – 2:30 p.m.	<p><b>Reginald Slaten</b>, Associate Regional Administrator, Division of Medicare Health Plans Operation, Region 2</p> <p><b>Dr. Jaime Torres</b>, Regional Director, Department of Health and Human Services, Region 2</p> <p><b>Iris Bermudez</b>, Director, Field Office for P.R. and Virgin Islands, CMS Region 2</p> <p><b>Dr. Lorenzo González</b>, Secretary of Health, Department of Health of Puerto Rico</p> <p><b>Miguel Negrón</b>, Medicaid Director, Department of Health of Puerto Rico</p> <p><b>Hon. Pedro Pierluissi</b>, Resident Commissioner in Washington, Commonwealth of Puerto Rico</p>
Plenary	2:30 – 3:15 p.m.	<p style="text-align: center;"><b>Quality of Care</b> QIO – QIPRO</p>
<b>3:15 p.m. BREAK</b>		
Plenary	3:30 – 4:15 p.m.	<p style="text-align: center;"><b>Partnership Between CMS and the Insurance Commissioner of Puerto Rico</b> <i>Insurance Commissioner of Puerto Rico, CMS</i></p>
Plenary	4:15 – 5:00 p.m.	<p style="text-align: center;"><b>Fraud and Abuse</b> <i>Office of Inspector General (OIG), Safeguard Services</i></p>

Workshops for CMS Partners	San Geronimo A
Workshops for Health Plans Personnel : MA/Part D	San Geronimo B
Workshops for HealthCare Providers (MDs, RNs, Hospitals, Laboratories, etc.)	San Geronimo C
Plenary	San Geronimo B
Combined Sessions	San Geronimo B



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Wednesday June 15, 2011				
		Partners	Providers	Plans
Breakout Sessions	8:00 – 9:15 a.m.	Medicare 101 <i>CMS</i>		Provider Credentialing <i>CMS</i>
	9:15 – 10:15 a.m.	Marketing <i>CMS</i>		Contract Termination Process <i>CMS</i>
10:15 – 10:30 a.m.		Break		
Breakout Sessions	10:30 – 11:30 a.m.	Medicare Platino <i>CMS</i>	Durable Medical Equipment Regional Contractor MAC (DME) <i>CIGNA</i>	Medicare Advantage and Part D Marketing <i>CMS</i>
	11:30 – 12:30 p.m.	Drug Plan Finder <i>SHIP</i>	Contracted and Non-Contracted Providers <i>CMS</i>	Quality Improvement Plans <i>CMS</i>
12:30 – 1:30 p.m.		Lunch		
Breakout Sessions	1:30 – 2:30 p.m.	Surveillance <i>CMS</i>		Part D Appeals and Exceptions <i>CMS</i>
	2:30 – 3:45 p.m.	Beneficiary's Rights and Protections <i>CMS</i>	Medicare Fee For Service Provider Enrollment Requirements and the Provider Enrollment and Chain Ownership System (PECOS) <i>FCSO</i>	Compliance (Session offered in English) <i>CMS</i>
3:45 – 4:00 p.m.		Break		
Breakout Sessions	4:00 – 5:00 p.m.	Medicare Ambulance Coverage <i>FCSO</i>	Final Rule on Meaningful Use and the EHR Medicare Incentive Program <i>CMS</i>	Surveillance <i>CMS</i>



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Thursday June 16, 2011				
Breakout Sessions	8:00 – 9:00 a.m.	Panel – Serving Our beneficiaries Together & Complaint Process <i>Advocates</i>	HIPAA 5010 Changes <i>FCSO</i>	Special Needs Plans (SNPS) <i>CMS</i>
	9:00 – 10:00 a.m.	Knowing the SHIP Program <i>SHIP</i>	Recovery Audit Contractor (RAC) <i>FCSO</i>	Survey and Certification <i>SARAFS</i>
10:00 – 10:15 a.m.		Break		
Breakout Sessions	10:15 – 11:15 a.m.	Medicaid Eligibility <i>Medicaid/ASES</i>	Survey and Certification <i>SARAFS</i>	Casework <i>CMS</i>
	11:15 – 12:15 p.m.	SSA Benefits and Medicare Eligibility/Enrollment <i>SSA</i>		Medicare Advantage Benefits and Financial Review <i>CMS</i>
12:30 – 1:30 p.m.		Lunch		
Plenary	1:15 – 3:15 p.m.	Affordable Care Act – <i>CMS</i>		
Closing	3:15 – 3:45 p.m.	Questions and Answers Moderator – Raul Alicea		

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Plenary	San Geronimo B
Combined Sessions	San Geronimo B