

Wednesday, October 26, 2011			
7:30 am – 8:30 am	Registration & Continental Breakfast		
8:30 am – 8:40 am	Welcome, Logistics: Karen McGee		
8:40 am – 9:00 am	Opening Remarks: Tod Anderson		
9:00 am – 9:30 am	Keynote Address: Jim Kerr		
9:30 am – 10:45 am	Effective Compliance Programs Are the Foundation: Roya Rezai Moderator: Lisa Artale Bross		
10:45 am – 11:00 am	Break		
11:00 am – 12:15 pm	Audits – Lessons Learned: Michelle Turano Moderator: Chris Bartling		
12:15 pm – 1:30 pm	Lunch (on your own)		
1:30 pm – 2:15 pm	The Beneficiary Comes First - Casework: Paul Collura		
2:15 pm – 3:15 pm	The Beneficiary Comes First - Coverage Determinations, Appeals & Grievances: Nancy Nose Moderator: Lisa Gaglia-Bleyle		
3:15 pm – 3:30 pm	Break		
3:30 pm – 4:45 pm	Medicare Fraud, Waste & Abuse: Ed Mendicello, Jane Myers Moderator: Pamela Rivera		
4:45 pm – 5:00 pm	Wrap Up and Adjourn		
5:05 pm – 7:00 pm	Networking Reception		
Thursday, October 27, 2011			
7:30 am – 8:30 am	Continental Breakfast		
8:30 am – 8:45 am	Opening Remarks: Anne Kane		
8:45 am – 9:45 am	CMS Quality Initiatives: Dawn Finnell Moderator: Anne Kane		
9:45 am – 10:00 am	Break		
10:00 am – 11:30 am	Break-out Session A: Special Needs Plans Carolyn Mill Don Marik	Break-out Session B: PACE Lisa Artale Bross Lisa Dubois Dawn Finnell Lisa Gaglia-Bleyle	Break-out Session C: Cost Plans Chris Bartling Mark McMullen
11:30 am – 12:45 pm	Lunch (on your own)		
12:45 pm – 2:00 pm	Prescription Drug Program Compliance: Christine Reinhardt Moderator: Gary Pulvermacher		
2:00 pm – 2:15 pm	Break		
2:15 pm – 3:30 pm	Marketing Compliance: Jenny Kehm Moderator: Mark Hartman		
3:30 pm – 4:45 pm	Enrollment & Disenrollment Compliance: Adrienne Carter Moderator: Linda Shaw		
4:45 pm – 5:00 pm	Wrap Up, Evaluations and Closing Remarks: Tod Anderson		