



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

"Collaborating, Communicating, and Transforming"

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

ANDREA BENDEWALD, PHARMD

Formulary Lead, Division of Formulary and Benefit Operations, Medicare Drug Benefit and C&D Data Group, CMS

Dr. Andrea Bendewald currently serves as the Formulary Lead for the Division of Formulary and Benefit Operations in the Medicare Drug Benefit and C&D Data Group. Andrea received her Doctor of Pharmacy degree from the University of Maryland, School of Pharmacy. She went on to complete an accredited pharmacy residency in primary care at the Veterans Administration Maryland HealthCare System in Baltimore Maryland. Following her residency, she was hired as a clinical pharmacist by the Baltimore Veterans Administration, where her focus was Disease State Management. Prior to her arrival at CMS, Andrea served as the Director of the Outpatient Pharmacy Services Department of Upper Chesapeake Medical Center in Bel Air, Maryland.

JONATHAN BLANAR, MBA

Deputy Director, Division of Audit Operations, Medicare Part C & Part D Oversight and Enforcement Group, CMS

Jonathan Blanar is the Deputy Director for the Division of Audit Operations in the Center for Medicare, Medicare Part C and Part D Oversight and Enforcement Group at the Centers for Medicare & Medicaid Services in Baltimore, Maryland. Mr. Blanar is responsible for developing and implementing a comprehensive and effective audit program to assess Medicare Advantage and Prescription Drug sponsors' compliance with laws and regulations. Mr. Blanar has ten years of auditing experience, mostly related to the federal government. Mr. Blanar holds a Bachelor of Science in Business Management and a Master of Business Administration degree with a concentration in Accounting.

GREGORY BOTTIANI, JD

Health Insurance Specialist, Division of Benefit Purchasing and Monitoring, Medicare Drug Benefit and C&D Data Group, CMS

Greg Bottiani is a Health Insurance Specialist in the Division of Benefit Purchasing and Monitoring. Since earning his Juris Doctor at the University of Baltimore School of Law in 2010, he has been employed by CMS, and is serving as the Contract Officer Representative for the Customer Service Call Center Monitoring Project.



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

DARRYL BROOKINS, MBA

Health Insurance Specialist, Division of Audit Operations, Medicare Part C & Part D Oversight and Enforcement Group, CMS

Darryl Brookins is a Health Insurance Specialist in the Division of Audit Operations, Medicare Part C and Part D Oversight and Enforcement Group at the Centers for Medicare & Medicaid Services in Baltimore, Maryland. Mr. Brookins is currently responsible for developing and implementing a comprehensive and effective audit program for all Medicare Advantage and Prescription Drug sponsors. Mr. Brookins' CMS experience also includes managing the contract for call center operations for the 1-800-MEDICARE beneficiary call line. He was also instrumental in implementing Affordable Care Act (ACA) legislation (IRMAA Part D as well as Prescription Drug Coverage Gap Closure). Prior to CMS, Darryl was a project engineer in the Power Industry. He holds a Bachelor of Science in Chemical Engineering from The University of Delaware, a Certificate of Business Management from The Johns Hopkins University and a Master of Business Administration in Technology Management from The University of Phoenix.

MICHAEL DIBELLA, JD

Special Assistant, Medicare Part C & Part D Oversight and Enforcement Group, CMS

Michael DiBella is the Special Assistant for the Medicare Part C and Part D Oversight and Enforcement Group in the Centers for Medicare & Medicaid Services (CMS), where he assists the Group's Directors with strategic planning, special projects, and Group level correspondence with internal and external stakeholders. Michael joined CMS in 2010 and served as an auditor in the Division of Audit Operations where he led audit teams that conducted program audits of Part C and Part D plan sponsors. Prior to his CMS career, he served as an Auditor for the Office of Inspector General for the General Services Administration from 2004 to 2010. Michael received his Bachelor of Science degree in Business Administration from Mount St. Mary's University and his Juris Doctor from the University of Baltimore School of Law.



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

VANESSA S. DURAN, MPA

Senior Technical Advisor, Medicare-Medicaid Coordination Office, Program Alignment Group, CMS

Vanessa Duran currently works as a Senior Technical Advisor on the team implementing the Medicare-Medicaid Coordination Office’s Capitated Financial Alignment Demonstration initiative. Since coming to CMS in 2001, she has held a variety of drug and health plan policy positions, most recently as Director of the Division of Policy, Analysis and Planning in the Medicare Drug & Health Plan Contract Administration Group, as well as on teams developing and implementing the Medicare Prescription Drug Card Program and the Medicare Prescription Drug Benefit (Part D). Prior to her work at CMS, Vanessa held positions in a Washington-based public policy consulting firm focusing on women’s health care issues, as well as on Capitol Hill. Vanessa has a Master of Science in Public Administration, with a focus on domestic policy, from Princeton University’s Woodrow Wilson School of Public and International Affairs. She is also a proud Duke University Blue Devil.

