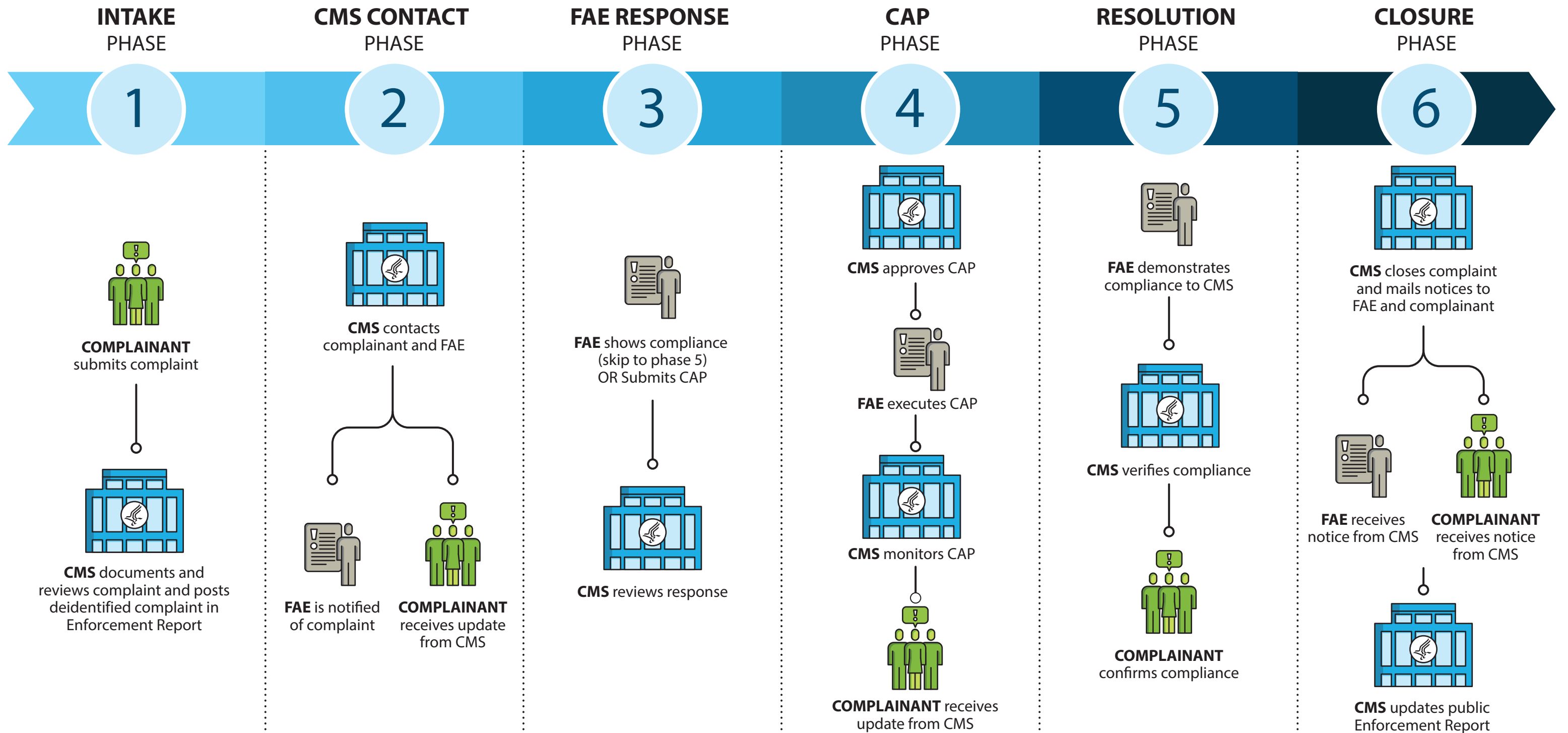


CMS Process for HIPAA Administrative Simplification Complaints

CMS, on behalf of HHS, enforces HIPAA Administrative Simplification requirements. CMS enforcement activities include processing complaints about alleged violations. Anyone can file a complaint against a HIPAA-covered entity. Here's what happens when a complaint is filed:



CMS = Centers for Medicare & Medicaid Services HHS = Department of Health and Human Services FAE = Filed Against Entity; the organization or individual that is the subject of a complaint

Complainant = the organization or individual that files a complaint CAP = Corrective Action Plan

Note: The process shown here applies to complaints that CMS deems to be potentially valid. If a complaint isn't valid, CMS informs the complainant and closes the complaint.

