

HIPAA Version 5010: Fifteenth National Provider Call - Provider Testing and Readiness

*Division of Transactions, Applications & Standards,
Business Applications Management Group, OIS
and the following A/B MACS
J1, J4, J5, J9, J10, J11, J12, J13, & J14
March 30, 2011*

Purpose of Today's Call

1. To review provider testing and readiness from a CMS perspective
2. To review provider testing and readiness from a MAC perspective
3. To provide guidance on preparation for the 5010 transition
4. To solicit feedback from participants regarding questions and concerns with 5010 and/or Medicare FFS' implementation of 5010

Today's Agenda

- General overview
- CMS – Perspective on provider testing and readiness
- MAC – Perspective on provider testing and readiness
- 5010 Readiness Checklist
 - What you need to do to prepare for the 5010 transition
 - Important Links to Remember
 - Challenges facing Medicare Fee-for-Service
 - New Communication vehicle for Medicare FFS
- Question & answer session

Today's Contractor Panel

Panel Member	Contractor Name	Medicare Administrative Contractor
Kim Campbell	Palmetto GBA	A/B MAC Jurisdiction 1
Pam Kitchens	TrailBlazer Health Enterprises LLC.	A/B MAC Jurisdiction 4
Lisa Cuocci JoEllen Fouts	Wisconsin Physicians Service Insurance Corporation	A/B MAC Jurisdiction 5
Shelly March	First Coast Service Options Inc.	A/B MAC Jurisdiction 9
Paula Reed	Cahaba GBA	A/B MAC Jurisdiction 10
Kim Campbell	Palmetto GBA	A/B MAC Jurisdiction 11
Rodney Stone	Highmark Medicare Services	A/B MAC Jurisdiction 12
Kellie Templin	National Government Services	A/B MC Jurisdiction 13 /Title 18 NGS
Tom Langstone	NHIC Corp	A/B MAC Jurisdiction 14

General Overview

Who needs to know about Medicare FFS' implementation of 5010/D.0?

- All Medicare FFS trading partners who are considered to be HIPAA covered entities, their business associates, and anyone expecting to implement ICD-10
 - Medicare FFS uses the term Trading Partner to designate one of two or more participants in an ongoing business relationship (e.g., provider, billing service, software vendor, clearinghouse, etc.)
- All Medicare FFS providers/suppliers should have the following staff engaged in transitioning to 5010
 - Practice leadership
 - Office and Practice Managers
 - IT and systems staff
- Software Vendors, Clearinghouses, Billing Services or any other entity that services Medicare FFS providers

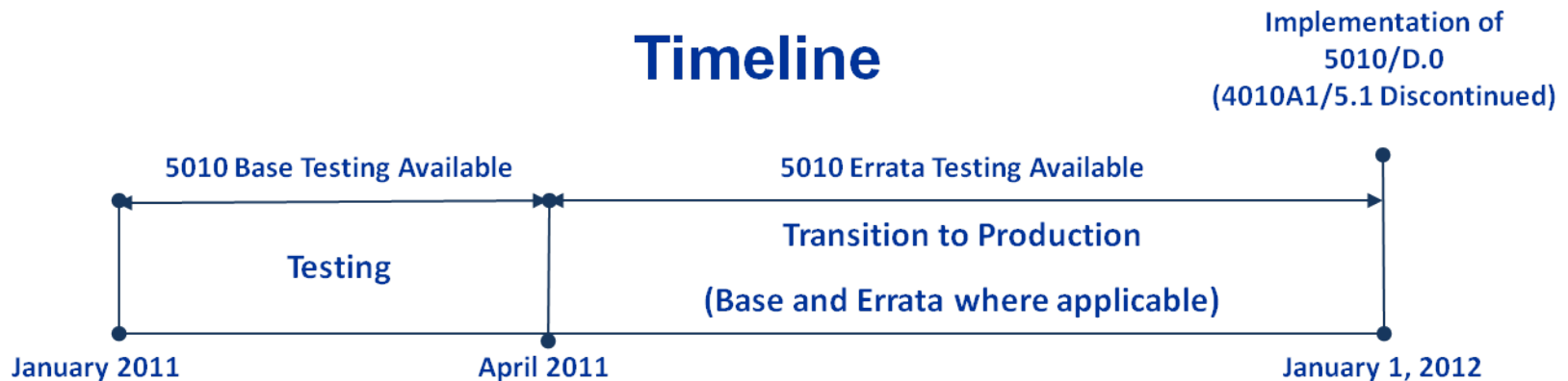
Medicare FFS Compliance Dates and Timelines