DOREEN GAGLIANO, MA, MSW

Technical Advisor, Division of Audit Operations, Medicare Part C & Part D Oversight and Enforcement Group, CMS

Doreen Gagliano is the Technical Advisor for the Division of Audit Operations in the Medicare Part C and Part D Oversight and Enforcement Group, in the Center for Medicare at the CMS in Baltimore, Maryland. Doreen provides support to the Division’s Director, Deputy Director and division staff in developing and implementing a comprehensive and effective audit program for all Medicare Advantage and Prescription Drug Plan sponsors. Doreen began her career with CMS as a Presidential Management Fellow in 2004 in the Baltimore office, working in the Medicare Contract Administration Group and then worked as an Account Manager in the Chicago Regional Office. She has a Master of Arts degree in Biblical Studies and a Master of Social Work degree.



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

GERALYN GLENN, MHSA

Health Insurance Specialist, Division of Finance and Benefits, Medicare Drug & Health Plan Contract Administration Group, CMS

Geralyn Glenn is a Health Insurance Specialist and Contracting Officer Representative for the Division of Finance and Benefits in the Medicare Drug & Health Plan Contract Administration Group, which is responsible for the review of Medicare Advantage plan benefits. Geralyn worked for a managed care trade association and a private sector health plan prior to joining CMS in 2006. She graduated with a Master of Health Systems Administration degree from Rochester Institute of Technology and has a Bachelor of Arts degree from the University of Delaware.

HEATHER KILBOURNE, JD

Health Insurance Specialist, Division of Policy, Analysis and Planning, Medicare Drug and Health Plan Contract Administration Group, CMS

Heather Kilbourne is a Health Insurance Specialist with the Division of Policy, Analysis and Planning in the Medicare Drug and Health Plan Contract Administration Group. She has three years of experience working on Medicare Advantage plans, specializing in developing and reviewing quality initiatives, contract applications and other policy issues. Heather has a Bachelor of Arts in English and a Bachelor of Science in Economics from St. Mary's College of Maryland and a Juris Doctorate from American University Washington College of Law.

THOMAS KORNFIELD, MPP

Director, Division of Payment Systems, Medicare Plan Payment Group, CMS

Thomas Kornfield is the Director of the Division of Payment Systems in the Medicare Plan Payment Group. He is responsible for developing Parts C&D bid and payment policy. Thomas has over ten years of experience in Medicare payment policy. He developed and oversaw Medicare Advantage and Prescription Drug Plan payment policies for 2014. He also has modeled the Medicare Advantage payment impacts due to the Affordable Care Act and has analyzed the trends in rebates and additional benefits from Medicare Advantage bids for 2009 to 2013.

At Coventry Healthcare, Thomas was a Manager and then the director of the Corporate Compliance Department. Tom was a detailee at the US Senate Finance Committee, where he drafted legislative changes with respect to Medicare Advantage payment, access standards and special needs plans. At Abt Associates, he conducted



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

pharmacoeconomic research. He has also worked at Mathematica Policy Research and the Medicare Payment Advisory Commission. He has a Master of Public Policy from the University of Michigan and a Bachelor of Arts from Hamilton College in New York.

GREG MCGUIGAN

Director, Division of Encounter Data and Risk Adjustment Operations, Medicare Plan Payment Group, CMS

Greg McGuigan is the Director of the Division of Encounter Data and Risk Adjustment Operations (DEDRAO), within the Medicare Plan Payment Group, under the Center for Medicare & Medicaid Services (CMS). Greg is the principal business owner of the Risk Adjustment Suite of System (RASS), responsible for calculation of risk adjustment scores utilized for MA plan payment. Leveraging his extensive healthcare systems implementation experience within CMS, Greg is responsible for overseeing the development and implementation of the Encounter Data System. The purpose of the Encounter Data System is to collect, edit, price and store Medicare Advantage Organizations' (MAOs) and other entities' encounter data, which is necessary to describe and price each health care encounter. The utilization of encounter data in the existing risk adjustment system will improve the accuracy of the risk adjustment model used to pay MAOs and other entities by reflecting the appropriate patterns of utilization and costs within the MA program.

