



Welcome/Remarks

Stacey Plizga, PRI

Kaye Rabel, PRI

[Opening music]

Stacey Plizga: Good Morning everyone. Alright, we'll try this one more time. Good morning everyone.

Good morning.

Much better. Alright, welcome to the CMS 2017 PACE Conference and webcast. My name is Stacie Plizga and I along with my colleague

Kaye Rabel: Kaye Rabel

Stacey Plizga: Will be co-moderating the conference today. So you'll see one of the two of us throughout the day. We are excited to have all of you here with us and we're going to go ahead and get started.

This morning we are gathered here in the CMS Central Office Auditorium in Baltimore where the conference is originating from and we have a number of CMS experts and subject matter experts and sponsors who will provide new information to PACE organizations and industry stakeholders.

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Throughout the day CMS experts are going to share information on many topics, including the audit process, emergency preparedness, PACE plan requirements for Medicare Part D, Part D Payment policy and operational guidance and program agreements. We would like to recognize all of our participants today, both those in house and also our webcast members. We have over 1100 people joining us today, so welcome to everyone.

Before we get started I just wanted to go over some logistical items with you that may be helpful throughout the day. First off webcast materials are available at the CTEO website that is listed on the screen, if you have not done so already, please go to that website and you can download the materials to follow along with our presenters.

If you are having technical difficulties, we have staff members who are available to assist you, please use the email box CTEOTechSupport@CMS.hhs.gov for your technical questions or concerns. And for our webcast viewers, please remember that using an Ethernet connection instead of Wi-Fi and Google Chrome instead of Internet Explorer may increase the webcast streaming speed and prevent delays.

The PACE Conference and webcast will feature interactive polling during the sessions, and for end of session evaluations today to allow both our in-house guests and our webcast viewers to participate. There are a number of ways that you can participate, you can respond to polling questions either from a mobile phone or you can respond from any smartphone, computer, iPad or tablet by using the web browser.

Okay so we would like to encourage everyone, both in-house and webcast to participate in the polling today and if you would like to do so we're going to go through the instructions. So if you would like to connect either via your phone or via your computer or tablet, we're going to start off with the instructions for text message voting.

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So if you would like to vote, the first thing that you have to do is you have to join my session. So, to join via text messaging, take out your phone and select your text message screen, you're going to create a new message and type 22333 into the "to" or "recipient" box.

Next you're going to type CMS 2017PACE into the message box, this is not case sensitive, however please do not put any spaces in there, no spaces. Then go ahead and send your message. You should get a message back that says, "You have joined the CMS 2017 PACE Session." If you got a message back that didn't say that, said a different session, you are in the wrong session and you want to start over.

Okay, you are now logged into the session, you will stay logged in for the entire day, so you only had to do that once. You can only submit answers to questions when the moderator or speaker prompts you to do so. To enter your response using your cellphone, you will simply enter your response each time a poll is conducted by typing in the letter that corresponds with your answer and then you hit send, and that's all you have to do.

Okay we also have end of session evaluation questions, so this is a little different than just responding to a question, so I'm going to go through this with you and then we will go through it again with you when it is time to evaluate a session. But first off, when you are prompted by the moderator, you will answer "A" to the question "I would like to respond to this session." When you do that you are going to receive a text back that says, "Hello, please evaluate this session." And it gives you a link. You will want to then click on that link and you will be taken to the poll everywhere site, you are going to choose start and then you will be presented with four different questions. When you answer the first question, you will then click next and then it will take you to the second question, then you click next all the way until the end and then you click finish and then your answers are submitted at that time.

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Okay if you would like to join via the web browser, so if you're joining via your smartphone or a computer or tablet, any of the above, you will want to go to www.pollev.com/cms2017pace, again no spaces and then you should receive a screen back that says, "Please standby the poll is not in session," and that is exactly what you want to see.

The polling questions will appear however, when they are activated. Entering your response via the web browser, once a poll is activated responding is very easy, when a polling question appears, you are going to simply click on your answer and click submit and that will submit your answer.

Responding to end of session evaluation questions, we'll go through these instructions for our web browser audience also. When prompted by the moderator, you will see a polling question that comes up and you want to respond, "Yes" to I would like to evaluate this session. You will be presented with a link like the one that is on this screen, you are going to click on this, the link that is in the green box, that appears very quickly so you have to be quick and you have to click on that and it will take you to the series of questions that you are going to answer. The next screen will appear and then you click "start survey" and then you will select your answer that corresponds to the question and click "next" until you finish all four questions and then you will click "finish" to submit your answers.

We're going to go ahead and give this polling a try. So remember you either needed to connect via your cell phone in texting or via the web. And our question is coming up very slowly, "Which emoji best represents your morning?" So go ahead and make your selection A, B, C or D and we'll see how everyone is feeling this morning.

And you'll notice as your responses are coming in the bars on the graph are changing. So we'll give a minute for everybody's response to come in. It looks like the majority of us are pretty happy today, although there's a

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couple who look a little bit frazzled and surprised today. So hopefully by the end of the day you'll be feeling a little bit better.

We look forward to everyone's participation today whether you're one of our in-house guests or one of our virtual participants. For our webcast participants, if you have a question that is related to the presentation at any point today, you can go to the CTEO website and there is a Survey Monkey link there that you can ask CMS questions live, you can go ahead and click on that link and enter your questions at any point and we will address those today throughout the conference.

For our in house participants we do have a microphone set up in the center of the isle, if you have a question we ask that you step up to that microphone and when you do, tell us your name and where you're from and we do ask that your questions are all presented at the microphone so that everyone both in-house and our viewing audience can hear your question.

If you have a technical question about polling at any point during this event, you can send an e-mail to tqlagholz@providerresources.com and if you have a technical question regarding the conference or webcast, you can send an email to cteotechsupport@cms.hhs.gov.

Alright, well that is it for me today, we have an agenda that is packed with subject matter experts and we are very excited to go ahead and get started today. So I would like to introduce to you our Keynote speaker today who will be kicking things off to us, for us Martha Hennessy.