Compliance Dates for 5010 and D.0:

- Mandatory compliance on January 1, 2012 – all covered entities
 - Internal Testing to begin January 2010
 - External testing to begin January 2011

Important Errata Dates:

- Testing: Base versions in January 2011, Errata versions in April 2011
- Production: Successfully tested errata versions in production as early as April 2011



Provider Testing and Readiness Centers for Medicare and Medicaid Perspective

Where is Medicare FFS with respect to testing and readiness?

- The Errata versions of transactions will be ready in April 2011; at that time, test-to-production begins
- NCPDP test-to-production is available now since Errata was implemented in January 2011
- Coordination of Benefits (crossover) test files are being exchanged today with Trading Partners
- Coordination of Benefits (crossover) Errata version will be ready in April 2011; at that time, test-to-production begins
- Medicare Administrative Contractors (MACs) are exchanging test files today for translator testing (inbound and outbound)

Where are the Medicaid State Agencies testing and readiness?

- Medicaid State Agencies are targeted for January 2012 readiness; 4% are testing today

MAC Perspective on Provider Testing and Readiness

Jurisdiction 1 A/B MAC

Part A Spring Workshop Tour (sample April & May dates)	
Date	State
April 1, 4-5, & 7- 8, 2011	California
April 11-12, & 14- 15, 2011	Nevada
April 29, 2011, May 3, 2011	Hawaii
May 3-4, 2011	California

Part B Spring Workshop Tour (sample April & May dates)	
Date	State
April 6-8, 14-15, 19-20, 27, 2011	California
May 12, 2011	Nevada
May 6, 2011	Hawaii

MAC Perspective on Provider Testing and Readiness

Jurisdiction 11 A/B MAC

Part A	
Date	State
April 14, 19 , 2011	North Carolina
April 28, 2011	South Carolina
May 12, 2011	Ask The Contractor Teleconference
June 23, 2011	Webinar

Part B	
Date	State
April 11-14, 2011	North Carolina
May 2-5, 2011	North Carolina
June18, 2011	North Carolina

MAC Perspective on Provider Testing and Readiness

Jurisdiction 1 & 11 A/B MAC Errata Testing

Jurisdiction 1 A/B MAC, Railroad Retirement Board, and Legacy XVIII	
Part A	April 4th, 2011
Part B	April 4th, 2011

Jurisdiction 11	
Part A States	Date
North Carolina ,South Carolina, Virginia, West Virginia	April 4th, 2011
Part B States	Date
Virginia	April 4th, 2011
North Carolina,	June 1st, 2011
South Carolina, West Virginia	June 27, 2011

MAC Perspective on Provider Testing and Readiness

Jurisdiction J4 A/B MAC

- CMS HIPAA 5010 Implementation and TrailBlazer readiness are addressed at all provider outreach and education events such as the J4 Provider Outreach and Education Advisory Group Meetings, State Associations Meetings and Conferences.
- Providers have the opportunity to ask TrailBlazer questions regarding the HIPAA 5010 implementation at the TrailBlazer Ask the Contractor (ACT) teleconferences.
- TrailBlazer Electronic Data Interchange (EDI) created a dedicated 5010 information Web page to ensure providers receive the latest information and important updates throughout the ANSI v5010 implementation. All 5010 information is posted on this page: <http://www.trailblazerhealth.com/Electronic Data Interchange/5010.aspx>
- Provider Web-based trainings are still being scheduled, providers should monitor TrailBlazer Web site for scheduled events.
- All of the events can be viewed by looking at the Calendar of Events Web page: <http://www.trailblazerhealth.com/Calendar/CalendarofEvents.aspx>
- Provider workshops including 5010 implementation and readiness activities have been scheduled. To register, go to the Calendar of Events Web page from the top of any Web page: <http://www.trailblazerhealth.com/Calendar/CalendarofEvents.aspx>