CDR LISA PALUCCI, MSN, RN

Nurse Consultant, Division of Policy, Analysis and Planning, Medicare Drug and Health Plan Contract Administration Group, CMS

Commander Palucci of the USPHS held a fourteen-year tenure with Indian Health Service (IHS) prior to joining CMS in July. Her most recent position with the IHS was Nurse Collaborative Director with the Improving Patient Care (IPC) program in Rockville, Maryland. CDR Palucci is a recipient of the Indian Health Service 437 and Section 112 scholarships. She joined the IHS in 1997 as a student nurse intern at the Phoenix Indian Medical Center (PIMC) pediatric unit and then in 1998 began her USPHS Commissioned Corps tenure as a pediatric staff nurse. She later transitioned to various nursing positions in the IHS to include Public Health Nurse Intern (PIMC), Community Health Nurse (FDIH- Navajo Area), Acting Director Public Health nursing (PIMC) and Nurse Educator/Consultant for the IHS Clinical Support Center located in Phoenix, Arizona. In addition, she has held nursing positions in the private sector mainly as a contractor for Maricopa Integrated Health System working in-patient maternal/child health and as an associate professor at the University of Phoenix-College of Nursing.



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

CDR Palucci received her Bachelor of Science in Nursing from Arizona State University and her Master of Science in Nursing from the University of Phoenix. She is a long-standing member of various nursing organizations, including the National Alaska Native American Indian Nurses Association (NANAINA), American Nurses Association (ANA) – Arizona Chapter, National Coalition of Ethnic Minority Nurses Association (NCEMNA), and the Arizona Coalition for the Advancement of Evidence Based Practice (AZCAEP). CDR Palucci’s many honors and awards include the IHS Director’s Group Award, IHS Phoenix Area Group Award, USPHS Commendation Medal, USPHS Achievement Award, USPHS Citation Award, USPHS Crisis Response Award, and the USPHS Special Assignment Award. CDR Palucci is a 2010 recipient of a Robert Wood Johnson Foundation (RWJF) Health Policy scholarship and is currently pursuing a doctoral degree in nursing in the Robert Wood Johnson Foundation Nursing and Health Policy Collaborative at the University of New Mexico.

CHRISTINE M. REINHARD, ESQ, MBA

Health Insurance Specialist, Division of Surveillance, Compliance and Marketing, Medicare Drug and Health Plan Contract Group, CMS

Christine M. Reinhard works in the Division of Surveillance, Compliance and Marketing, within the Medicare Drug and Health Plan Contract Administration Group for the Centers for Medicare & Medicaid Services. The Division of Surveillance, Compliance and Marketing is responsible for secret shopping and compliance activities, as well as marketing issues related to Medicare Advantage organizations, 1876 Cost Contractors and other health plan types.

Christine has been with CMS since 1995, working in managed care since 1998. Her previous work has focused on many aspects of the Part C and Part D programs, including plan sponsor’s bid submissions, plan benefits, auditing, financial analysis of contractors and enforcement actions. Christine holds a Bachelor of Science from St. Andrews College in North Carolina, a Master of Business Administration from Rutgers University, and a Law Degree from the University of Maryland. She is also a member of the Maryland Bar.



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

MARLA ROTHOUSE, ESQ, MBA

Senior Technical Advisor, Medicare-Medicaid Coordination Office, Program Alignment Group, CMS

Marla currently works as a Senior Technical Advisor on the team implementing the Medicare-Medicaid Coordination Office’s Capitated Financial Alignment Demonstration initiative. Prior to joining the Medicare-Medicaid Coordination Office, she held a variety of positions within the Medicare Drug Benefit and C&D Data Group. Most recently she served as Director of the Division of Pharmaceutical Manufacturer Management where she worked on the implementation of the Medicare Part D Coverage Gap Discount Program. Prior to working on the coverage gap, Marla served for six years as the technical lead for the Drug Benefit Division on the annual Medicare Part D applications.

Marla has held positions in not-for-profit organizations and state government. Her position prior included working for the State of New Jersey at their Washington, D.C. Office of the Governor, where she focused on health, education and welfare issues. Other work included jobs in government affairs with the State of Maryland’s Washington, D.C. Office of the Governor and the National Conference of State Legislatures.

Marla received her Bachelor of Arts from the University of Maryland and her Juris Doctorate and Master of Business Administration from The University of Baltimore.