MAC Perspective on Provider Testing and Readiness

Jurisdiction 5 A/B MAC & Legacy A & B

**WPS EDI Ask The Contractor Calls 2011 calls (all times 1-2:30pm cst):
Dial In: 800-305-2862**

Date	ID Code
May 12, 2011	23353258
July 14, 2011	23353259
September 8, 2011	23353260
November 10, 2011	23353261

Companion guides posted to:

<u>Part A</u>	http://www.wpsic.com/edi/pdf/med_a_837i_companion.pdf
<u>Part B</u>	http://www.wpsic.com/edi/pdf/med_b_837p_companion.pdf

MAC Perspective on Provider Testing and Readiness

Jurisdiction 5 A/B MAC & Legacy A & B

Testing Requirements:	
25 Claims	ISA14 recommended to = 1
Testing in errata version only	ISA15 must = T
100% syntax	Submitter is considered in test until approved by contractor
95% Medicare business rules	

Guidance from WPS:	
Recommend test early so you will have the greatest opportunity to have contractor and vendor resources available to support your testing needs.	Not just a Medicare issue.

WPS Medicare EDI Contacts

EDIMedicareA@WPSIC.com EDIMedicareB@WPSIC.com

Medicare Part A Legacy A

(multiple states)

WPS Medicare EDI

PO Box 1602

Omaha, NE 68101

Fax: (402) 351-6188

Med A Hotline: (866) 734-6656

Medicare J5 MAC Part A & B

(Iowa, Kansas, Missouri, Nebraska)

WPS Medicare EDI

1717 West Broadway

Madison, WI. 53713

Fax: (608) 223-3824

J5 Hotline: (866) 503-9670

Medicare Part B Legacy

(Illinois, Michigan, Minnesota, Wisconsin)

WPS Medicare Electronic Data Services

912 N Pentecost Drive

Marion, IL 62959

Fax : (618) 998-5170

Med B EDI Hotline: (877) 567-7261

Medicare Part B

(EFT Only)

WPS Medicare Electronic Data Services

8120 Penn Ave. S., Suite 200

Bloomington, MN 55431

Fax: (952) 885-2899

Phone: (952) 885-2811

(952) 885-2881

(952) 885-2882

MAC Perspective on Provider Testing and Readiness

Jurisdiction 9 A/B MAC

5010 Provider Outreach and Education Committee Webcasts

April 8, 2011	July 8, 2011
May 13, 2011	August 12, 2011
June 10, 2011	September 9, 2011

Bimonthly All Contractor Calls (with FCSO J9 Providers)

<u>Part A</u>	<u>Part B</u>
May 7, 2011	May 8, 2011
July 19, 2011	July 19, 2011
September 20, 2011	September 20, 2011
November 22, 2011	November 22, 2011

MAC Perspective on Provider Testing and Readiness

Jurisdiction 9 A/B MAC

<u>5010 Testing Trends and Issues Webcasts</u>	
May 13, 2011	September 8, 2011
November 4, 2011	

<u>EDI 5010 Vendor Days – Face to Face</u>	
Orlando - May 2011	Puerto Rico & USVI - May 2011
Tampa - August 2011	Jacksonville - September 2011

MAC Perspective on Provider Testing and Readiness

Jurisdiction 10 A/B MAC

Event	Date and Time
Ask Cahaba B ANSI 5010 Teleconference	April 20, 2011, 11:00 a.m. – 12:00 p.m. ET
ANSI 5010 Part A Lunch and Learn Teleconference	May 3, 2011, 12:00 p.m. – 1:00 p.m. ET
Roles and Functions of EDI & ANSI 5010 Part B Webinar	May 4, 2011, 2:00 p.m. – 3:00 p.m. ET
A/B MAC ANSI 5010 Outreach and Education Webinar Part A	June 9, 2011, 11:00 a.m. – 12:00 p.m. ET
A/B MAC ANSI 5010 Outreach and Education Webinar Part B	June 9, 2011, 2:30 p.m. – 3:30 p.m. ET

State Association Meetings

Event	Date and Time
Missouri Assoc. of Rural Health Clinics	April 12, 2011
Rural Health Clinic Assoc. of Washington	April 26, 2011

MAC Perspective on Provider Testing and Readiness

Jurisdiction 10 A/B MAC

J10 A/B MAC Face-to-Face Meeting*	
Event	Date and Time
Birmingham, Alabama	May 17, 2011

*Association Members Only: Alabama Hospital Association, Georgia Hospital Association, Medical Association of Georgia, Tennessee Hospital Association, Tennessee Medical Association, Medical Group Management Association (MGMA)

MAC Perspective on Provider Testing and Readiness

Jurisdiction 12 A/B MAC

- September 28, 2010 - 5010 FAQs posted <https://www.highmarkmedicareservices.com/edi/faq/5010.html>
- November 2, 2010 - 5010 Transition Newsletter—1st newsletter posted <https://www.highmarkmedicareservices.com/edi/5010/news/5010-news-1-1.pdf>
- December 27, 2010 - Implementation of Version 5010 listserv to all trading partners (Included information on new transmission phone number, bulletin board, login, password and testing)
- February 11, 2011 - Listserv to all Highmark Medicare Services' trading partners - Have You Started Your External Testing of Version 5010
- February 14, 2011 - 5010 Companion Guide posted <https://www.highmarkmedicareservices.com/edi/5010/pdf/5010-comp-guide.pdf>
- February 17, 2011 - 5010 Testing Tips posted <https://www.highmarkmedicareservices.com/edi/5010/pdf/x12n.pdf>
- March 2011 to April 2011 - Upcoming outreach calls to large clearinghouses, billing services and vendors. Posting information about the new Highmark Medicare Services' provider testing portal.
- Coming soon - Second 5010 Transition Newsletter

MAC Perspective on Provider Testing and Readiness

Jurisdiction 13 A/B MAC & Title 18

National Government Services Web site for all 5010 inquiries. That site is:
http://apps.ngsmedicare.com/applications/carrierinquiry_enrol.aspx?CatID=1

Companion Document for 5010 Transactions posted to:	
<u>Part A</u>	http://www.ngsmedicare.com/wps/poc/ngsmedicare?urlile=wcm:path:/NGSMedicareContent/NGSMedicare/Publications/Manuals/BASE%20Manuals&LOB=Part+A&CONTRACTTYPE=Jurisdiction+13+Providers
<u>Part B</u>	http://www.ngsmedicare.com/wps/poc/ngsmedicare?urlile=wcm:path:/NGSMedicareContent/NGSMedicare/Publications/Manuals/BASE%20Manuals&LOB=Part+B&CONTRACTTYPE=Jurisdiction+13+Providers

MAC Perspective on Provider Testing and Readiness

Jurisdiction 13 A/B MAC & Title 18

Electronic Events	Dates
Part A - Computer Based Training Module	April 2011 *
Part B - Computer Based Training Module	April 2011 *
Ask the Contractor Teleconferences	April 2011 – August 2011**
Part A - Provider Based Webinar Series	April 2011 - August 2011**
Part A - Vendor Based Webinar Series	April 2011 - August 2011**
Part B - Provider Based Webinar Series	April 2011 - August 2011**
Part B - Vendor Based Webinar Series	April 2011 - August 2011**