BRIAN SLATER

Analyst, Division of Analysis, Policy and Strategy, Medicare Part C & Part D Oversight and Enforcement Group, CMS

Brian Slater is an Analyst in the Division of Analysis, Policy and Strategy (DAPS), at the Centers for Medicare & Medicaid Services. The Medicare Part C and Part D Oversight and Enforcement Group (MOEG) is devoted to developing and implementing a more effective, comprehensive strategic compliance and oversight program for Medicare Advantage (MA) and Part D plan sponsors. One of the primary responsibilities of MOEG is to manage the audit program for all MA and Part D sponsors. The group is also the enforcement arm of the MA and Part D program, responsible for intermediate sanctions, civil money penalties and contract terminations.

Brian has thirteen years of experience in the healthcare industry and has been working for CMS since 2005. Previous work at CMS primarily focused on developing, writing and implementing hospital inpatient payment policy in the Division of Acute Care (DAC). His primary focus was on geographic reclassification, area wage



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

index, outliers and Tax Equity and Fiscal Responsibility Act policies. He holds a Bachelor of Science degree from Towson University in Maryland.

JENNIFER M. SMITH, MPA

Director, Division of Appeals Policy, Medicare Enrollment and Appeals Group, CMS

Jennifer Smith is the Director of the Division of Appeals Policy in Center for Medicare Enrollment and Appeals Group. Jennifer joined CMS in 1998 and has spent much of her career focusing on Medicare contractor and plan oversight, operations and compliance. She has held a variety of positions within CMS Office of Financial Management Program Integrity Group, the Medicare Enrollment and Appeals Group, the Employer Policy & Operations Group and the Program Compliance and Oversight Group. In her current position, Jennifer is responsible for appeals policy for Original Medicare, Medicare Advantage, the Prescription Drug Program and the appeals operations at the Part C and Part D independent review entities. Jennifer received both her Bachelor of Science in Criminal Justice and her Master of Public Administration degrees from the University of Delaware.

ERICA SONTAG

Health Insurance Specialist, Division of Surveillance, Compliance and Marketing, Medicare Drug and Health Plan Contract Group, CMS

Erica Sontag works on the marketing team in the Division of Surveillance, Compliance and Marketing in the Medicare Drug and Health Plan Contract Group in CMS. In her role, she oversees the updates to the Medicare Marketing Guidelines and is co-leading the update to the Summary of Benefits document. Prior to joining the Marketing Team in October 2012, Erica worked at CMS in the Center for Medicaid and Children’s Health Insurance Program Services and the Office of External Affairs. Prior to joining CMS, Erica worked at CareFirst BlueCross BlueShield in corporate communications at the Owings Mills, Maryland office.

CYNTHIA G. TUDOR, PHD

Acting Deputy Director, Center for Medicare

Director, Medicare Drug Benefit and C&D Data Group, CMS

Cynthia Tudor is the Director of the Medicare Drug Benefit and C&D Data Group at the Centers for Medicare & Medicaid Services (CMS) in Baltimore, Maryland. The Medicare Drug Benefit and C&D Data Group (MDBG) is responsible for most activities related to the implementation and operation of



2013 Medicare Advantage & Prescription Drug Plan Spring Conference (Webcast)

“Collaborating, Communicating, and Transforming”

SPEAKER BIOS

Monday, May 6, 2013 | 8:00 AM - 4:30 PM EST

the drug benefit (Part D) for CMS, including the new Coverage Gap Discount Program. Dr. Tudor’s Part D operational responsibilities include applications, formulary development, contracting, day-to-day operations, and benefits policy. She is also responsible for developing and analyzing Medicare Advantage (Part C) and Part D data and development of performance and quality metrics.

Prior to serving in MDBG, Dr. Tudor led the implementation and operations of Risk Adjustment (RA) payments to Medicare Advantage organizations. Beginning at the Office of Research and Demonstrations at CMS, she led a team of researchers who were responsible for the development of multiple approaches for risk adjustment. Dr. Tudor then led the development of data collection from plans and the validated risk adjusted payments. She also determined the impacts of risk adjustment on health plans and led the development of the risk adjuster for the Medicare drug benefit.

Before joining CMS, Dr. Tudor served as a consultant to MedStat in such areas as Medicaid pharmaceutical costs, use of home health services by Medicare beneficiaries, and quality of care assessment in Medicaid nursing facilities and in CHAMPUS outpatient mental health services. She also served as the leader at the Association of American Medical Colleges in their surveys of prospective, matriculating, and graduating medical students.

Dr. Tudor received her doctorate from the Johns Hopkins University and received post-doctoral training at the University of Maryland Medical School, Department of Epidemiology and Preventive Medicine. She is a Georgia native.