*Posted to www.MedicareUniversity.com

**Exact dates and times will be posted to the Training Events Calendar on the www.NGS Medicare.com Web site

MAC Perspective on Provider Testing and Readiness

Jurisdiction 13 A/B MAC & Title 18

Face-to-Face Events	Dates
National Government Services Regional Conferences	May 2011 - August 2011*
One day seminars - Provider Based	May 2011 - July 2011 *
State and Specialty Association Meetings - Membership Based	April 2011 - August 2011*

*Exact dates and times will be posted to the Training Events Calendar on the www.NGS Medicare.com Web site

MAC Perspective on Provider Testing and Readiness

Jurisdiction 14 Part A

Events	Dates
Part A - Provider Based Webinar Series	April 2011 - August 2011*
State and Specialty Association Meetings - Membership Based	April 2011 - August 2011*
Regional Conference	October 2011*

*Exact dates and times will be posted to the Educational Programs section of the J14 Part A www.MedicareNHIC.com Web site

MAC Perspective on Provider Testing and Readiness

NHIC, Corp. Jurisdiction 14 A/B MAC

Part B Provider Outreach Activities for Version 5010/D.0

Current 5010 Teleconference Schedule

April 26, 2011	July 13, 2011
October 4, 2011	December 7, 2011

Part B Provider Covered topics

Definition and background of Version 5010/D.0	What will change? What's in it for you?
Who is impacted?	Compliance Timeline • Testing Dates • EDI Testing Requirements • Errata

MAC Perspective on Provider Testing and Readiness

NHIC, Corp. Jurisdiction 14 A/B MAC

Part B Provider: Association Outreach

March – MA/RI MGMA	May – NH Ophthalmological Association
March - NH Podiatric Medical Association	June – RI Payer Day
April – RI MGMA	

Part B Provider: Invitational Test Weeks

Early – late Fall 2011 – every other week . Dates to be determined by NHIC, Corp. EDI department	Individual direct submitters who did not participate in National Testing Days
One week of testing per Specialty Group	Will be promoted and marketed via listserves, website announcements, teleconference announcements

Important Links to Remember

Dates	Links to Medicare A/B MAC EDI Provider Outreach and Education Activities
Jurisdiction 1	http://www.palmettogba.com/medicare
Jurisdiction 4	http://www.trailblazerhealth.com/Electronic Data Interchange/5010.aspx
Jurisdiction 5	http://www.wpsic.com/edi/med_edi_act.shtml http://www.wpsic.com/edi/5010-Readiness.shtml
Jurisdiction 9	http://medicare.fcso.com/HIPAA/196059.asp
Jurisdiction 10	https://www.cahabagba.com/apps/course_registration/al/calendar.jsp
Jurisdiction 11	http://www.palmettogba.com/medicare
Jurisdiction 12	https://www.highmarkmedicareservices.com/edi/index.html
Jurisdiction 13	Part A: http://apps.ngsmedicare.com/ADC/EventList.aspx?fromdate=3/1/2011&today=3/31/2011&display=Month&view=DateTime Part B: http://apps.ngsmedicare.com/ADC/EventList.aspx?fromdate=3/1/2011&today=3/31/2011&display=Month&view=DateTime
Jurisdiction 14	J14 Part A – http://www.medicarenhic.com/pa/parta_edprograms.shtml#schedule J14 Part B – http://www.prestoregister.com/cgi-bin/order.pl?ref=medicarenhicne&fm=7

5010/D.0 Readiness Checklist

1. Engage Vendors Early: Software vendors are not covered entities; and therefore, they are not responsible for compliance. However, vendors are critical to provider compliance and any interruption in vendor implementation of compliant products will delay end-to-end testing.
2. Communicate with Clearinghouses, Billing Services and Payers: Contact clearinghouses or billing services and health insurance payers early to learn about their implementation plans.
3. Identify Changes To Data and Reporting Requirements: The data reporting requirements for Versions 5010 and D.0 transactions differ from the current transactions. These changes may require the collection of additional data or reporting data in a different format. For example, with Version 5010, the billing provider address can no longer be reported as a P.O. Box or lockbox address.
4. Identify Possible Modifications to Current Workflow and Business Processes: Once data reporting changes have been identified, workflow modifications may be necessary.
5. Identify Staff Training Needs: Training staff ensures that transactions continue to be submitted, received, interpreted, and responded to correctly using Versions 5010 and D.0 transactions.
6. Test with Your Trading Partners: The final step for a provider before going “live” with Versions 5010 and D.0 transactions will be to complete testing with its trading partner(s). Trading partners are the organizations providers use to exchange transactions.

For additional information on the provider checklist and questions to ask, please visit:

<http://www.cms.gov/Versions5010andD0/Downloads/w5010PvdrActionChklst.pdf>

MAC EDI Helpdesks

Who should you contact to find out more about how Medicare FFS will implement 5010?

- Each Medicare FFS trading partner should be registered with an A/B MAC, FI, Carrier, or CEDI for DME. Your first source of Medicare information should come from your Medicare contractor
- The following links provides EDI help desk phone numbers for Part A and B/DME by State
 - Part A -
<http://www.cms.gov/ElectronicBillingEDITrans/Downloads/Medicare%20Part%20A%20EDI%20Helpline3.pdf>
 - Part B/DME -
<http://www.cms.gov/ElectronicBillingEDITrans/Downloads/Medicare%20Part%20B%20EDI%20Helpline3.pdf>

Medicare FFS

Communications To Date

- Establishment of central Version 5010 and D.0 webpage(s) on the CMS website (<http://www.cms.gov/Versions5010andD0/>)
- Development of resource materials – fact sheets, readiness checklists, resource card, FAQs, 4010 to 5010 side-by-sides, Medicare Learning Network (MLN) articles, and a series of presentations can be found at http://www.cms.gov/Versions5010andD0/40_Educational_Resources.asp#TopOfPage
- Delivery of a series of National Provider Calls – presentations, transcripts and audio files available at (<http://www.cms.gov/Versions5010andD0/V50/list.asp#TopOfPage>)
- List serve message(s) posted at (http://www.cms.gov/Versions5010andD0/30_CMS_Communications.asp#TopOfPage)
 - To subscribe to the Medicare FFS provider list serves go to http://www.cms.gov/prospmedicarefeesvcpmtgen/downloads/Provider_Listserves.pdf and subscribe to the “All FFS Providers” list serve

Important Dates to Remember

Dates	5010/D.0 Events
April 6	CMS day During the “The Get Ready week “
April 27	MAC Hosted Outreach and Education Session - Are You Ready to Test?
May 2-5	20th Annual WEDI National Conference
May 25	5010 National Call – Call To Action: Test!
June 15	National MAC Testing Day
July 20	MAC Hosted Outreach and Education Session - Troubleshooting with your MAC
August 24	National MAC Testing Day
August 31	5010 National Call – MAC Panel
October 5	MAC Hosted Outreach and Education Session - Last push for late implementers
October 24-27	WEDI 2011 Fall Conference
December 31	5010 and D.0 only Production Environment

What you need to do Next

1. Get familiar with basic requirements by compiling and reviewing relevant websites and resources (i.e. the Medicare FFS Companion Guide) – understand what you need to do
2. Contact your software vendor, clearinghouse, or billing service vendor and know where they stand
3. Contact your MAC(s) and inquire about their testing protocols – test early and test often
4. Plan to get engaged in Outreach and Education activities with your local MAC(s)
5. Look out for more communications from Medicare FFS and your MAC throughout 2011 and take action as needed
6. Seek technical support from your MAC earlier rather than later
7. Do not assume that someone else is taking care of this for you

New for this Session

- The CMS 5010 Medicare Fee For Service Outlook Resource mailbox.
- This allows you to ask questions up to 24 hours ahead of the CMS National Calls, the day of the CMS National Calls, and 24 hours after the CMS National Calls have concluded.
- The email address is: CMS5010FFSInfo@cms.hhs.gov
- Responses will be posted to the appropriate session's webpage at a later date along with the Audio file and Presentation Material

Q & A Session

Now this is your opportunity to ask questions